

1) **Name of Institution:** Presto Pay Sdn. Bhd.

General info:

Item	Details
Name of institution	Presto Pay Sdn. Bhd.
Logo of institution	
Name of e-money product/ brand	Presto Pay
HQ Address	C-2-01, Level 2, Capital 3, Oasis Square, No. 2, Jalan PJU 1A/7A, Ara Damansara, 47301 Petaling Jaya, Selangor Darul Ehsan, Malaysia
HQ Phone Number	+6 (03) 7651 0188
HQ Fax Number	-
Website	https://www.prestouniverse.com

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Care Operations
Address of complaints unit	C-2-03, Level 2, Capital 3, Oasis Square, No. 2, Jalan PJU 1A/7A, Ara Damansara, 47301 Petaling Jaya, Selangor Darul Ehsan, Malaysia
Phone number of complaints unit	Live Chat (10.00 a.m – 7.00 p.m daily)
Additional phone number to lodge complaint	-
Fax number of complaints unit	-
Email address of complaints unit	support@prestouniverse.com