

Table 5.2
Operating Results of Adjusters

Item	2008		2009		2010	
	RMm	% change	RMm	% change	RMm	% change
Fees earned	174.9	-4.4	173.6	-0.7	178.7	3.0
Other income	7.0	30.3	5.7	-18.8	9.6	68.7
Total outgo	158.6	-2.1	157.4	-0.8	160.1	1.7
Operating profit/(loss)	23.3	-11.3	21.9	-6.0	28.3	29.3