

Jadual G. 7, Insurans Am  
Tuntutan Kasar Dibayar  
RM ' 000

Table G. 7, General Insurance  
Gross Claims Paid  
RM ' 000

| Syarikat                     |     | Tahun<br>Kewangan<br>Berakhir | PERNIAGAAN LANGSUNG                   |                                                      |           |                                                             |                             |           |           |                                                 |                    |           |                                   | INSURANS SEMULA DITERIMA                             |           |                                                             |                             |           |           |                                                    |          |        |        |       |       |       |         |
|------------------------------|-----|-------------------------------|---------------------------------------|------------------------------------------------------|-----------|-------------------------------------------------------------|-----------------------------|-----------|-----------|-------------------------------------------------|--------------------|-----------|-----------------------------------|------------------------------------------------------|-----------|-------------------------------------------------------------|-----------------------------|-----------|-----------|----------------------------------------------------|----------|--------|--------|-------|-------|-------|---------|
|                              |     |                               | Marin,<br>Udara<br>dan<br>Transit     | Semua<br>Risiko<br>Kontraktor<br>dan<br>Kejuruteraan | Kebakaran | Perbelan-<br>jaan<br>Perubatan<br>dan<br>Kemalangan<br>Diri | Motor                       |           | Liabiliti | Pampasan<br>Pekerja<br>dan Liabiliti<br>Majikan | Pelbagai           | Jumlah    | Marin,<br>Udara<br>dan<br>Transit | Semua<br>Risiko<br>Kontraktor<br>dan<br>Kejuruteraan | Kebakaran | Perbelan-<br>jaan<br>Perubatan<br>dan<br>Kemalangan<br>Diri | Motor                       |           | Liabiliti | Pampasan<br>Pekerja<br>dan<br>Liabiliti<br>Majikan | Pelbagai | Jumlah |        |       |       |       |         |
|                              |     |                               |                                       |                                                      |           |                                                             | Perlin-<br>dungan<br>'Akta' | Lain-lain |           |                                                 |                    |           |                                   |                                                      |           |                                                             | Perlin-<br>dungan<br>'Akta' | Lain-lain |           |                                                    |          |        |        |       |       |       |         |
| Company                      |     | Financial<br>Year<br>Ended    | Marine,<br>Aviation<br>and<br>Transit | Contractors'<br>All Risks and<br>Engineering         | Fire      | Medical<br>Expenses<br>and<br>Personal<br>Accident          | DIRECT BUSINESS             |           | Liability | Workmen's<br>Compensatio<br>and<br>Liability    | Miscella-<br>neous | Total     | REINSURANCE ACCEPTED              |                                                      |           |                                                             |                             |           |           |                                                    |          |        |        |       |       |       |         |
|                              |     |                               |                                       |                                                      |           |                                                             | 'Act'<br>Cover              | Others    |           |                                                 |                    |           | 'Act'<br>Cover                    | Others                                               | Liability | Workmen's<br>Compensatio<br>and<br>Liability                | Miscella-<br>neous          | Total     |           |                                                    |          |        |        |       |       |       |         |
| PENANGGUNG INSURANS LANGSUNG |     |                               |                                       |                                                      |           |                                                             |                             |           |           |                                                 |                    |           |                                   |                                                      |           |                                                             |                             |           |           |                                                    |          |        |        |       |       |       |         |
| DIRECT INSURERS              |     |                               |                                       |                                                      |           |                                                             |                             |           |           |                                                 |                    |           |                                   |                                                      |           |                                                             |                             |           |           |                                                    |          |        |        |       |       |       |         |
| DITUBUHKAN DI MALAYSIA       |     |                               |                                       |                                                      |           |                                                             |                             |           |           |                                                 |                    |           |                                   |                                                      |           |                                                             |                             |           |           |                                                    |          |        |        |       |       |       |         |
| CONSTITUTED IN MALAYSIA      |     |                               |                                       |                                                      |           |                                                             |                             |           |           |                                                 |                    |           |                                   |                                                      |           |                                                             |                             |           |           |                                                    |          |        |        |       |       |       |         |
| ACE                          | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 10,345    | 1,153     | 2,536                                           | 15,949             | 1,765     | 9,843                             | 1,990                                                | -         | 132                                                         | 43,714                      | 2,661     | 73        | 3,609                                              | 391      | 1      | 5      | 994   | -     | 2     | 7,736   |
| AGIC                         | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 30,951    | 55,084    | 82,198                                          | 43,177             | 61,253    | 254,649                           | 2,277                                                | 4,942     | 19,298                                                      | 553,830                     | 4,204     | 1,907     | 18,272                                             | 641      | 66     | 424    | 238   | (1)   | 415   | 26,165  |
| AIAB                         | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 30-11-09                    | -         | -         | 909                                             | 130,187            | 4,162     | 20,650                            | -                                                    | -         | 402                                                         | 156,310                     | -         | -         | -                                                  | (31)     | 49     | 3      | -     | -     | -     | 21      |
| CHARTIS                      | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 5,467     | 1,783     | 26,118                                          | 34,262             | 18,356    | 96,645                            | 8,710                                                | 62        | 3,648                                                       | 195,051                     | 4,695     | 2,630     | 7,781                                              | 808      | 302    | 68     | 1,960 | 12    | 120   | 18,376  |
| AMG                          | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-03-10                    | 579       | 2,755     | 17,749                                          | 4,933              | 91,628    | 249,572                           | 411                                                  | 211       | 12,918                                                      | 380,757                     | 35        | 102       | 1,307                                              | 11       | 204    | 21     | 10    | 1     | 78    | 1,769   |
| AXA                          | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 5,680     | 2,130     | 17,629                                          | 24,830             | 15,932    | 75,913                            | 1,494                                                | 386       | 7,926                                                       | 151,922                     | 148       | 399       | 1,880                                              | 722      | 243    | 552    | 50    | 10    | 921   | 4,924   |
| BERJAYA                      | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 30-04-10                    | 5,624     | 3,143     | 33,382                                          | 43,479             | 51,183    | 123,373                           | 413                                                  | 1,238     | 9,599                                                       | 271,435                     | 120       | 71        | 881                                                | 19       | 242    | 375    | 336   | 56    | 95    | 2,195   |
| BH INSURANCE                 | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 17,948    | 3,169     | 33,114                                          | 8,603              | 13,982    | 42,051                            | 1,926                                                | 398       | 4,784                                                       | 125,976                     | 433       | 2,053     | 3,795                                              | 248      | 98     | 241    | 265   | 1     | 351   | 7,484   |
| ETIQA                        | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 30-06-10                    | 99,000    | 17,540    | 27,449                                          | 47,730             | 21,672    | 108,144                           | 5,876                                                | 1,487     | 11,997                                                      | 340,895                     | 1,858     | 509       | 1,760                                              | 209      | 315    | 730    | 31    | 43    | 201   | 5,656   |
| GREAT EASTERN                | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | -         | -         | -                                               | -                  | -         | -                                 | -                                                    | -         | -                                                           | -                           | -         | -         | -                                                  | -        | -      | -      | -     | -     | -     | -       |
| HONG LEONG                   | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 30-06-10                    | 13,750    | 8,693     | 56,718                                          | 36,365             | 12,513    | 25,707                            | 1,933                                                | 558       | 19,902                                                      | 176,139                     | 697       | 667       | 5,159                                              | 3,671    | 222    | 193    | 46    | 65    | 244   | 10,964  |
| ING                          | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 59        | 22        | 21,125                                          | 6,001              | 5,010     | 21,178                            | 155                                                  | 24        | 3,345                                                       | 56,920                      | 1         | 57        | 36                                                 | 51       | 69     | 6      | 2     | -     | 3     | 225     |
| JERNEH                       | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 16,464    | 7,210     | 26,336                                          | 14,645             | 17,360    | 51,025                            | 1,283                                                | 1,443     | 6,355                                                       | 142,121                     | 364       | 340       | 4,570                                              | 157      | 14     | 436    | 46    | 13    | 486   | 6,428   |
| KURNIA                       | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 2,559     | 1,316     | 7,353                                           | 8,658              | 227,956   | 185,731                           | 571                                                  | 828       | 5,640                                                       | 440,612                     | 184       | 26        | 25                                                 | 39       | 710    | 112    | 5     | 12    | 81    | 1,193   |
| LONPAC                       | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 6,229     | 8,650     | 40,892                                          | 17,705             | 19,503    | 92,575                            | 3,766                                                | 4,183     | 16,998                                                      | 210,502                     | 1,657     | 574       | 2,038                                              | 307      | 290    | 1,403  | 91    | 963   | 832   | 8,155   |
| MAA                          | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 5,408     | 4,996     | 31,477                                          | 13,419             | 92,925    | 92,758                            | 460                                                  | 2,920     | 10,614                                                      | 254,976                     | 1,490     | 552       | 14,697                                             | 407      | 539    | 213    | 48    | 3     | 461   | 18,409  |
| MCIS ZURICH                  | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 30-06-10                    | 11,462    | 4,542     | 10,885                                          | 8,869              | 4,980     | 29,636                            | 1,375                                                | 8         | 7,302                                                       | 79,058                      | 1,443     | 1,788     | 11,646                                             | 207      | 171    | 2,227  | 56    | 1     | 912   | 18,450  |
| MSIG                         | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 29,851    | 11,479    | 55,817                                          | 42,904             | 27,962    | 191,760                           | 4,667                                                | 407       | 23,168                                                      | 388,014                     | 2,357     | 2,760     | 12,989                                             | 78       | 255    | 1,042  | 245   | 12    | 332   | 20,069  |
| MULTI-PURPOSE                | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 107,578   | 6,353     | 76,180                                          | 24,645             | 8,351     | 43,328                            | 2,648                                                | 771       | 36,946                                                      | 306,800                     | 1,746     | 199       | 3,806                                              | 152      | 199    | 289    | 15    | 2     | 91    | 6,499   |
| MUI CONTINENTAL              | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 3,395     | 3,581     | 20,187                                          | 10,996             | 7,678     | 22,207                            | 182                                                  | 149       | 14,576                                                      | 82,951                      | 421       | 21        | 1,142                                              | 109      | 122    | 36     | 5     | 1     | 208   | 2,066   |
| OAC                          | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 1,098     | 4,796     | 22,700                                          | 26,642             | 10,156    | 27,987                            | 576                                                  | 103       | 9,281                                                       | 103,339                     | 12        | 479       | 4,622                                              | 18       | 42     | 124    | 37    | 1     | 119   | 5,455   |
| OCA                          | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 127,639   | 2,428     | 6,915                                           | 4,129              | 9,913     | 49,966                            | 3,181                                                | 31        | 18,373                                                      | 222,574                     | 345       | 244       | 1,754                                              | 5        | 282    | 607    | 16    | -     | 251   | 3,504   |
| PACIFIC                      | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 536       | 1,359     | 21,148                                          | 36,458             | 13,302    | 14,342                            | 603                                                  | 372       | 4,439                                                       | 92,558                      | 247       | 143       | 721                                                | 1,092    | 55     | 217    | 54    | 16    | 182   | 2,728   |
| PROGRESSIVE                  | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 985       | 2,887     | 26,727                                          | 5,500              | 3,565     | 9,761                             | 581                                                  | 136       | 7,340                                                       | 57,482                      | 351       | 371       | 2,173                                              | 26       | 74     | 594    | 46    | 1     | 696   | 4,333   |
| P & O                        | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 30-09-09                    | 256       | 5         | 448                                             | 791                | 66,901    | 100,142                           | 313                                                  | 16        | 2,814                                                       | 171,687                     | 202       | 153       | 99                                                 | 20       | 383    | 36     | 4     | -     | 46    | 943     |
| PRUDENTIAL                   | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | -         | -         | 452                                             | 2,772              | 1,811     | 2,075                             | -                                                    | -         | 12                                                          | 7,121                       | -         | -         | -                                                  | -        | -      | -      | -     | -     | -     | -       |
| QBE                          | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 10,418    | 2,525     | 15,182                                          | 3,149              | 5,721     | 9,740                             | 1,045                                                | 269       | 3,937                                                       | 51,987                      | 78        | 184       | 2,861                                              | 9        | 88     | 23     | 10    | 26    | 9     | 3,286   |
| RHB                          | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 4,759     | 5,437     | 28,631                                          | 16,737             | 6,140     | 43,864                            | 318                                                  | 533       | 10,480                                                      | 116,898                     | 123       | 680       | 6,037                                              | 19       | 26     | 786    | 33    | 1     | 1,470 | 9,176   |
| TAHAN                        | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 1,515     | 754       | 43,461                                          | 2,928              | 65,736    | 21,873                            | 208                                                  | 440       | 4,227                                                       | 141,142                     | 119       | 837       | 1,142                                              | 216      | 11     | 59     | 6     | -     | 170   | 2,561   |
| TOKIO MARINE                 | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-12-09                    | 15,826    | 6,731     | 36,601                                          | 23,252             | 55,030    | 229,748                           | 9,672                                                | 1,736     | 18,166                                                      | 396,761                     | 1,536     | 329       | 2,163                                              | 240      | 274    | 719    | 82    | 95    | 257   | 5,695   |
| UNI.ASIA GENERAL             | ... | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | 31-03-10                    | 2,906     | 740       | 20,986                                          | 7,375              | 75,186    | 152,151                           | 117                                                  | 345       | 3,424                                                       | 263,230                     | 96        | 993       | 2,684                                              | 29       | 509    | 50     | 40    | 7     | 459   | 4,868   |
|                              |     |                               |                                       |                                                      |           |                                                             |                             | 538,287   | 171,261   | 811,306                                         | 667,090            | 1,017,632 | 2,398,393                         | 56,753                                               | 23,998    | 298,043                                                     | 5,982,762                   | 27,620    | 19,144    | 119,650                                            | 9,871    | 5,857  | 11,591 | 4,771 | 1,340 | 9,490 | 209,332 |

| Syarikat                                                                                                               | Tahun<br>Kewangan<br>Berakhir | PERNIAGAAN LANGSUNG                   |                                                      |           |                                                             |                             |           |           |                                                 |                    |           | INSURANS SEMULA DITERIMA              |                                                      |           |                                                             |                             |           |           |                                                    |                    |         |
|------------------------------------------------------------------------------------------------------------------------|-------------------------------|---------------------------------------|------------------------------------------------------|-----------|-------------------------------------------------------------|-----------------------------|-----------|-----------|-------------------------------------------------|--------------------|-----------|---------------------------------------|------------------------------------------------------|-----------|-------------------------------------------------------------|-----------------------------|-----------|-----------|----------------------------------------------------|--------------------|---------|
|                                                                                                                        |                               | Marin,<br>Udara<br>dan<br>Transit     | Semua<br>Risiko<br>Kontraktor<br>dan<br>Kejuruteraan | Kebakaran | Perbelan-<br>jaan<br>Perubatan<br>dan<br>Kemalangan<br>Diri | Motor                       |           | Liabiliti | Pampasan<br>Pekerja<br>dan Liabiliti<br>Majikan | Pelbagai           | Jumlah    | Marin,<br>Udara<br>dan<br>Transit     | Semua<br>Risiko<br>Kontraktor<br>dan<br>Kejuruteraan | Kebakaran | Perbelan-<br>jaan<br>Perubatan<br>dan<br>Kemalangan<br>Diri | Motor                       |           | Liabiliti | Pampasan<br>Pekerja<br>dan<br>Liabiliti<br>Majikan | Pelbagai           | Jumlah  |
|                                                                                                                        |                               |                                       |                                                      |           |                                                             | Perlin-<br>dungan<br>'Akta' | Lain-lain |           |                                                 |                    |           |                                       |                                                      |           |                                                             | Perlin-<br>dungan<br>'Akta' | Lain-lain |           |                                                    |                    |         |
| Company                                                                                                                | Financial<br>Year<br>Ended    | Marine,<br>Aviation<br>and<br>Transit | Contractors'<br>All Risks and<br>Engineering         | Fire      | Medical<br>Expenses<br>and<br>Personal<br>Accident          | DIRECT BUSINESS             |           | Liability | Workmen's<br>Compensatio<br>and<br>Liability    | Miscella-<br>neous | Total     | Marine,<br>Aviation<br>and<br>Transit | Contractors'<br>All Risks and<br>Engineering         | Fire      | Medical<br>Expenses<br>and<br>Personal<br>Accident          | REINSURANCE ACCEPTED        |           | Liability | Workmen's<br>Compensatio<br>and<br>Liability       | Miscella-<br>neous | Total   |
|                                                                                                                        |                               |                                       |                                                      |           |                                                             | 'Act'<br>Cover              | Others    |           |                                                 |                    |           |                                       |                                                      |           |                                                             | 'Act'<br>Cover              | Others    |           |                                                    |                    |         |
|                                                                                                                        |                               |                                       |                                                      |           |                                                             |                             |           |           |                                                 |                    |           |                                       |                                                      |           |                                                             |                             |           |           |                                                    |                    |         |
| PENANGGUNG INSURANS SEMULA PROFESIONAL<br>PROFESSIONAL REINSURERS<br>DITUBUHKAN DI MALAYSIA<br>CONSTITUTED IN MALAYSIA |                               |                                       |                                                      |           |                                                             |                             |           |           |                                                 |                    |           |                                       |                                                      |           |                                                             |                             |           |           |                                                    |                    |         |
| ASIACAPRE                                                                                                              | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | ...                         | 31-12-09  | -         | -                                               | -                  | -         | 5,769                                 | 4,068                                                | 12,023    | -                                                           | -                           | 93        | 1,394     | -                                                  | -                  | 23,345  |
| MRB                                                                                                                    | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | ...                         | 31-03-10  | -         | -                                               | -                  | -         | 43,717                                | 22,815                                               | 125,293   | 31,631                                                      | 61,544                      | 119,926   | 3,556     | 1,321                                              | 32,699             | 442,501 |
|                                                                                                                        |                               |                                       |                                                      |           |                                                             |                             |           | -         | -                                               | -                  | -         | 49,486                                | 26,882                                               | 137,316   | 31,631                                                      | 61,544                      | 120,019   | 4,949     | 1,321                                              | 32,699             | 465,847 |
| DITUBUHKAN DI LUAR MALAYSIA<br>CONSTITUTED OUTSIDE MALAYSIA                                                            |                               |                                       |                                                      |           |                                                             |                             |           |           |                                                 |                    |           |                                       |                                                      |           |                                                             |                             |           |           |                                                    |                    |         |
| HANNOVER RE                                                                                                            | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | ...                         | 31-12-09  | -         | -                                               | -                  | -         | 1,494                                 | 3,674                                                | 16,944    | 191                                                         | -                           | 2,521     | 27        | -                                                  | 1,702              | 26,553  |
| MUNICH RE                                                                                                              | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | ...                         | 31-12-09  | -         | -                                               | -                  | -         | 4,867                                 | 13,016                                               | 41,098    | 2,898                                                       | -                           | 10,784    | 354       | 10                                                 | 2,005              | 75,032  |
| SWISS RE                                                                                                               | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | ...                         | 31-12-09  | -         | -                                               | -                  | -         | 5,986                                 | 9,059                                                | 20,067    | 1,233                                                       | -                           | 10,898    | 2,838     | -                                                  | 40                 | 50,120  |
| TOA RE                                                                                                                 | ...                           | ...                                   | ...                                                  | ...       | ...                                                         | ...                         | 31-03-10  | -         | -                                               | -                  | -         | 2,801                                 | 2,234                                                | 15,003    | 405                                                         | -                           | 121       | -         | -                                                  | 1,428              | 21,991  |
|                                                                                                                        |                               |                                       |                                                      |           |                                                             |                             |           | -         | -                                               | -                  | -         | 15,148                                | 27,983                                               | 93,111    | 4,726                                                       | -                           | 24,324    | 3,219     | 10                                                 | 5,175              | 173,696 |
|                                                                                                                        | Jumlah kecil<br>Sub-total     |                                       |                                                      |           |                                                             |                             |           | -         | -                                               | -                  | -         | 64,634                                | 54,866                                               | 230,427   | 36,357                                                      | 61,544                      | 144,343   | 8,169     | 1,330                                              | 37,873             | 639,543 |
|                                                                                                                        | Jumlah<br>Total               | 538,287                               | 171,261                                              | 811,306   | 667,090                                                     | 1,017,632                   | 2,398,393 | 56,753    | 23,998                                          | 298,043            | 5,982,762 | 92,253                                | 74,009                                               | 350,077   | 46,228                                                      | 67,401                      | 155,934   | 12,939    | 2,670                                              | 47,363             | 848,875 |

Angka bagi Great Eastern Life Assurance (Malaysia) Berhad sebagaimana yang dilaporkan dalam jadual adalah bagi perniagaan am mereka yang sedang dilunaskan/  
The figures for Great Eastern Life Assurance (Malaysia) Berhad as reported in the table are in respect of their general business which they are running off

Angka bagi Kurnia Insurans (Malaysia) Berhad sebagaimana yang dilaporkan dalam jadual perniagaan am adalah bagi tempoh enam bulan berikutan perubahan tarikh tahun kewangannya daripada 30 Jun kepada 31 Disember/  
The figures for Kurnia Insurans (Malaysia) Berhad as reported in the table under general business are for a period of six months following a change in its financial year end from 30 June to 31 December

Jumlah individu tidak semestinya bersamaan dengan jumlah keseluruhan disebabkan oleh pembundaran angka/individual totals do not necessarily add up to the overall total due to rounding