

Name of Institution: GoNetPay Sdn Bhd (formerly known as GoPay Sdn Bhd)

General info:

Item	Details
Name of institution	GoNetPay Sdn Bhd (formerly known as GoPay Sdn Bhd)
Logo of institution	
Name of e-money product/ brand	GoNetPay
HQ Address	Lot 13-1, 1 st Floor, Beverly Hills Plaza, Jalan Bundusan, 88300 Kota Kinabalu, Sabah.
HQ Phone Number	088-720202
HQ Fax Number	088-727202
Website	www.gonet.my

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Customer Support Department
Address of complaints unit	Lot 13-1, 1 st Floor, Beverly Hills Plaza, Jalan Bundusan, 88300 Kota Kinabalu, Sabah.
Phone number of complaints unit	088-720202
Additional phone number to lodge complaint	1800-22-0123
Fax number of complaints unit	088-727202
Email address of complaints unit	support@gonet.my