

1) **Name of Institution:** XOX Com Sdn. Bhd.

General info:

Item	Details
Name of institution	XOX Com Sdn. Bhd.
Logo of institution	
Name of e-money product/ brand	XOX eWallet
HQ Address	XOX COM SDN. BHD. Lot 8.1, 8th Floor, Menara Lien Hoe, Persiaran Tropicana Tropicana Golf & Country Resort 47410 Petaling Jaya, Selangor, Malaysia
HQ Phone Number	03 7884 2388
HQ Fax Number	03 7803 0778
Website	www.xox.com.my

Info related to department/unit that handles complaints:

Item	Details
Name of the department/ unit that handles complaints	Customer Support
Address of complaints unit	XOX COM SDN. BHD. Lot 8.1, 8th Floor, Menara Lien Hoe, Persiaran Tropicana Tropicana Golf & Country Resort 47410 Petaling Jaya, Selangor, Malaysia
Phone number of complaints unit	From Malaysia: 1300 888 010 From XOX Number: 12273 From abroad: +603-7882 4952
Additional phone number to lodge complaint	
Fax number of complaints unit	03 7803 0778
Email address of complaints unit	enquiries@xox.com.my