

1) `Name of Institution: WeChat Pay Malaysia Sdn. Bhd.

General info:

Item	Details
Name of institution	WeChat Pay Malaysia Sdn. Bhd.
Logo of institution	
Name of e-money product/ brand	WeChat Pay
HQ Address	Level 17, Suite 02 & 03, The Centrepoint South Tower, Mid Valley City, Lingkaran Syed Putra, 59200 Kuala Lumpur, Malaysia
HQ Phone Number	03-22872388
HQ Fax Number	N/A
Website	https://pay.wechat.com/en_my/index.html

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Customer Service
Address of complaints unit	N/A
Phone number of complaints unit	03-2727 9797
Additional phone number to lodge complaint	N/A
Fax number of complaints unit	N/A
Email address of complaints unit	support@wechatpay.com.my