

1) Name of Institution: QBAYAR SDN BHD

**General info:**

Item	Details
Name of institution	qBayar Sdn Bhd
Logo of institution	<b>Please refer to <i>Appendix 1</i></b>
Name of e-money product/ brand	qBayar
HQ Address	<b>QBAYAR SDN BHD</b> Block F Unit 57 (F57) Plaza Jelutong, No. 5C, Persiaran Gerbang Utama Bukit Jelutong, 40150 Shah Alam Selangor
HQ Phone Number	03-7859 6333
HQ Fax Number	N/A
Website	www.qbayar.com

**Info related to department/unit that handles complaints:**

Item	Details
Name of the department/ unit that handles complaints	Customer Service Department
Address of complaints unit	<b>QBAYAR SDN BHD</b> Block F Unit 57 (F57) Plaza Jelutong, No. 5C, Persiaran Gerbang Utama Bukit Jelutong, 40150 Shah Alam Selangor
Phone number of complaints unit	03-7859 6333
Additional phone number to lodge complaint	N/A
Fax number of complaints unit	N/A
Email address of complaints unit	help@qbayar.com

Image 1



Image 2

