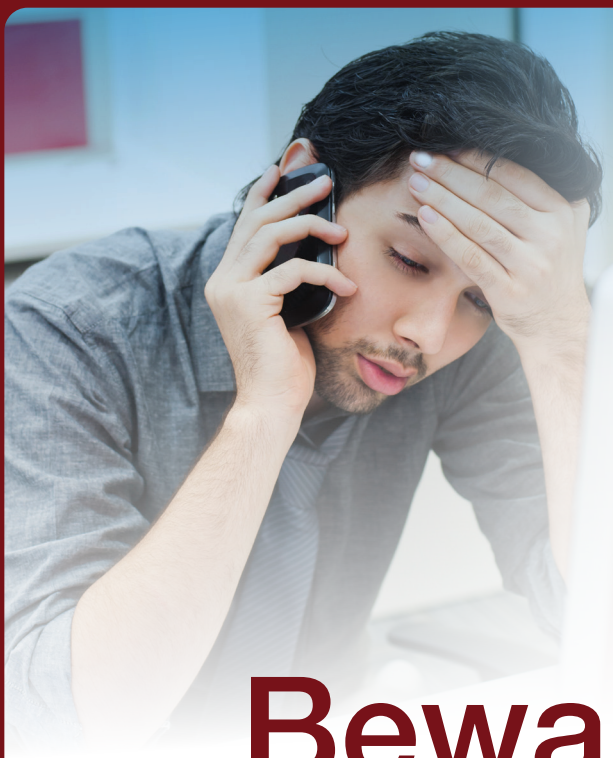


BANK NEGARA MALAYSIA
CENTRAL BANK OF MALAYSIA

Your credit card has been cloned...

Someone has stolen your identity...

Your account has been tampered...

Beware!

Don't be a SCAM victim.

CAUTION on BOGUS CALLS and MESSAGES claiming to be from Bank Negara Malaysia, private bank, utility provider or an enforcement agency.

It's a SCAM. Do not panic. Think straight.

1. Bank Negara Malaysia **never requests** for your personal or financial information
2. Bank Negara Malaysia **never asks** anyone to transfer money to any 3rd party account
3. Bank Negara Malaysia **never keeps** the public's money in any account

When in doubt, please call

BNMTELELINK (Customer Service Call Centre)

1-300-88-5465

Fax: 03-2174 1515 Email: bnmtelelink@bnm.gov.my

To submit SMS enquiries or complaints, type : **BNM TANYA [your enquiry/ complaint]** and send to **15888**

For more information please refer to the **Financial Fraud Alert** available on Bank Negara Malaysia's website

www.bnm.gov.my

BNMLINK (Walk-in Customer Service Centre)
Bank Negara Malaysia Kuala Lumpur (Block D, Jalan Dato' Onn) or visit BNMLINK branches in Bank Negara Malaysia: Johor Bahru, Penang, Kuala Terengganu, Kota Kinabalu and Kuching **(Business hours are: Monday - Friday, 9:00 am - 5:00 pm)**