


1) Name of Institution: Bayo Pay (M) Sdn Bhd

General info:

Item	Details
Name of institution	Bayo Pay (M) Sdn Bhd (1191346-P)
Logo of institution	
Name of e-money product/ brand	i) CIDB Bayo Prepaid Mastercard ii) Construx (Mobile App)
HQ Address	No. 72-3, Jalan PJU 5/22, Encorp Strand, Pusat Perdagangan Kota Damansara, Kota Damansara PJU5, 47810 Petaling Jaya.
HQ Phone Number	+603 – 7621 5151
HQ Fax Number	+603 – 7662 1264
Website	www.bayo.my

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Customer Service Department
Address of complaints unit	No. 72-3, Jalan PJU 5/22, Encorp Strand, Pusat Perdagangan Kota Damansara, Kota Damansara PJU5, 47810 Petaling Jaya.
Phone number of complaints unit	+603 – 7621 5151
Additional phone number to lodge complaint	N/A
Fax number of complaints unit	+603 – 7662 1264
Email address of complaints unit	support@bayo.my