


Name of Institution: AEON Credit Service (M) Berhad

General info:

Item	Details
Name of institution	AEON Credit Service (M) Berhad
Logo of institution	
Name of e-money product/ brand	AEON Member Plus Card
HQ Address	AEON Credit Service (M) Berhad Level 18, UOA Corporate Tower, Avenue 10 The Vertical, Bangsar South City, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur
HQ Phone Number	+603-27729000
HQ Fax Number	+603-27114110
Website	https://www.aeoncredit.com.my

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Customer Service Department
Address of complaints unit	AEON Credit Service (M) Berhad Level 18, UOA Corporate Tower, Avenue 10 The Vertical, Bangsar South City, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur.
Phone number of complaints unit	+603-27199999
Additional phone number to lodge complaint	NA
Fax number of complaints unit	+603-78637898
Email address of complaints unit	cs@aeoncredit.com.my