

Table 5.2
Operating Results of Adjusters

Item	2007		2008		2009	
	RMm	% change	RMm	% change	RMm	% change
Fees earned	182.9	16.4	174.9	-4.4	173.0	-1.1
Other income	5.4	-36.9	7.0	30.3	5.7	-18.9
Total outgo	162.1	10.9	158.6	-2.1	155.4	-2.0
Operating profit/(loss)	26.2	34.0	23.3	-11.3	23.3	0.1