


1) **Name of Institution:** Fass Payment Solutions Sdn. Bhd.

General info:

Item	Details
Name of institution	Fass Payment Solutions Sdn. Bhd.
Logo of institution	
Name of e-money product/ brand	Fasspay
HQ Address	Unit 15-15, 2A, Q Sentral, Jalan Stesen Sentral 2, Kuala Lumpur Sentral, 50470 Kuala Lumpur
HQ Phone Number	+603-7494 1222
HQ Fax Number	1700810464
Website	https://fasspay.com/e-wallet

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Operations Support
Address of complaints unit	Unit 15-15, 2A, Q Sentral, Jalan Stesen Sentral 2, Kuala Lumpur Sentral, 50470 Kuala Lumpur
Phone number of complaints unit	+603-9212 7900
Additional phone number to lodge complaint	N/A
Fax number of complaints unit	N/A
Email address of complaints unit	wallet.support@fasspay.com

