


1) **Name of Institution:** Raffcomm Sdn. Bhd.

General info:

Item	Details
Name of institution	Raffcomm Sdn. Bhd.
Logo of institution	
Name of e-money product/ brand	e-Info
HQ Address	33B-M-04, Mezzanine Floor, Villa Putra Condominium, Jalan Tun Ismail, 50480, Kuala Lumpur.
HQ Phone Number	03-27872087
HQ Fax Number	03-40457686
Website	www.ssm-einfo.my

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Call Center
Address of complaints unit	33B-M-04, Mezzanine Floor, Villa Putra Condominium, Jalan Tun Ismail, 50480, Kuala Lumpur.
Phone number of complaints unit	1-300-30-4636 (INFO)
Additional phone number to lodge complaint	n/a
Fax number of complaints unit	03-40457686
Email address of complaints unit	callcenter@ssm-einfo.my

