

1) **Name of Institution:** Touch 'n Go Sdn. Bhd.

General info:

Item	Details
Name of institution	Touch 'n Go Sdn. Bhd.
Logo of institution	
Name of e-money product/ brand	Prepaid card
HQ Address	Tower 6, Avenue 5, Bangsar South, No 8, Jalan Kerinchi, 59200 Kuala Lumpur
HQ Phone Number	03-2714 8000
HQ Fax Number	03-2714 8001
Website	https://www.touchngo.com.my

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Careline and Touch 'n Go Hubs
Address of complaints unit	Ground Floor, Tower 2A, Avenue 5, Bangsar South, Jalan Kerinchi, 59200 Kuala Lumpur.
Phone number of complaints unit	+603-2714 8888
Additional phone number to lodge complaint	N/A
Fax number of complaints unit	03-2714 8889
Email address of complaints unit	careline@touchngo.com.my