


Name of Institution: Razer Pay Wallet (M) Sdn Bhd

General info:

| Item | Details |
|--------------------------------|--|
| Name of institution | Razer Pay Wallet (M) Sdn Bhd |
| Logo of institution |  |
| Name of e-money product/ brand | Razer Pay |
| HQ Address | Level 6, UOA Corporate Tower Lobby B, Avenue 10, The Vertical Bangsar South City, No. 8, Jalan Kerinchi 59200 Kuala Lumpur |
| HQ Phone Number | (+60)3 2779 0300 |
| HQ Fax Number | (+60)3 2779 0301 |
| Website | http://pay.razer.com |

Info related to department/unit that handles complaints:

| Item | Details |
|--|--|
| Name of the department/ unit that handles complaints | Customer Care |
| Address of complaints unit | Level 6, UOA Corporate Tower Lobby B, Avenue 10, The Vertical Bangsar South City, No. 8, Jalan Kerinchi 59200 Kuala Lumpur |
| Phone number of complaints unit | (+60)16 299 2023 |
| Additional phone number to lodge complaint | Not Available |
| Fax number of complaints unit | Not Available |
| Email address of complaints unit | https://support.razer.com/razer-pay/contact-us/ |