

RM8 Million COVID-19 Test Fund



What is COVID-19 Test Fund (CTF)?



RM8m fund set up by insurance and takaful industry to support the Ministry of Health's (MOH) effort to conduct more COVID-19 tests. The industry aims to benefit over 26,600 people in Malaysia.

Who is eligible for CTF?



Malaysians/ Non-Malaysians*
residing in Malaysia with
Medical & Health Insurance
policies/ Takaful certificates
(individual & group policies)



Have been referred by
registered doctors for
COVID-19 testing at
recognised private labs
listed on the MOH website.

*exclude Foreign Worker Hospitalisation Scheme.

Who else is eligible for the CTF?



Deemed as person under investigation (PUI):

1. Acute respiratory infection (sudden onset of respiratory infection with at least one of these symptoms – shortness of breath, cough or sore throat) with or without fever.
2. OR travelled to/ resided in a foreign country within 14 days before the onset of illness.
3. OR close contact in 14 days before illness onset with a confirmed case of COVID-19.
4. OR attended an event associated with known COVID-19 outbreak.

How does CTF work?



- The CTF will pay out a fixed cash reimbursement of up to **RM300** per individual (only one test is claimable), regardless whether the test is positive or negative.
- Insurance policy/takaful certificate must be in force as of **27 March 2020** and at the time the COVID-19 test is conducted.

How do I claim the RM300 from the CTF?



Step 1: Go to www.myctf.my and complete the Online Claim Form OR download the form to fill up.

Step 2: Submit completed Claim Form with these supporting documents:

1. Declaration by Doctor OR Copy of Doctor's referral letter to indicate you are required to do COVID-19 test OR Copy of Order For Supervision And Observation At Home Form (As per 14a of Guidelines COVID-19 Management in Malaysia No.05/2020 issued by Ministry of Health); and
2. Scanned copy of original receipt; and
3. Copy of identity card.

Note:

1. Insurance company or Takaful operator will not be able to process your claims if your submission is incomplete.
2. CTF does not cover drive-through tests, COVID-19 test for elective surgery, and doctor's consultation fees.

Things to know about CTF claim



- You need to pay first and then submit a claim for reimbursement.
- If your claim is successful, the money will be credited directly to the bank account that you provided after 14 working days. Your insurance company or takaful operator will notify you directly.
- Your existing policy/ certificate benefit limit will not reduce by making this claim.
- Further information can be accessed through the portal at www.myctf.my and hotline number at **1 300 22 11 88 / 15 500.**