


1) Name of Institution: FINEXUS CARDS SDN BHD

General info:

Item	Details
Name of institution	FINEXUS Cards Sdn Bhd
Logo of institution	
Name of e-money product/ brand	<ul style="list-style-type: none">• Visa Prepaid Card,• Master Prepaid Card
HQ Address	FINEXUS CAMPUS #1 Jalan Pangkor Titivangsa Sentral 53000 Kuala Lumpur Malaysia
HQ Phone Number	603 4051 9900
HQ Fax Number	603 4051 9901
Website	https://www.finexuscards.com/

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Card Operations Department
Address of complaints unit	FINEXUS CAMPUS #1 Jalan Pangkor Titivangsa Sentral 53000 Kuala Lumpur Malaysia
Phone number of complaints unit	603 8318 3100
Additional phone number to lodge complaint	603 4051 9900
Fax number of complaints unit	603 4051 9901
Email address of complaints unit	info@finexuscards.com