


Name of Institution: Serba Dinamik IT Solutions Sdn. Bhd.

General info:

Item	Details
Name of institution	Serba Dinamik IT Solutions Sdn Bhd
Logo of institution	
Name of e-money product/ brand	Qwikpay
HQ Address	Menara Serba Dinamik, Presint 3.4, Persiaran Perbandaran, Seksyen 14, 40000 Shah Alam, Selangor
HQ Phone Number	03-55166100
HQ Fax Number	03-55242612
Website	www.qwikpay.com.my

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Qwikpay Customer Service Department
Address of complaints unit	Level M, Menara Serba Dinamik, Presint 3.4, Persiaran Perbandaran, Seksyen 14, 40000 Shah Alam, Selangor
Phone number of complaints unit	03-55166010
Additional phone number to lodge complaint	019-6664570
Fax number of complaints unit	03-55242612
Email address of complaints unit	careline@qwikpay.com.my