


1) Name of Institution: TNG Digital Sdn Bhd

General info:

Item	Details
Name of institution	TNG Digital Sdn Bhd
Logo of institution	
Name of e-money product/ brand	Touch 'n Go eWallet
HQ Address	TNG Digital Sdn Bhd Tower 6 Avenue 5, Bangsar South No. 8 Jalan Kerinchi 59200 Kuala Lumpur
HQ Phone Number	+603-2714 8888
HQ Fax Number	-
Website	https://www.tngdigital.com.my/

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Customer Experience & Services
Address of complaints unit	TNG Digital Sdn Bhd Tower 6 Avenue 5, Bangsar South No. 8 Jalan Kerinchi 59200 Kuala Lumpur
Phone number of complaints unit	+603-5022 3888
Additional phone number to lodge complaint	-
Fax number of complaints unit	-
Email address of complaints unit	https://tngd.my/careline-webform