

Table 5.1
Cases Handled by Adjusters

Year	Motor			Non-motor			Total	
	No.	% change	% share	No.	% change	% share	No.	% change
2009	264,972	2.1	86.8	40,285	-9.5	13.2	305,257	0.4
2010	292,570	10.4	86.4	46,264	14.8	13.7	338,834	11.0
2011	316,002	8.0	85.0	55,993	21.0	15.1	371,995	9.8