BNM Volunteers was established in 2008 as a platform for staff to give back to the community through charitable activities. While the organisation is fully funded by voluntary contributions from its 600 plus members, the Bank also provides a supportive environment for BNM Volunteers to operate in, including the use of the Bank’s facilities and time off for staff who engage in volunteering programmes. In 2019, there were a wide variety of programmes and activities conducted, ranging from financial education to preservation of the environment. As employees of an organisation whose work is directed primarily at the economy and the financial sector, helping to equip disadvantaged groups with financial skills is one particular area where BNM Volunteers has been able to make a difference. The Financial Literacy Programme (FLP), established in 2012, sees members applying their knowledge and expertise in finance to help underprivileged communities learn about saving, managing and protecting their money. In 2019 alone, over 120 families benefitted from the FLP.

Other programmes conducted in 2019 included various community outreach activities in the rural areas to provide critical provisions including food items and school equipment to underprivileged families and children. While the immediate objective was to alleviate their financial burden and bring joy, BNM Volunteers also strive to promote upward social mobility via education. BNM Volunteers also provides opportunities for its members to harness their soft skills, which includes leadership and communication, which are useful for their career in the Bank while making a difference to the community.