

1) Name of Institution: GKASH SDN BHD

General info:

Item	Details
Name of institution	Gkash Sdn Bhd
Logo of institution	
Name of e-money product/ brand	Gkash eWallet
HQ Address	Penthouse, Level 11, Tower 3, Avenue 3, The Horizon, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia
HQ Phone Number	+603-2242 4255
HQ Fax Number	+603-2242 4256
Website	www.gkash.my

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Customer Service Department
Address of complaints unit	Penthouse, Level 11, Tower 3, Avenue 3, The Horizon, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia
Phone number of complaints unit	+603-2242 4255
Additional phone number to lodge complaint	+603-2242 4255 ext. 104
Fax number of complaints unit	+603-2242 4256
Email address of complaints unit	cs@gkash.my