


1) Name of Institution: Wavpay Systems Sdn Bhd

**General info:**

Item	Details
Name of institution	Wavpay Systems Sdn Bhd
Logo of institution	 The logo for Wavpay Systems Sdn Bhd features a stylized 'W' composed of three blue rectangular blocks of varying heights and widths, followed by a vertical black bar. Below the graphic, the word 'wavpay' is written in a lowercase, blue, sans-serif font.
Name of e-money product/ brand	Wavpay
HQ Address	A-6-09, Capital 1, Oasis Square No 2, Jalan PJU 1A/7A Ara Damansara 47301 Petaling Jaya Selangor
HQ Phone Number	+603 – 7622 2519
HQ Fax Number	+603 – 7622 2520
Website	<a href="http://www.wavpay.net">www.wavpay.net</a>

**Info related to department/unit that handles complaints:**

Item	Details
Name of the department/ unit that handles complaints	Wavpay Customer Services
Address of complaints unit	A-6-09, Capital 1, Oasis Square No 2, Jalan PJU 1A/7A Ara Damansara 47301 Petaling Jaya Selangor
Phone number of complaints unit	+603 – 7622 2519
Additional phone number to lodge complaint	None
Fax number of complaints unit	+603 - 7622 2520
Email address of complaints unit	support@wavpay.net