

1) Name of Institution: Axiata Digital E-code Sdn Bhd

General info:

Item	Details
Name of institution	Axiata Digital E-code Sdn Bhd
Logo of institution	
Name of e-money product/ brand	Boost Life
HQ Address	Level 32, Axiata Tower 9, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470, Kuala Lumpur.
HQ Phone Number	03-2260 9400
HQ Fax Number	03-2272 1740
Website	https://www.myboost.com.my/

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Boost Customer Experience
Address of complaints unit	Level 32, Axiata Tower 9, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur.
Phone number of complaints unit	NA
Additional phone number to lodge complaint	NA
Fax number of complaints unit	NA
Email address of complaints unit	support@myboost.com.my

General info:

Item	Details
Name of institution	Axiata Digital E-code Sdn Bhd
Logo of institution	
Name of e-money product/ brand	Boost Biz
HQ Address	Level 32, Axiata Tower 9, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur.
HQ Phone Number	03-2260 9400
HQ Fax Number	03-2272 1740
Website	https://www.myboost.com.my/business/

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Boost Merchant Experience
Address of complaints unit	Level 32, Axiata Tower 9, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470, Kuala Lumpur.
Phone number of complaints unit	03-2260 9444 (Monday to Sunday, 9am-9pm)
Additional phone number to lodge complaint	03-2260 9442 (Monday to Sunday, 9am-9pm)
Fax number of complaints unit	NA
Email address of complaints unit	business@myboost.com.my