

**Table 1.1: Insurance Key Indicators<sup>1</sup>**

<b>Market Structure</b>	<b>1990<sup>2</sup></b>	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>
<b>No. of licensees</b>	<b>147</b>	<b>120</b>	<b>119</b>	<b>121</b>	<b>126</b>
Direct insurers	57	42	42	42	41
Life	3	7	7	8	8
General	39	26	26	26	25
Life and General	15	9	9	8	8
Professional reinsurers	1	7	7	6	7
Life	-	1	1	1	1
General	1	5	5	4	5
Life and General	-	1	1	1	1
Insurance brokers	46	34	34	34	34
Adjusters	43	37	36	37	37
Financial Advisers	n.a.	n.a.	n.a.	2	7
<b>No. of registered agents</b>					
Life	37,373	82,551	78,810	75,340	78,587
General	14,456	48,678	48,088	40,869	39,165
<b>No. of offices</b>					
Insurers	448	722	720	709	705
Insurance brokers	n.a.	26	27	27	25
Adjusters	n.a.	143	144	157	172
Financial Advisers	n.a.	n.a.	n.a.	2	2
<b>No. of resources employed</b>					
Insurers	10,173	20,614	19,453	19,740	20,600
Insurance brokers	787	1,255	1,253	1,289	1,162
Adjusters	694	1,794	1,779	1,954	1,844
Financial Advisers	n.a.	n.a.	n.a.	6	43
<b>No. of qualifications held by insurance personnel<sup>3</sup></b>	<b>2,091</b>	<b>10,435</b>	<b>11,733</b>	<b>12,195</b>	<b>12,816</b>
<b>Premium Income</b>					
<b>Total (RMm)</b>	<b>3,170.1</b>	<b>22,041.9</b>	<b>23,554.7</b>	<b>24,885.9</b>	<b>27,096.0</b>
Premium (% of GNI)	2.9	4.9	4.8	4.5	4.3
Life (% of GNI)	1.5	3.4	3.2	3.1	3.0
General (% of GNI)	1.4	1.5	1.5	1.4	1.3
Per capita insurance premium expenditure (RM) on:					
Life insurance <sup>4</sup>	92	591	613	644	695
General insurance <sup>5</sup>	111	334	360	362	369
<b>Benefit Payments</b>					
<b>Total (RMm)</b>	<b>1,170.6</b>	<b>9,183.0</b>	<b>10,174.0</b>	<b>11,572.8</b>	<b>14,260.2</b>
Life	522.6	5,397.3	6,268.7	7,311.1	9,653.9
General	648.0	3,785.7	3,905.3	4,261.7	4,606.3

Table 1.1: Insurance Key Indicators<sup>1</sup> (contd.)

Insurance Fund Assets	1990 <sup>2</sup>	2004	2005	2006	2007
<b>Total (RMm)</b>	<b>9,498.1</b>	<b>86,852.4</b>	<b>96,638.4</b>	<b>108,470.1</b>	<b>122,550.3</b>
Life	7,097.2	69,775.4	78,662.6	89,650.1	102,601.3
General	2,400.9	17,077.0	17,975.7	18,820.0	19,949.0
% of GNI	8.6	19.3	19.5	19.5	19.5
% of total assets of the financial system	2.9	4.9	5.1	5.0	4.9
<b>LIFE INSURANCE</b>					
<b>New Business</b>					
No. of policies	498,338	1,402,207	1,365,037	1,303,727	1,337,312
Sums insured (RMm)	24,805.0	171,599.1	181,156.5	186,919.9	186,327.2
Total premiums (RMm)	573.1	6,661.2	6,701.4	7,161.7	7,599.1
<b>Business in Force</b>					
No. of policies	2,388,585	9,723,010	10,144,771	10,534,525	10,909,194
Sums insured (RMm)	86,678.0	593,922.7	644,295.5	672,901.7	723,000.7
(% of GNI)	78.3	132.1	130.0	121.2	115.2
Annual premiums (RMm)	1,576.7	11,251.1	12,308.1	13,325.8	14,530.2
<b>Distribution of Sums Insured in Force (%)</b>					
Whole Life	35.8	27.0	25.3	24.7	23.8
Endowment	13.5	10.0	9.6	9.3	8.9
Temporary	46.6	40.6	41.7	41.2	42.0
Investment-linked	-	12.8	15.0	17.1	18.0
Annuity	...	0.3	0.2	0.2	0.2
Others	4.1	9.3	8.2	7.5	7.2
<b>Premium Income (RMm)</b>	<b>1,643.1</b>	<b>15,131.0</b>	<b>16,002.1</b>	<b>17,120.2</b>	<b>18,898.9</b>
<b>Net Policy Benefits</b>					
<b>Total (RMm)</b>	<b>522.6</b>	<b>5,397.3</b>	<b>6,268.7</b>	<b>7,311.1</b>	<b>9,653.9</b>
Death and disability	160.2	735.8	772.1	802.7	820.4
Maturity/Vesting	178.3	1,153.1	1,504.7	1,693.2	2,162.2
Surrender	127.6	1,627.4	1,808.0	2,305.5	3,617.0
Cash bonuses	56.5	668.1	816.9	862.6	1,045.7
Medical	n.a.	605.4	704.6	877.6	1,056.7
Others	n.a.	607.5	662.4	769.5	951.8

Table 1.1: Insurance Key Indicators<sup>1</sup> (contd.)

<b>LIFE INSURANCE (contd.)</b>	<b>1990<sup>2</sup></b>	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>
<b>Net Investment Income (RMm)</b>	431.8	3,175.8	3,660.8	3,994.0	4,572.7
<b>3 Policy Years Forfeiture Rate (%)</b>	24.5	23.4	26.3	25.7	22.5
<b>Surrender Rate (%)</b>	1.5	2.7	2.7	2.7	2.7
<b>Expense Rate (%)</b>	45.9	30.7	29.4	28.6	27.1
<b>Rate of Interest Earned (%)</b> (excluding capital gains)	7.2	5.8	5.7	5.5	5.5
<b>GENERAL INSURANCE</b>					
<b>Premium (RMm)</b>					
Gross Direct Premiums <sup>5</sup>	1,979.1	8,557.5	9,388.2	9,639.3	10,044.2
Net Premiums	1,527.0	6,910.9	7,552.6	7,765.7	8,197.1
Earned Premiums	1,405.8	6,744.0	7,301.0	7,754.1	7,972.3
Reinsurance Premiums placed outside Malaysia	452.1	977.1	966.9	954.1	879.9
Retention Ratio (%)	77.2	87.6	88.7	89.1	90.3
<b>Oversea Reinsurance Business (RMm)</b>	44.9	269.0	252.0	288.8	376.9
<b>Net Premiums</b>					
<b>Total (RMm)</b>	<b>1,527.0</b>	<b>6,910.9</b>	<b>7,552.6</b>	<b>7,765.7</b>	<b>8,197.1</b>
Marine, aviation and transit	92.3	323.6	342.3	361.2	404.3
Fire	298.4	1,146.1	1,213.7	1,254.9	1,327.5
Motor - Total	782.0	3,828.1	4,321.6	4,302.0	4,394.5
- 'Act' cover	175.2	437.2	495.7	483.6	527.5
- Others	606.8	3,390.9	3,825.8	3,818.4	3,866.9
Contractors' all risks and engineering	n.a.	218.0	204.0	192.6	215.3
Medical expenses and personal accident	n.a.	817.9	868.3	1,014.4	1,109.8
Liability	n.a.	135.8	143.5	152.4	175.3
Workmen's compensation and employers' liability	n.a.	107.2	116.8	126.6	138.4
Miscellaneous	354.3	334.3	342.2	361.6	432.0
<b>Claims (RMm)</b>					
Gross less local recoveries	898.6	4,196.9	4,281.1	4,551.5	4,913.1
Net claims paid	648.0	3,785.7	3,905.3	4,261.7	4,606.3

**Table 1.1: Insurance Key Indicators<sup>1</sup> (contd.)**

<b>GENERAL INSURANCE (contd.)</b>	<b>1990<sup>2</sup></b>	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>
<b>Claims Ratio</b>					
<b>Total (%)</b>	<b>69.2</b>	<b>60.9</b>	<b>55.4</b>	<b>60.6</b>	<b>65.7</b>
Marine, aviation and transit	64.9	62.6	41.3	49.0	54.4
Fire	29.2	39.4	39.2	44.4	44.6
Motor - Total	91.1	70.8	66.9	72.1	80.9
- 'Act' cover	198.6	179.6	166.3	204.3	244.3
- Others	58.9	56.6	54.1	55.5	59.1
Contractors' all risks and engineering	n.a.	56.6	27.7	46.5	83.1
Medical expenses and personal accident	n.a.	56.1	47.1	49.6	48.3
Liability	n.a.	35.1	22.9	29.9	23.5
Workmen's compensation and employers' liability	n.a.	22.7	19.1	25.8	21.7
Miscellaneous	56.5	58.4	50.9	51.7	49.6
<b>Underwriting Result (%)</b>					
Claims ratio	69.2	60.9	55.4	60.6	65.7
Management expenses ratio	20.8	21.1	20.7	22.0	22.3
Commissions ratio	19.3	11.1	10.7	11.1	11.5
Underwriting margin	-9.3	6.9	13.1	6.3	0.5
<b>Operating Results (RMm)</b>					
Underwriting gain/loss	-130.3	464.6	956.9	492.4	39.2
Investment income	94.7	593.7	641.2	697.8	758.6
Operating profit/loss	-147.5	1,178.8	1,535.0	1,438.1	1,345.2

<sup>1</sup> As at calendar year end, unless indicated otherwise

<sup>2</sup> As at financial year end, covering the period from 1 May - 30 April

<sup>3</sup> Academic and professional qualifications of employees of insurers only

<sup>4</sup> As per revenue account

<sup>5</sup> Premiums on original gross rate charged to clients in respect of direct insurance business without any deduction for commission or brokerage

GNI Gross National Income

n.a. Not available

... Negligible

Numbers may not necessarily add up due to rounding