


1) **Name of Institution:** Fullrich Malaysia Sdn Bhd

General info:

Item	Details
Name of institution	Fullrich Malaysia Sdn Bhd
Logo of institution	
Name of e-money product/ brand	TaPay
HQ Address	Unit South Wing (B), Tech Mahindra, Persiaran APEC,63000, Cyberjaya, Selangor, Malaysia.
HQ Phone Number	03-20221499
HQ Fax Number	NA
Website	https://www.fullrich.com.my/

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Customer Service
Address of complaints unit	Unit South Wing (B), Tech Mahindra, Persiaran APEC,63000, Cyberjaya, Selangor, Malaysia.
Phone number of complaints unit	03-83223772
Additional phone number to lodge complaint	NA
Fax number of complaints unit	NA
Email address of complaints unit	support@fullrich.com.my

