

Name of Institution: Bandar Utama City Centre Sdn. Bhd. (BUCC)

General info:

Item	Details
Name of institution	Bandar Utama City Centre Sdn Bhd
Logo of institution	
Name of e-money product/ brand	ONECARD/1PAY
HQ Address	1, Lebuhraya Bandar Utama, Bandar Utama Damansara, 47800 Petaling Jaya, Selangor
HQ Phone Number	03-77288878
HQ Fax Number	03-77289978
Website	https://onecard.com.my/

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Customer Service Department & ONECARD Department
Address of complaints unit	1 Utama Shopping Centre No.1, Lebuhraya Bandar Utama, Bandar Utama Damansara, 47800 Petaling Jaya, Selangor
Phone number of complaints unit	03-77255788
Additional phone number to lodge complaint	03-77108118
Fax number of complaints unit	03-77225788
Email address of complaints unit	info@onecard.com.my