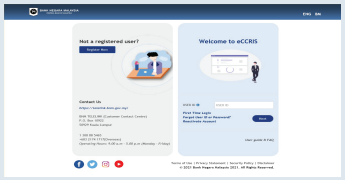
eCCRIS Online Registration Guide for New Individual Users[1]

Steps to create your eCCRIS account online

[1] Malaysian Individuals with MyKad and internet banking facility

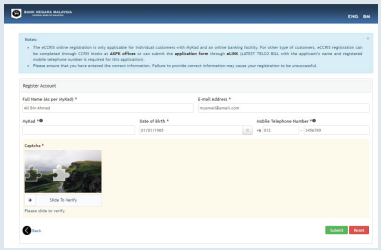
BANK NEGARA MALAYSIA
CENTRAL BANK OF MALAYSIA

Step 1



Go to **eccris.bnm.gov.my** and click **'Register Now'**

Step 2



a. Enter your personal information.
Full name, MyKad number, date of birth, mobile number and email.

b. Then, confirm details and Terms and Conditions

Step 3

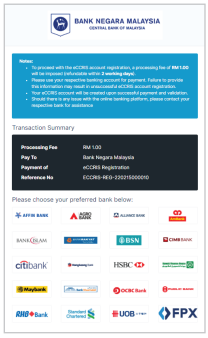
Digital authentication:
Complete registration with one-off RM 1 transfer to a designated Bank Negara Malaysia account that will be automatically refunded within 2 working days

Successful authentication:

6-digit OTP will be sent to registered mobile number and email

Unsuccessful authentication:

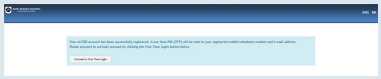
The system will provide you further instructions to complete your registration



Select bank and perform RM1 transfer

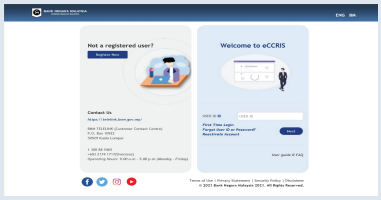
Step 4

Prompted screen



OR

eCCRIS Website



Click **'Proceed to First Time Login'** at the prompted screen or go to **eccris.bnm.gov.my** and click **'First Time Login'**

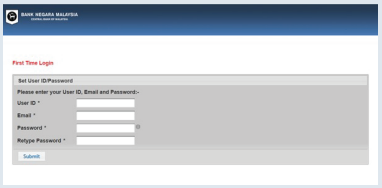
Step 5



Key in your **MyKad number** and the **6-digit OTP**

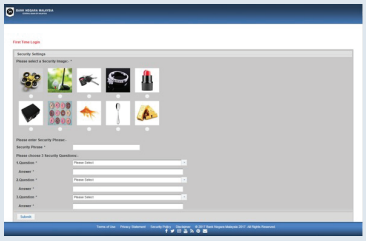
The 6-digit OTP is only valid for 7 days. Login before it expires

Step 6



Set your user ID and **password**

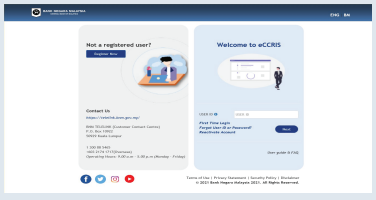
Step 7



Set your **personal security image, phrase, questions** and **answers**

You will need these details to access your CCRIS report in the future

Step 8



Login to eCCRIS website using your created **User ID to access your CCRIS report**

For further information, visit bnm.gov.my/ccris or contact BNMTELELINK Contact Centre at 1-300-88-5465 / 603-2174 1717 (overseas) or via Live Chat at bnm.gov.my/livechat