


1) **Name of Institution:** Chevron Malaysia Limited

General info:

Item	Details
Name of institution	Chevron Malaysia Limited
Logo of institution	
Name of e-money product/ brand	Caltex StarCard Debit
HQ Address	Chevron Malaysia Limited Level 3, Menara Milenium, No 8, Jalan Damanlela, Bukit Damansara, 50490 Kuala Lumpur.
HQ Phone Number	03-2289 6688
HQ Fax Number	03-2289 6953
Website	https://www.caltex.com/my/business/caltex-fleet-cards/caltex-starcards.html

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Customer Service Centre
Address of complaints unit	Chevron Malaysia Limited Level 3, Menara Milenium, No 8, Jalan Damanlela, Bukit Damansara, 50490 Kuala Lumpur.
Phone number of complaints unit	1-800-88-3168
Additional phone number to lodge complaint	03-2289 6688
Fax number of complaints unit	03-2289 6953
Email address of complaints unit	StarCardMY@chevron.com