

1) Name of Institution: SMJ TERATAI SDN BHD

**General info:**

Item	Details
Name of institution	SMJ TERATAI SDN BHD
Logo of institution	
Name of e-money product/ brand	eWANG
HQ Address	Lot 02-09, Tropika Welcome Centre, No. 10, Jalan Setia Tropika 1/21, Taman Setia Tropika 81200 Johor Bahru Johor
HQ Phone Number	07 – 244 8655
HQ Fax Number	N/A
Website	<a href="http://www.smjremit.com">www.smjremit.com</a>

**Info related to department/unit that handles complaints:**

Item	Details
Name of the department/ unit that handles complaints	Customer Services
Address of complaints unit	Lot 02-09, Tropika Welcome Centre, No. 10, Jalan Setia Tropika 1/21, Taman Setia Tropika 81200 Johor Bahru Johor
Phone number of complaints unit	016 – 733 8769
Additional phone number to lodge complaint	07 – 244 8655
Fax number of complaints unit	N/A
Email address of complaints unit	app-support@smjremit.com