

## Alliance for Financial Inclusion (AFI) Core Set of Financial Inclusion Indicators - Malaysia

| Dimension | Indicators   | End-Year |        |        |        |        |        |        |        |        |
|-----------|--|----------|--------|--------|--------|--------|--------|--------|--------|--------|
|           |  | 2011     | 2012   | 2013   | 2014   | 2015   | 2016   | 2017   | 2018   | 2019   |
| Access    | Total number of access points per 10,000 adults at a national level                          | 1.7      | 3.4    | 3.9    | 4.2    | 4.4    | 4.7    | 4.3    | 3.9    | 3.5    |
|           | Total number of branches per 10,000 adults at a national level                               | 1.5      | 1.5    | 1.4    | 1.4    | 1.4    | 1.4    | 1.3    | 1.3    | 1.3    |
|           | Total number of ATMs per 10,000 adults at a national level                                   | 5.2      | 5.2    | 5.3    | 5.1    | 5.0    | 4.7    | 4.6    | 4.5    | 4.4    |
|           | Total number of agents per 10,000 adults at a national level                                 | 0.2      | 1.9    | 2.4    | 2.7    | 3.0    | 3.3    | 3.0    | 2.5    | 2.2    |
|           | Percentage of administrative units with at least one access point                            | 100      | 100    | 100    | 100    | 100    | 100    | 100    | 100    | 100    |
|           | Percentage of total population living in administrative units with at least one access point | 100      | 100    | 100    | 100    | 100    | 100    | 100    | 100    | 100    |
| Usage     | Percentage of adults with at least one type of regulated deposit account                     | 87       | 93     | 93     | 92     | 92     | 94     | 95     | 95     | 96     |
|           | Number of deposit accounts per 10,000 adults   | 29,860   | 30,517 | 32,177 | 32,498 | 31,141 | 30,738 | 31,303 | 31,429 | 30,640 |
|           | Percentage of adults with at least one type of regulated credit account                      | 37       | 38     | 37     | 40     | 39     | 41     | 41     | 39     | 40     |
|           | Number of loan accounts per 10,000 adults  | 8,792    | 8,278  | 8,497  | 8,349  | 8,424  | 8,242  | 8,338  | 8,335  | 8,321  |