


**1) Name of Institution:** My E.G. Alternative Payment Services Sdn Bhd

**General info:**

Item	Details
Name of institution	My E.G. Alternative Payment Services Sdn Bhd
Logo of institution	 <b>iPayEasy</b>
Name of e-money product/ brand	iPayEasy
HQ Address	Level 38, MYEG Tower, Empire City, No.8 Jalan Damansara, PJU 8, 47820 Petaling Jaya, Selangor Darul Ehsan.
HQ Phone Number	03 – 7664 8484
HQ Fax Number	-
Website	www.ipayeasy.com

**Info related to department/unit that handles complaints:**

Item	Details
Name of the department/ unit that handles complaints	Complaints Handling and Dispute Resolution unit
Address of complaints unit	Level 38, MYEG Tower, Empire City, No.8 Jalan Damansara, PJU 8, 47820 Petaling Jaya, Selangor Darul Ehsan.
Phone number of complaints unit	03 – 7664 8484
Additional phone number to lodge complaint	-
Fax number of complaints unit	-
Email address of complaints unit	customercare@ipayeasy.com

