


1) **Name of Institution:** Petron Fuel International Sdn Bhd

**General info:**

Item	Details
Name of institution	Petron Fuel International Sdn Bhd
Logo of institution	
Name of e-money product/ brand	Petron Prepaid Fleet Card
HQ Address	Level 10, Menara I&P 1, No. 46, Jalan Dungun, Damansara Heights, 50490 Kuala Lumpur
HQ Phone Number	603-20828400
HQ Fax Number	603-20828590
Website	<a href="http://www.petron.com.my">www.petron.com.my</a>

**Info related to department/unit that handles complaints:**

Item	Details
Name of the department/ unit that handles complaints	Petron Care
Address of complaints unit	Level 13, Menara MBSB, No. 48, Jalan Dungun, Damansara Heights, 50490 Kuala Lumpur
Phone number of complaints unit	1300 228 211
Additional phone number to lodge complaint	NIL
Fax number of complaints unit	NIL
Email address of complaints unit	<a href="mailto:petroncare@petron.com.my">petroncare@petron.com.my</a>