


Name of Institution: TNG Digital Remittance Sdn.Bhd. (Formerly Known as Numoni DFS Sdn. Bhd.)

General info:

Item	Details
Name of institution	TNG Digital Remittance Sdn.Bhd. (Formerly Known as Numoni DFS Sdn. Bhd.)
Logo of institution	
Name of e-money product/ brand	NAPP
HQ Address	Level 5, Tower 6, Avenue 5, Bangsar South, No.8 Jalan Kerinchi, 59200 Kuala Lumpur.
HQ Phone Number	03-2714 8075
HQ Fax Number	Not available
Website	www.numoni.com.my

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Operations
Address of complaints unit	Level 5, Tower 6, Avenue 5, Bangsar South, No.8 Jalan Kerinchi, 59200 Kuala Lumpur.
Phone number of complaints unit	03-2714 8075 (8.30am to 5.30pm)
Additional phone number to lodge complaint	019-209 2849
Fax number of complaints unit	Not available
Email address of complaints unit	support.remittance@tngdigital.com.my