BANK NEGARA MALAYSIA
CENTRAL BANK OF MALAYSIA

SUPPLIER REGISTRATION PORTAL

Supplier Management

Centralised Procurement Department

CONTENT

IMPORTANT NOTE

✅ Registering as a supplier in our system does not guarantee selection for contracts or procurement opportunities with Bank Negara Malaysia (BNM).

✅ All information provided will be treated with strict confidentiality and in accordance with BNM's governance and regulatory requirements.

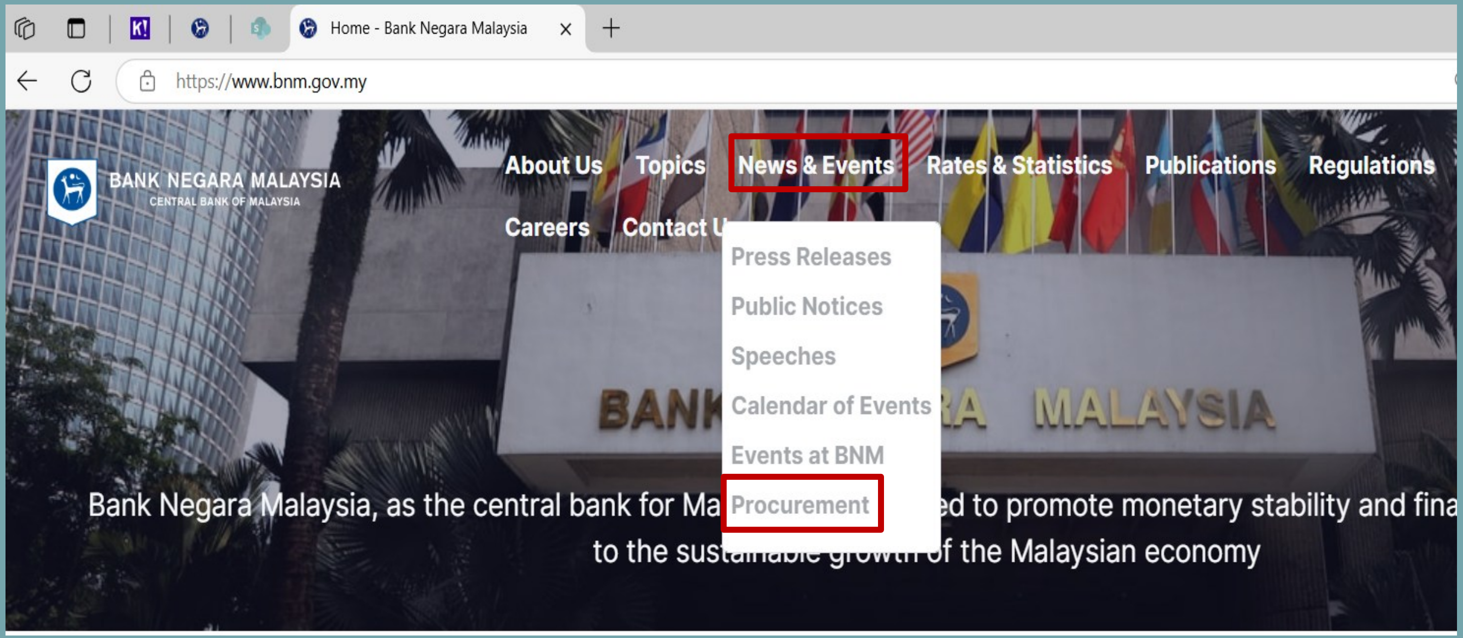
SUPPORTING DOCUMENT

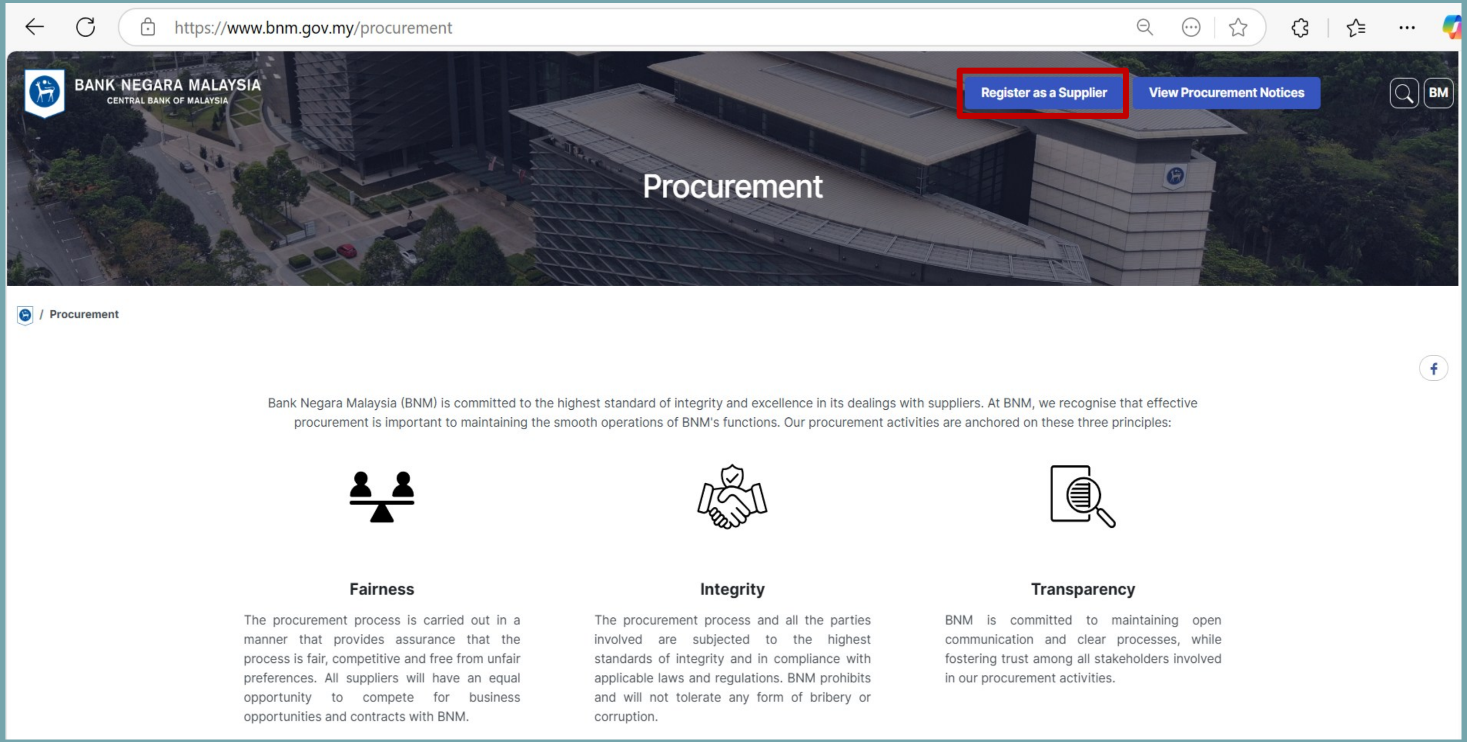
Supporting document is required,
please prepare your supporting documents for attachment.

ACCESS TO THE PORTAL

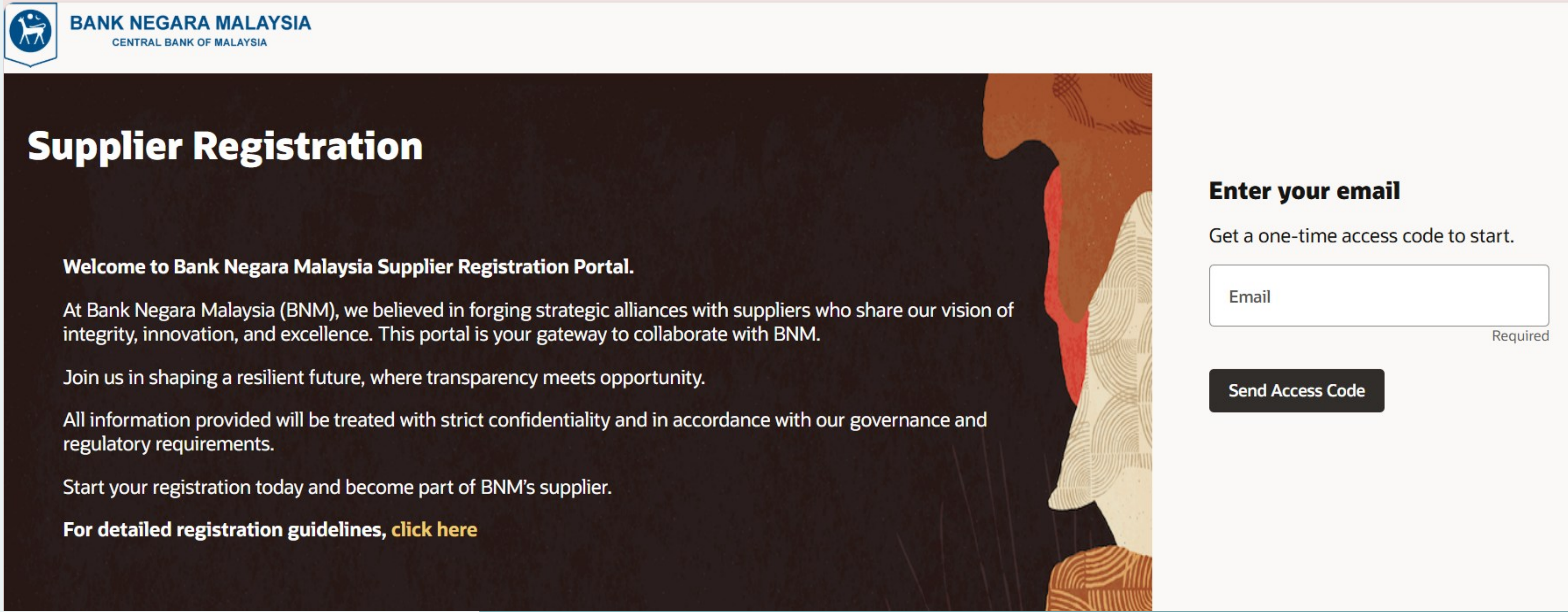
SUPPLIER REGISTRATION PORTAL

- Supplier can refer to the BNM Procurement webpage – [Procurement - Bank Negara Malaysia.](https://www.bnm.gov.my/procurement)
- Supplier can access the user guide and checklist at this page.





WELCOME TO BANK NEGARA MALAYSIA SUPPLIER REGISTRATION PORTAL



Authorised Supplier Website Address (URL)	**https://iaartj.fa.ocs.oraclecloud.com/fscmUI/redwood/supplier-registration/register-supplier/register-supplier-verification?id=0UiCRoZjN1HeWPY4ZTHHmzsmeAjk%2BIC6r5IBJCrsdzCZ5h8EhwXHul9TXQ%3D%3D**

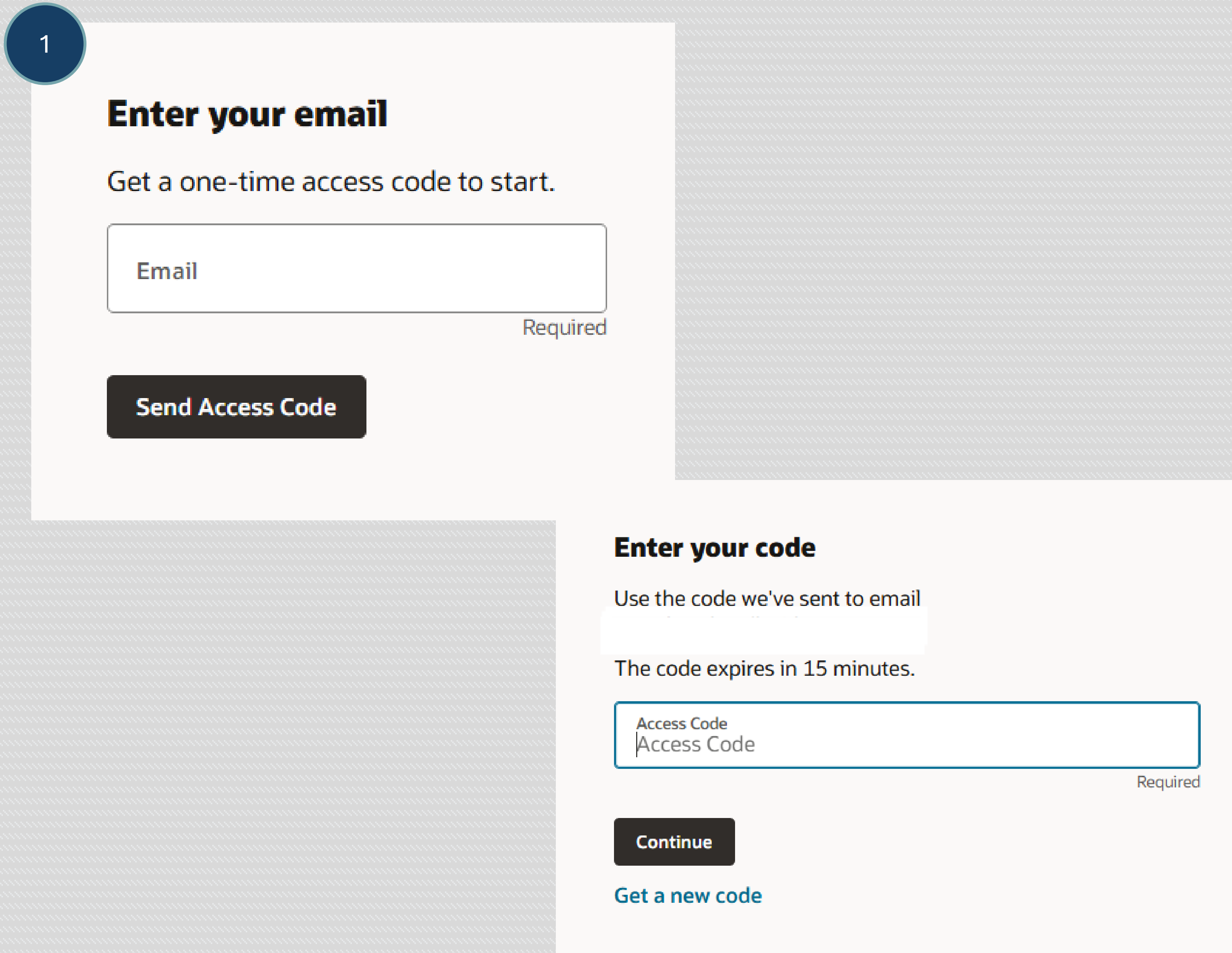
Web Application

Supplier Navigates to Registration Link

Supplier

Step 1: Request Access Code

- On the registration page, enter your email address in the field provided.
- Click “Send Access Code".
- A One-Time Access Code (OTAC) will be sent to your email.



Web Application

Receive email notifying of One time Access Code (OTAC)

Supplier

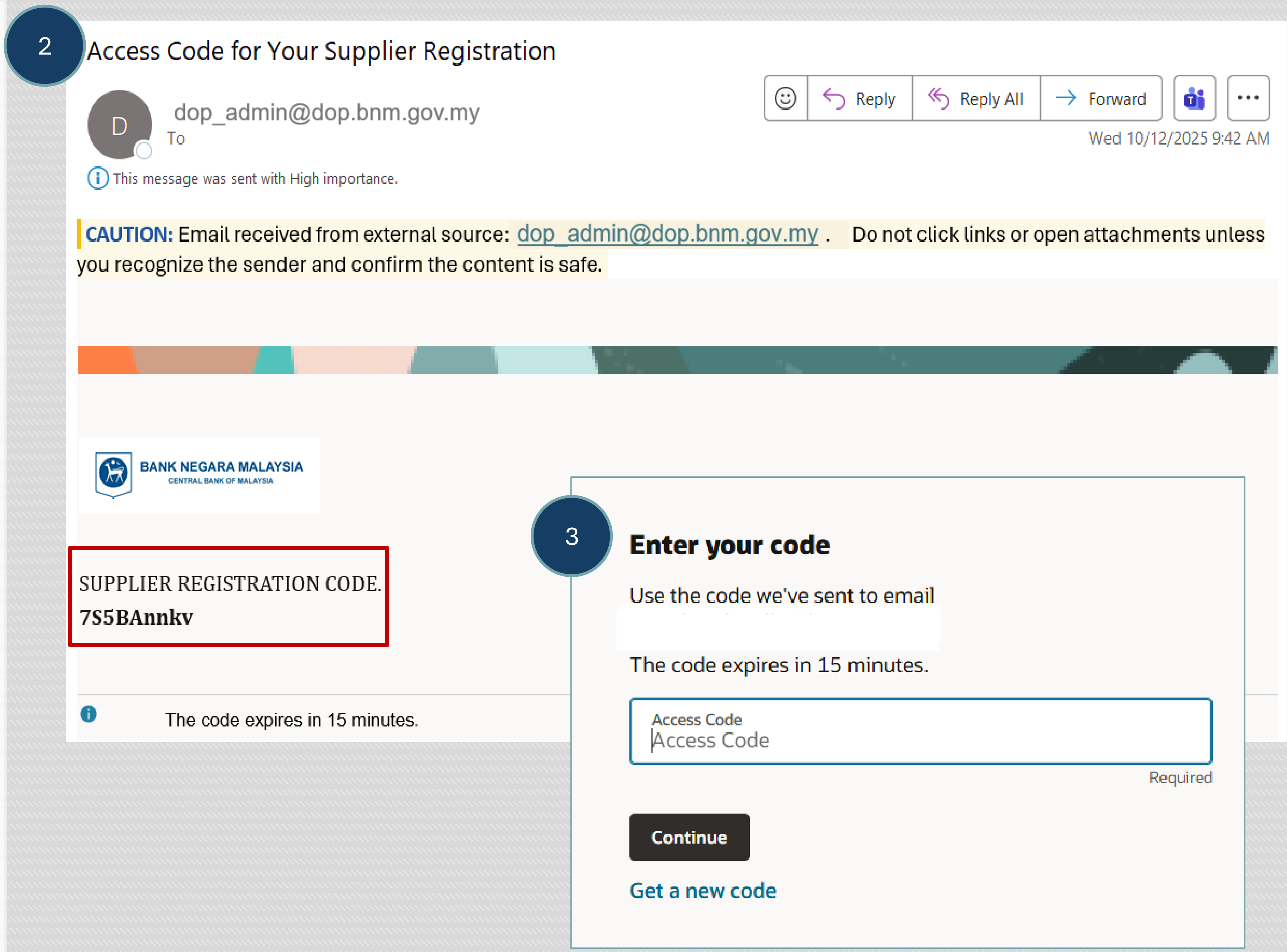
Step 2 :Retrieve Access Code

- Check your email inbox for an email from dop_admin@dop.bnm.gov.my.
- The email will contain your Supplier Registration Code.

Step 3: Enter Access Code

- Enter the code in the Access Code field on the portal.
- Click “Continue” to proceed.

Important: The code expires in 15 minutes.



Web Application

Company Details

Supplier

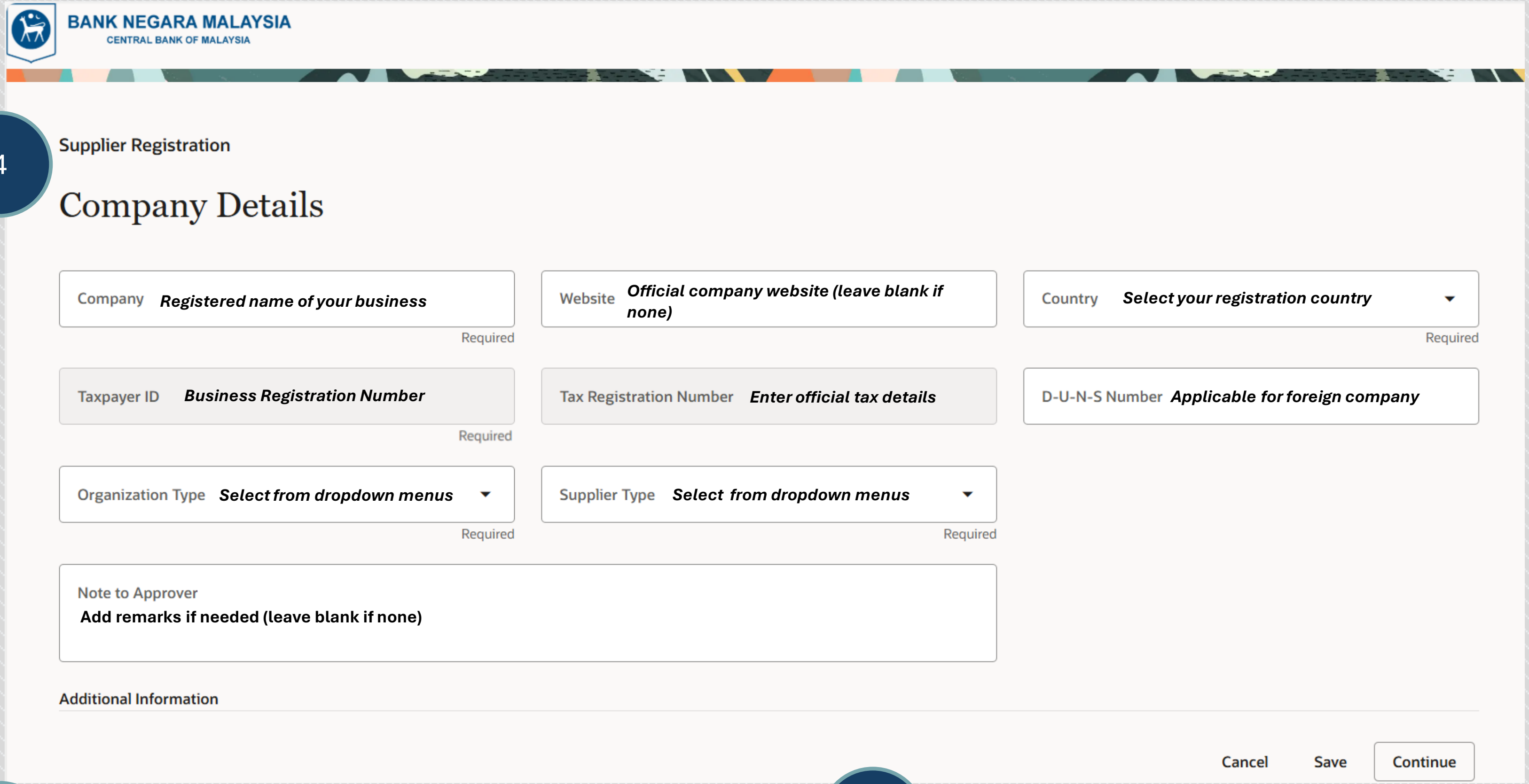
Step 4 :Complete Company Details

- Enter your company's basic information.
- Mandatory fields (marked as Required) must be completed. Do not leave these fields blank.
- ***Organization Type & Supplier Type:*** Please complete these fields according to Step 5 & 6.
- Click Save to keep progress or Continue to proceed.

Step 5: Organization Type

- Select the option that best represents your business structure from the list provided.

4



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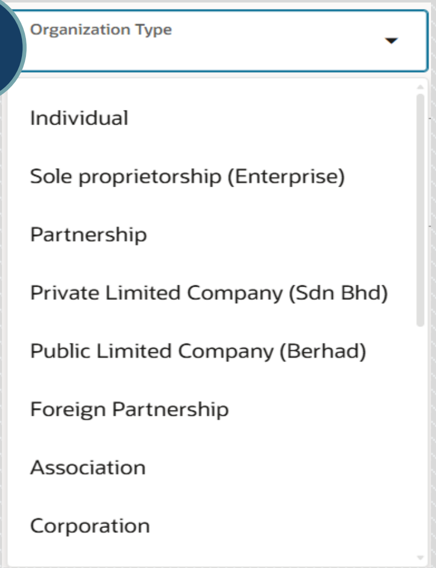

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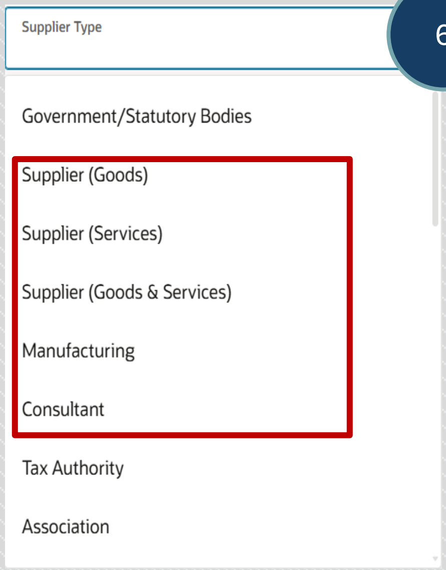


Step 6: Supplier Type

Select one of the following applicable options:

- Supplier (Goods) – If you supply physical products.
- Supplier (Services) – If you provide services.
- Supplier (Goods & Services) – If you offer both products and services.
- Manufacturing – If you manufacture goods.
- Consultant - If you provide professional advisory or consultancy services.

Please ignore all other options.

Web Application

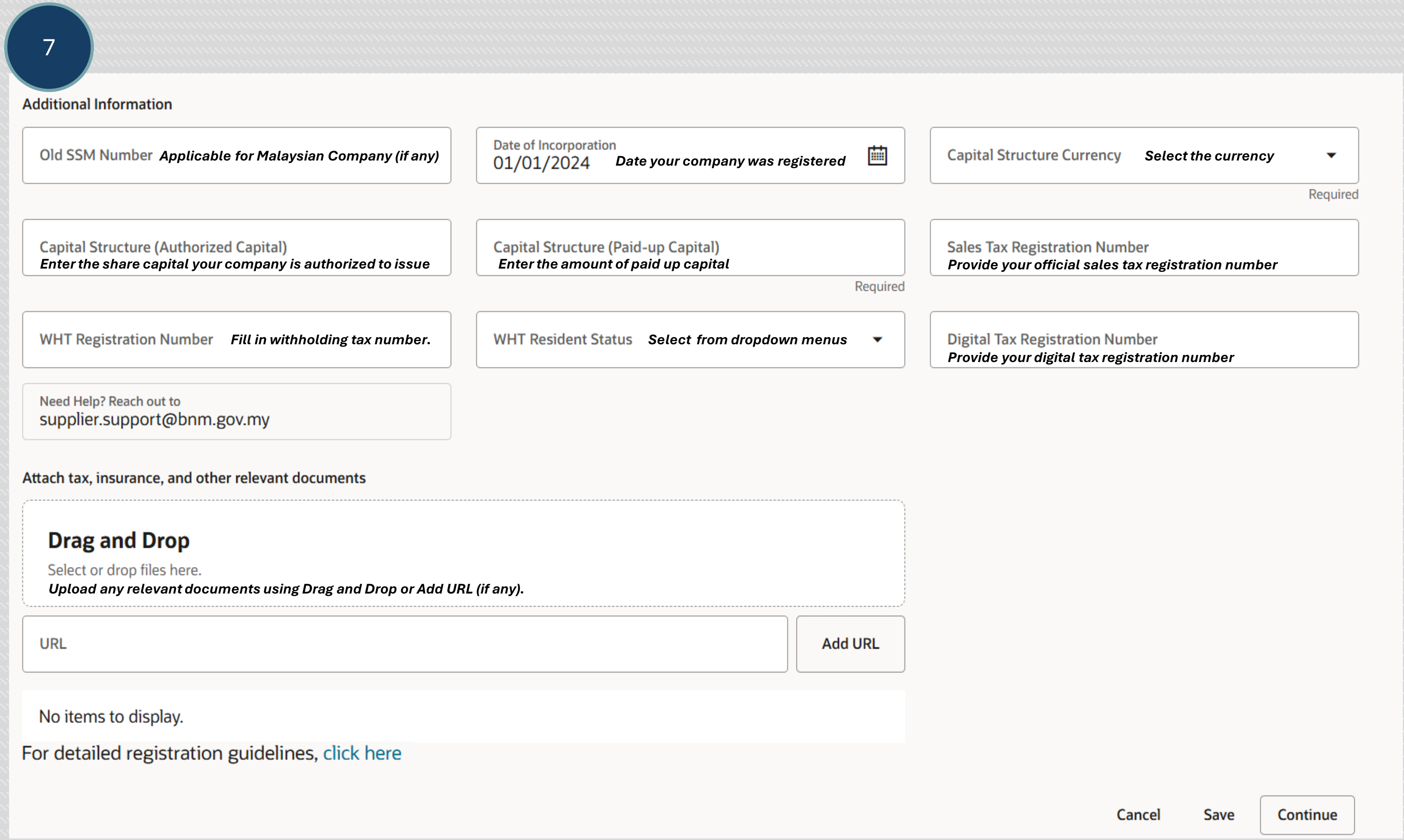
Company Details

Supplier

Step 7 : Additional Information

- Provide all required additional information.
- Mandatory fields(mark as required) must be completed; do not leave them blank.
- Leave optional fields empty if they do not apply to your company.
- Click Save to keep progress or Continue to proceed.
- For any inquiries, please email the Supplier Management Unit.

Need Help? Reach out to
supplier.support@bnm.gov.my



Web Application

Contacts

Supplier

Step 8 :Contacts

Provide at least ***two (2)*** contacts:

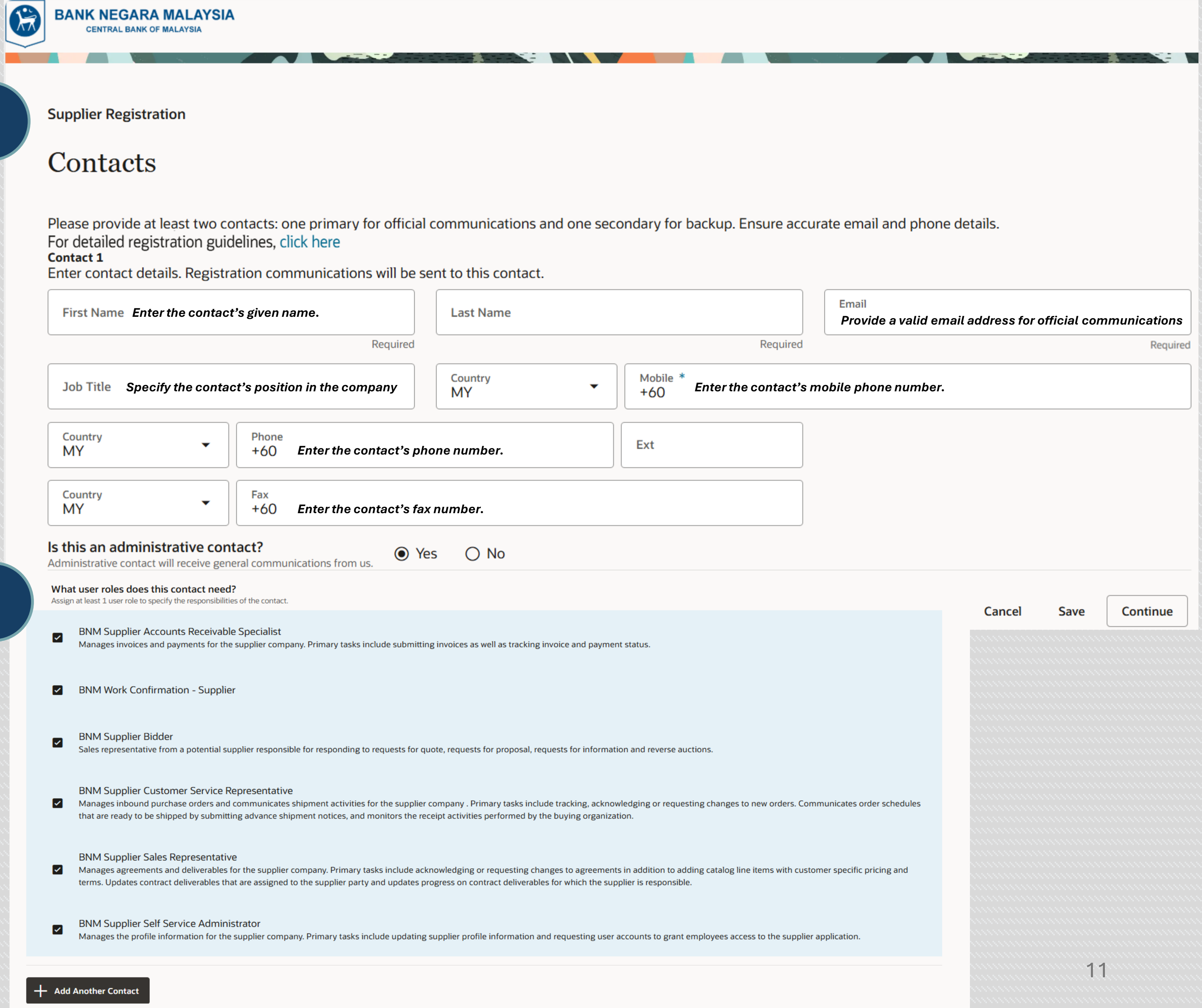
- ***Primary Contact – For official communications.***
- ***Secondary Contact – For backup.***
- Indicate if this is an administrative contact (Yes/No).

Step 9 :Assign User Roles

- Select at least one role for each contact based on their responsibilities.
- Ensure all details are accurate. Mandatory fields(mark as required) must be completed; do not leave them blank.
- Click Save to keep progress or Continue to proceed.

8

9



Web Application

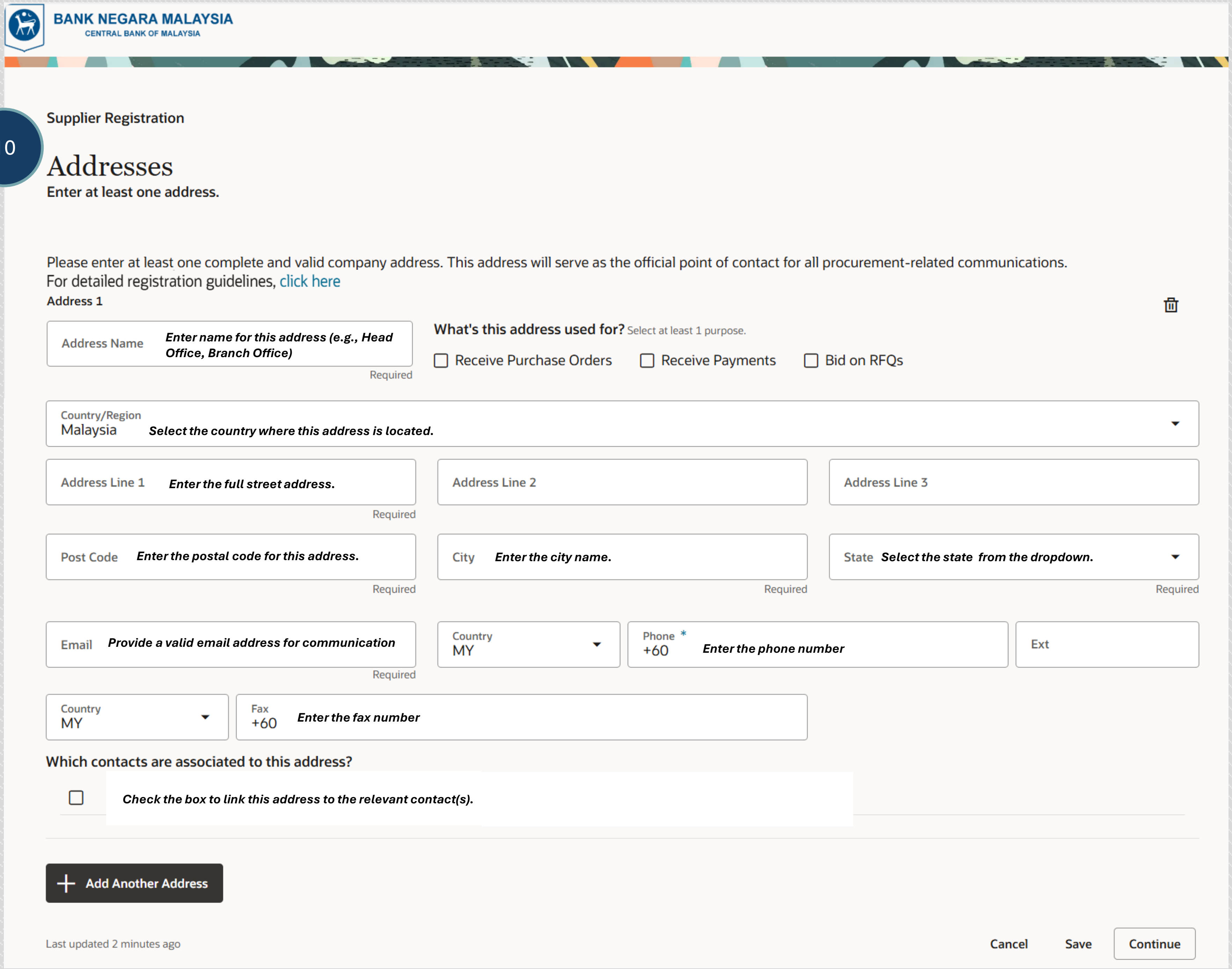
Addresses

Supplier

10

Step 10

- Enter at least one complete and valid company address.
- Select the purpose: Receive Purchase Orders, Receive Payments, or Bid on RFQs.
- Mandatory fields(mark as required) must be completed; do not leave them blank.
- Click Add Another Address if needed, then Save or Continue.



Web Application

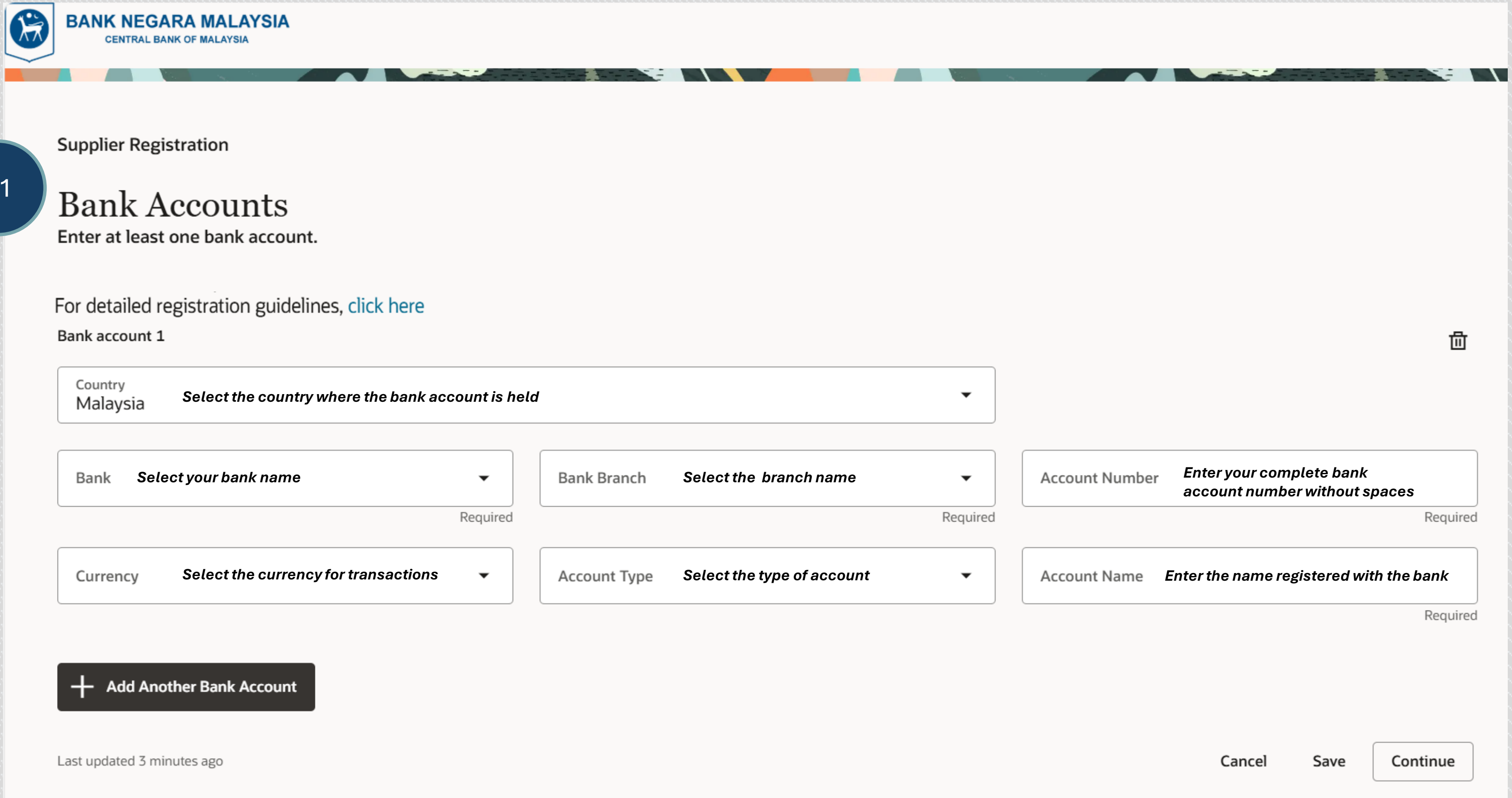
Bank Accounts

Supplier

11

Step 11: ***For Malaysian Based Companies***

- Enter at least one bank account.
- Select the bank from the drop-down list provided.
- If the bank selection is not available, please email us at supplier.support@bnm.gov.my for assistance.
- Mandatory fields(mark as required) must be completed; do not leave them blank.
- Click Add Another Bank Account if you need to add more accounts, then Save or Continue.



Web Application

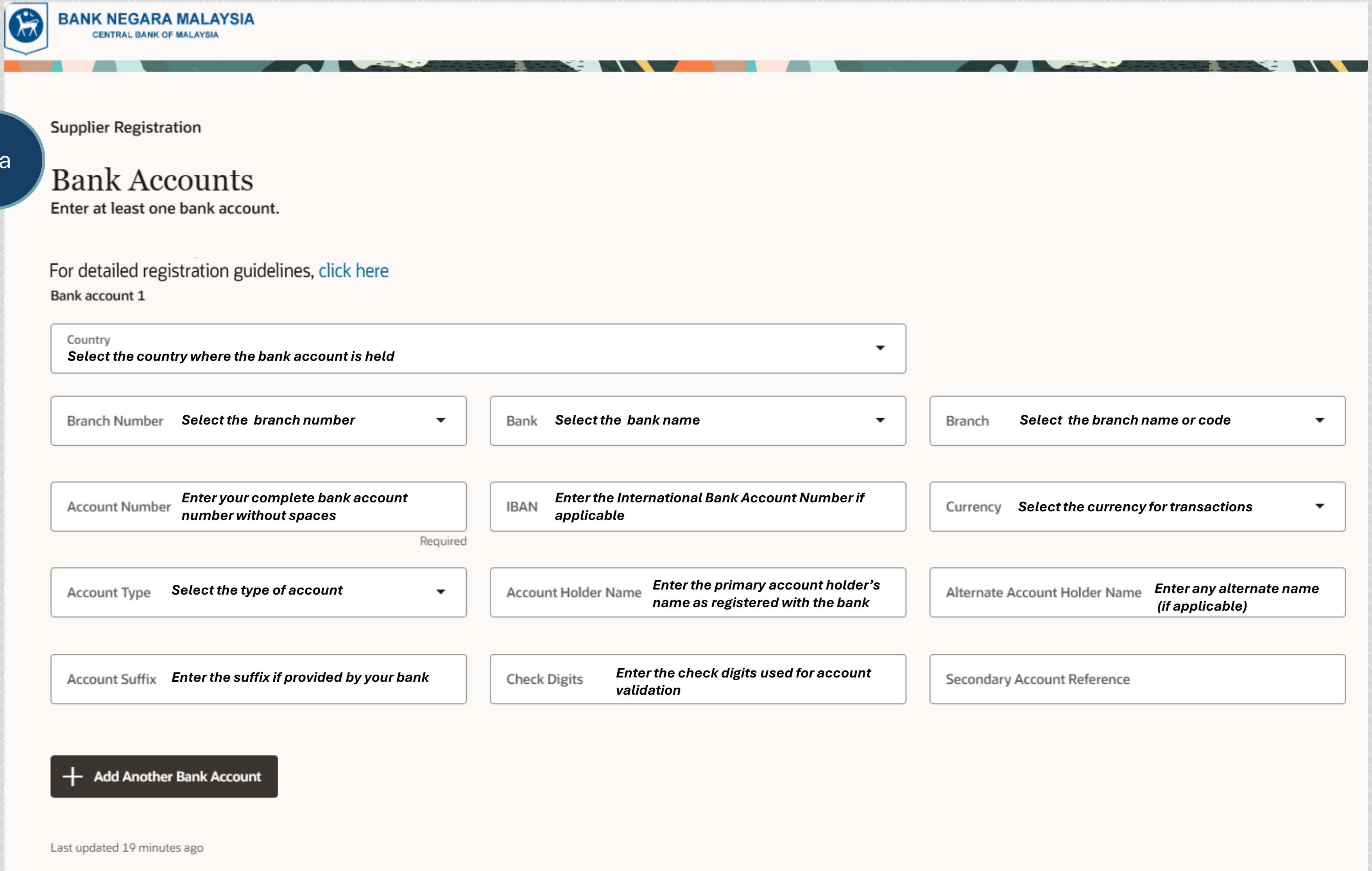
Bank Accounts

Supplier

11a

Step 11a: *For Foreign Companies*

- Enter at least one bank account.
- Additional fields such as IBAN, Check Digits, Account Suffix, and Secondary Account Reference may be required depending on the country.
- Select the bank from the drop-down list provided.
- If the bank selection is not available, please email us at supplier.support@bnm.gov.my for assistance.
- Mandatory fields(mark as required) must be completed; do not leave them blank.
- Click Add Another Bank Account if you need to add more accounts, then Save or Continue.



Web Application

Products and Services

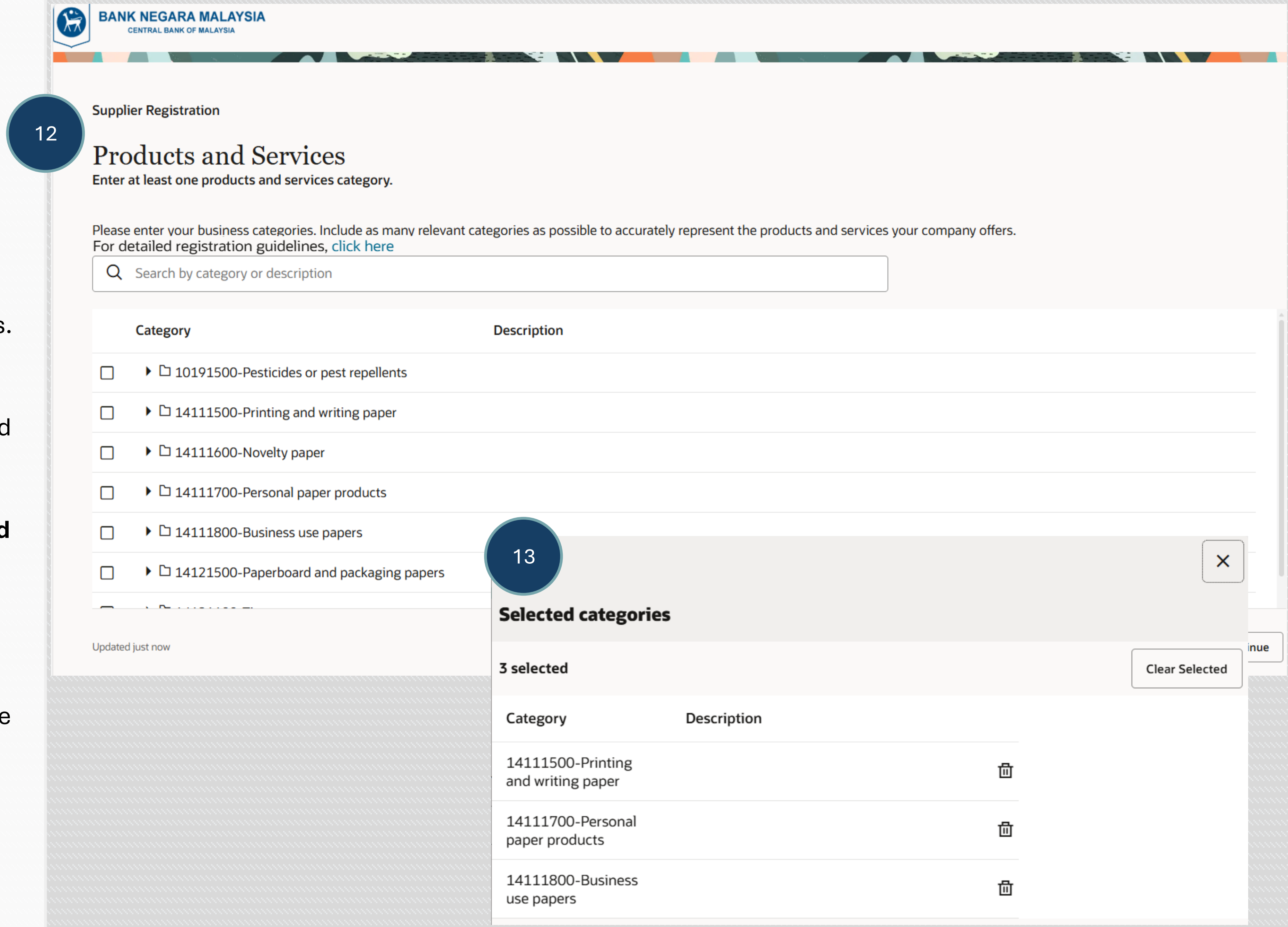
Supplier

Step 12 : Selecting category

- Tick to select a category. You may select multiple categories that represent your products and services.
- Type a keyword to filter categories by name or description. Use broad keywords first (e.g., “IT”), then expand and select more specific subcategories.

Step 13 : Review and Confirm Selected Categories

- Review and manage the categories you’ve selected. If you need to remove a category, click the trash icon next to the category name. To clear all selected categories, click the Clear Selected button.
- Click Save to keep progress or Continue to proceed.



Web Application

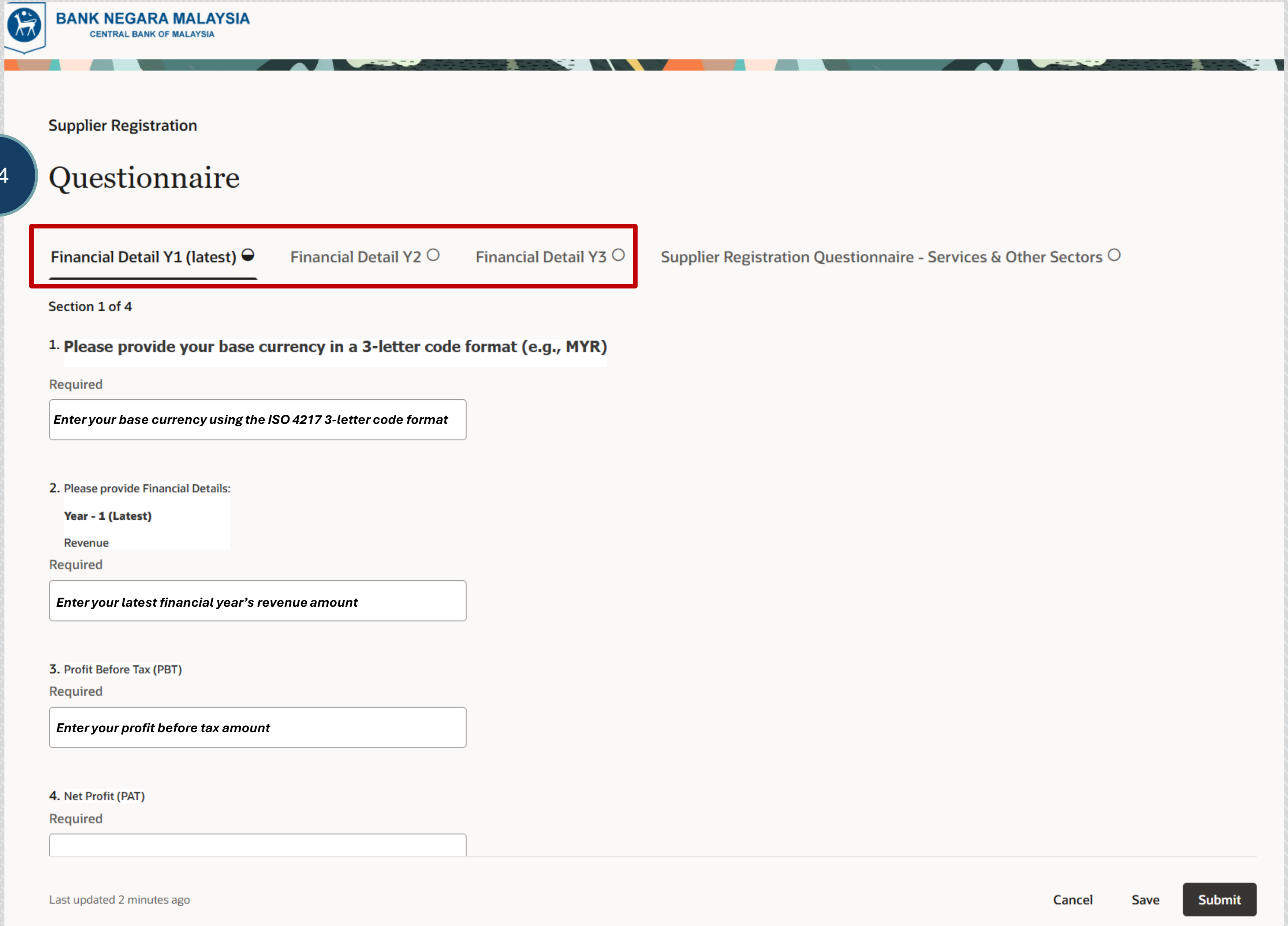
Questionnaire

Supplier

14

Step 14 : Financial Details

- Enter Financial Details for three(3) consecutive years:
  - ✓ Year 1 (Y1) must represent the latest audited financial year.
  - ✓ Year 2 (Y2) must represent the previous audited financial year.
  - ✓ Year 3 (Y3) must represent the year before Year 2.
- All figures entered (e.g., revenue, profit, assets, liabilities) must match exactly with the financial statements.
- Click Save to keep progress or Continue to proceed.



Web Application

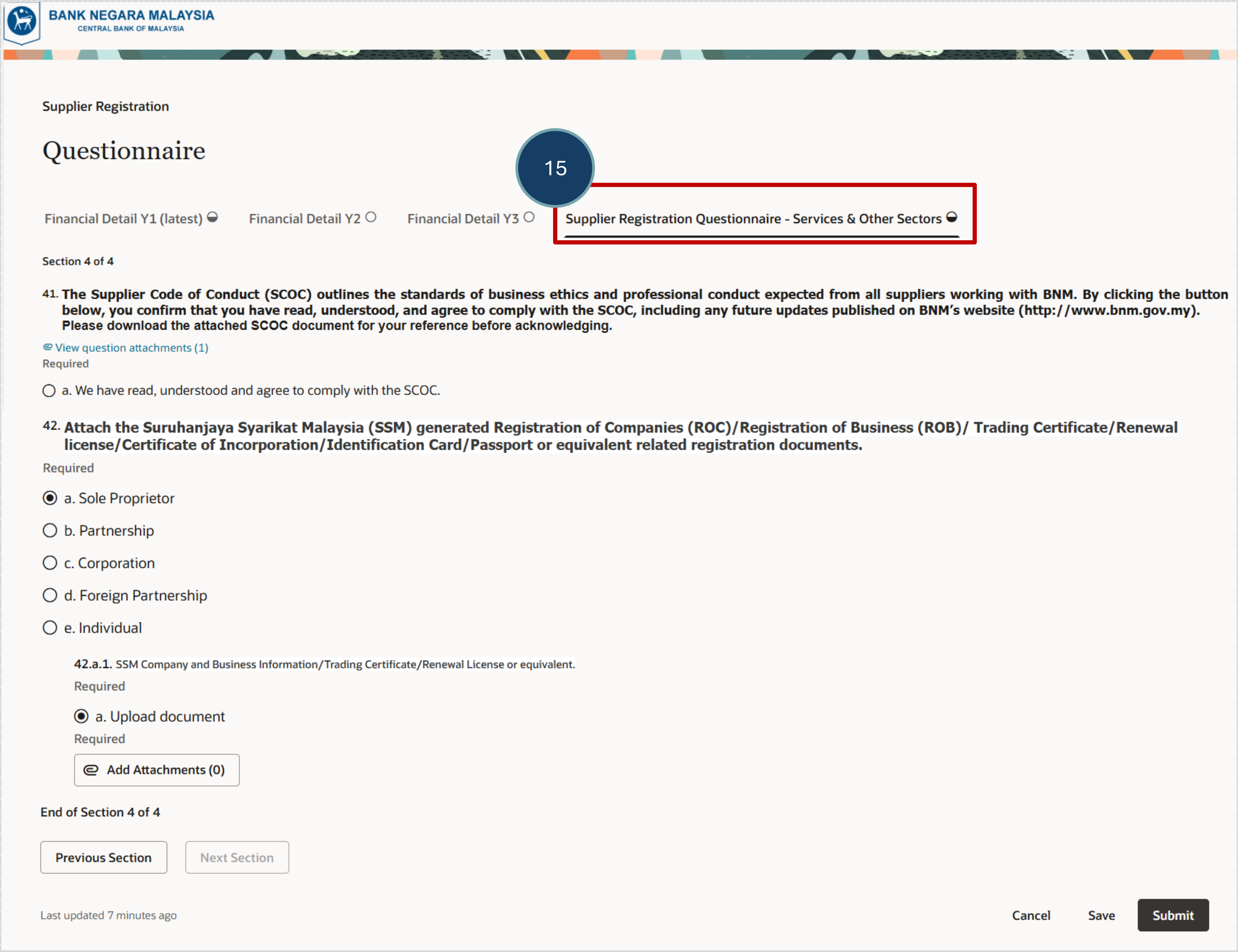
Questionnaire

Supplier

Step 15 : Services & Other Sectors

Please answer all questions:

- Mandatory fields(mark as required) must be completed; do not leave them blank.
- Tick the checkbox to confirm you have read, understood, and agree to all the statements.
- Upload the required documents required.
- Ensure all required fields are completed.
- Click Save to store progress or click Submit to finalize your supplier registration.



LIST OF DOCUMENT REQUIRED (CHECKLIST)

NO.	DOCUMENTS/ITEMS	Individual	Sole Proprietor /Partnership	Company (Sdn Bhd/Bhd)	Foreign Company	Remarks
1	Copy of Identification Card/Passport	√				
2	SSM report/Certification of Incorporation		√	√	√	
3	Latest 3 Years' Audited Accounts/Reports			√	√	
4	Latest 3 Years' Financial Statement		√			Income Tax Return Forms (For Malaysian Companies: Borang B/ Borang P), OR Management Accounts (Profit & Loss pages & Balance Sheet pages)
5	Latest Bank Statements/Bank Details Acknowledgement Letter	√	√	√	√	
6	Credit Reporting Agency (CRA) Consent Authorization Form	√	√	√	√	
7	Personal Data Protection Act (PDPA)	√	√	√	√	
8	Declaration of Relationship (DOR)	√	√	√	√	
9	SST/Tax Registered Certificate/Letter			√	√	
10	Other Relevant Documents (License, Cert) where applicable	√	√	√	√	

BANK NEGARA MALAYSIA
CENTRAL BANK OF MALAYSIA

Supplier Account Creation

Web Application

01 Receive email notifying of account creation and password reset

Supplier

Step 1
The supplier receives an email notifying that the Supplier Registration Request has been approved.

Step 2
The supplier receives an email confirming that the account has been created and instructing them to reset the password.

1

Supplier Registration Request 354018 Was Approved

From: dop_admin@dop.bnm.gov.my
to me

Bank Negara Malaysia (BNM Business Unit)

Your supplier registration request was approved

Request Number	354018
Request Date	15 January 2026
Requested By	

User account information will be sent in a separate email.

2

Welcome to Bank Negara Malaysia Supplier Portal

From: <dop_admin@dop.bnm.gov.my>
Date: Thu, 15 Jan 2026 at 11:38 AM
Subject: Welcome to Bank Negara Malaysia Supplier Portal
To: <ain.fareezah@gmail.com>

Hi Aina binti Abdullah,

Welcome to Bank Negara Malaysia Supplier Portal. Your account has been successfully created.

Please follow the link below and click the Forget Password link to reset your password.

https://iaartj.fa.ocs.oraclecloud.com/

For any issues, contact supplier.support@bnm.gov.my.

Thank You,
Bank Negara Malaysia Supplier Management Team

Step by Step Guide

BANK NEGARA MALAYSIA
CENTRAL BANK OF MALAYSIA

1. Click "Reset Password": Initiate the password reset process by clicking on the "Reset Password" button.

2. Check Your Registered Email : An email will be sent to your registered email address.

3. Verify Email Receipt: If you do not receive the reset email, proceed to the next step.

4. Contact Your IT Department: Ask your IT department to check for any blockers on the following email addresses and release them:

1. **noreply@identity.oci.oraclecloud.com** (sender email for reset password)
2. **dop_admin@dop.bnm.gov.my** (sender email for other DOP updates)

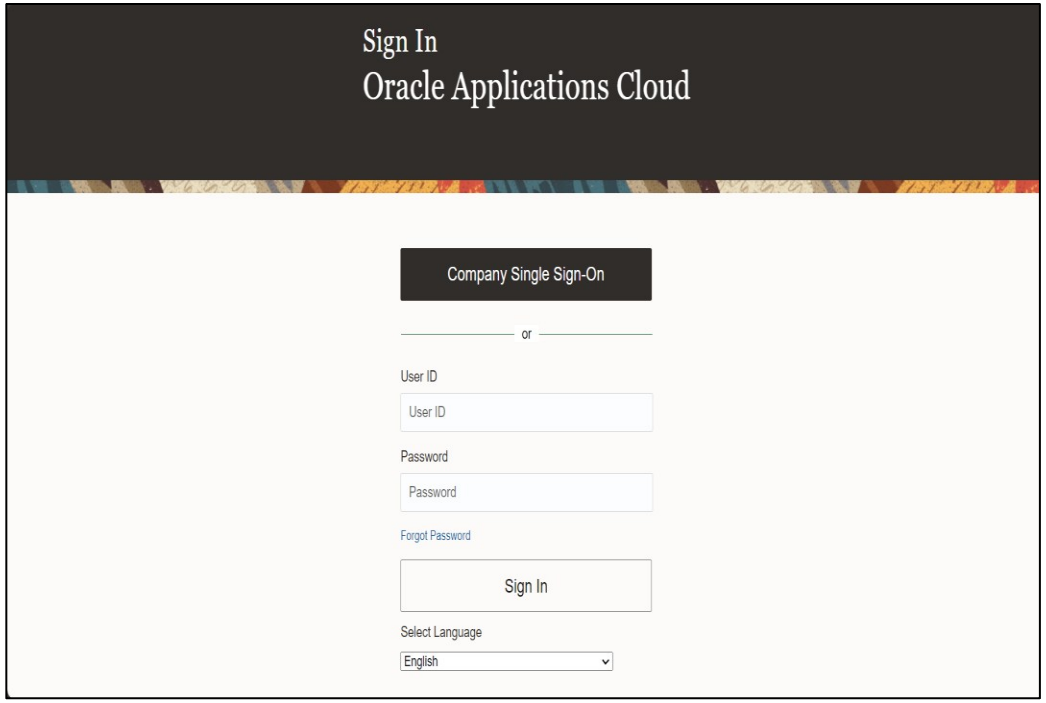
5. Act on the Reset Email: Once you receive the reset email, make sure to act on it within 1 hour of receipt.

6. Contact Support if Needed: If you still do not receive the reset password email, reach out to us at **supplier.support@bnm.gov.my** for further assistance.

MFA Registration – First Time Login Setup

Access to the Portal

Existing Supplier User Interface:



Importance:

- For first time login, you are required to registered the Multifactor Authentication (MFA).

Supplier Login Portal Address	https://iaartj.fa.ocs.oraclecloud.com/

Importance Note on Multifactor Authentication (MFA)

1. You must install a supported authenticator app on the mobile device you intend to register for MFA.
2. Each user must enable MFA for themselves using a device they will have access to every time they sign in.
3. To enable MFA, kindly use your mobile device's authenticator app to scan a QR code that is generated by the IAM service and displayed in the Console. The QR code shares a secret key with the app to enable the app to generate TOTPs that can be verified by the IAM service.
4. Supplier can register only **ONE DEVICE** to use for MFA. Any changes of registered device for an account to another device, you need to contact our BNM Support @ cpd_systemsupport@bnm.gov.my for assistance.

Web Application

Configure MFA Registration – First Time Login

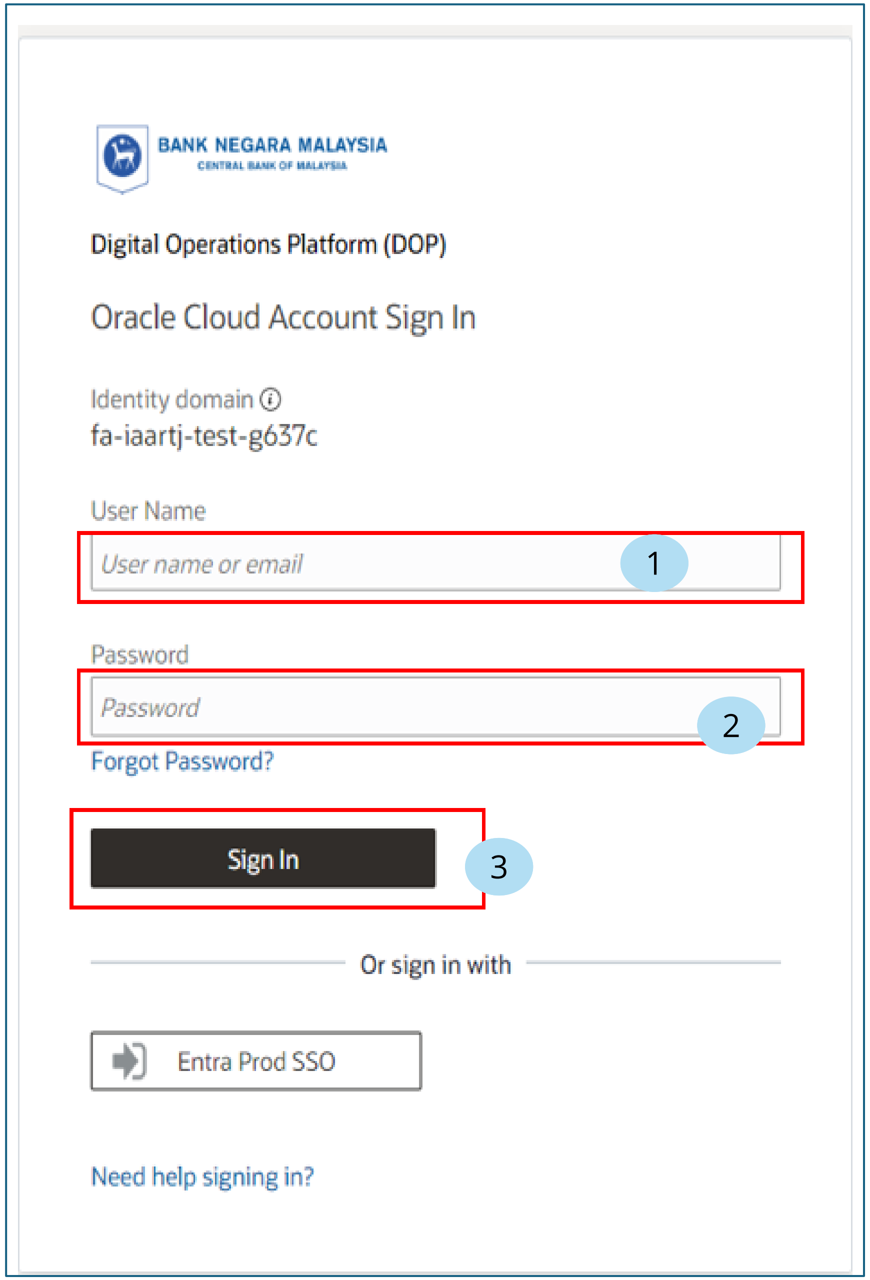
Supplier

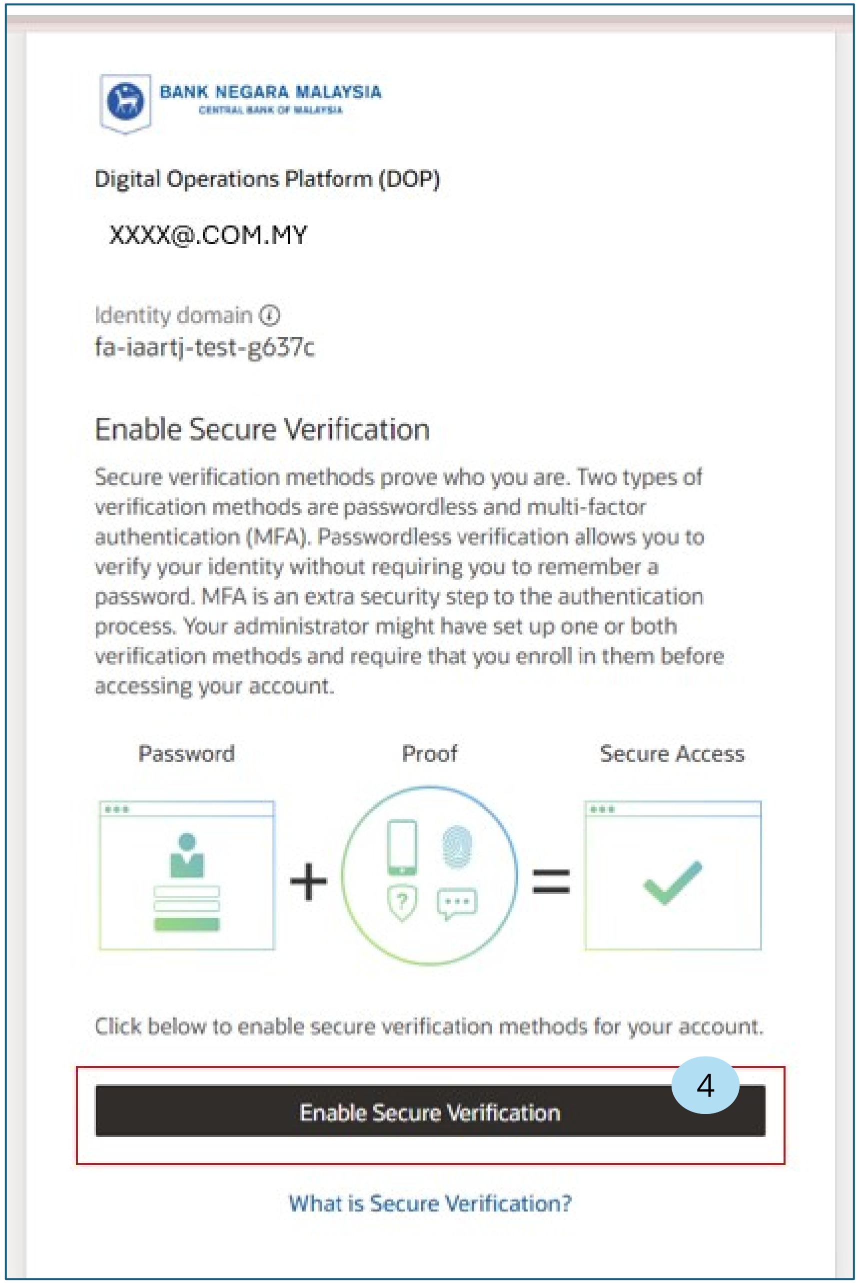
Step 1
Enter your User ID

Step 2
Enter your Password

Step 3
Click Sign-In to login

Step 4
Once login, You will receive the notification message, To proceed with MFA registration, click Enable Secure Verification





Web Application

Configure MFA Registration – First Time Login

Supplier

Option 1

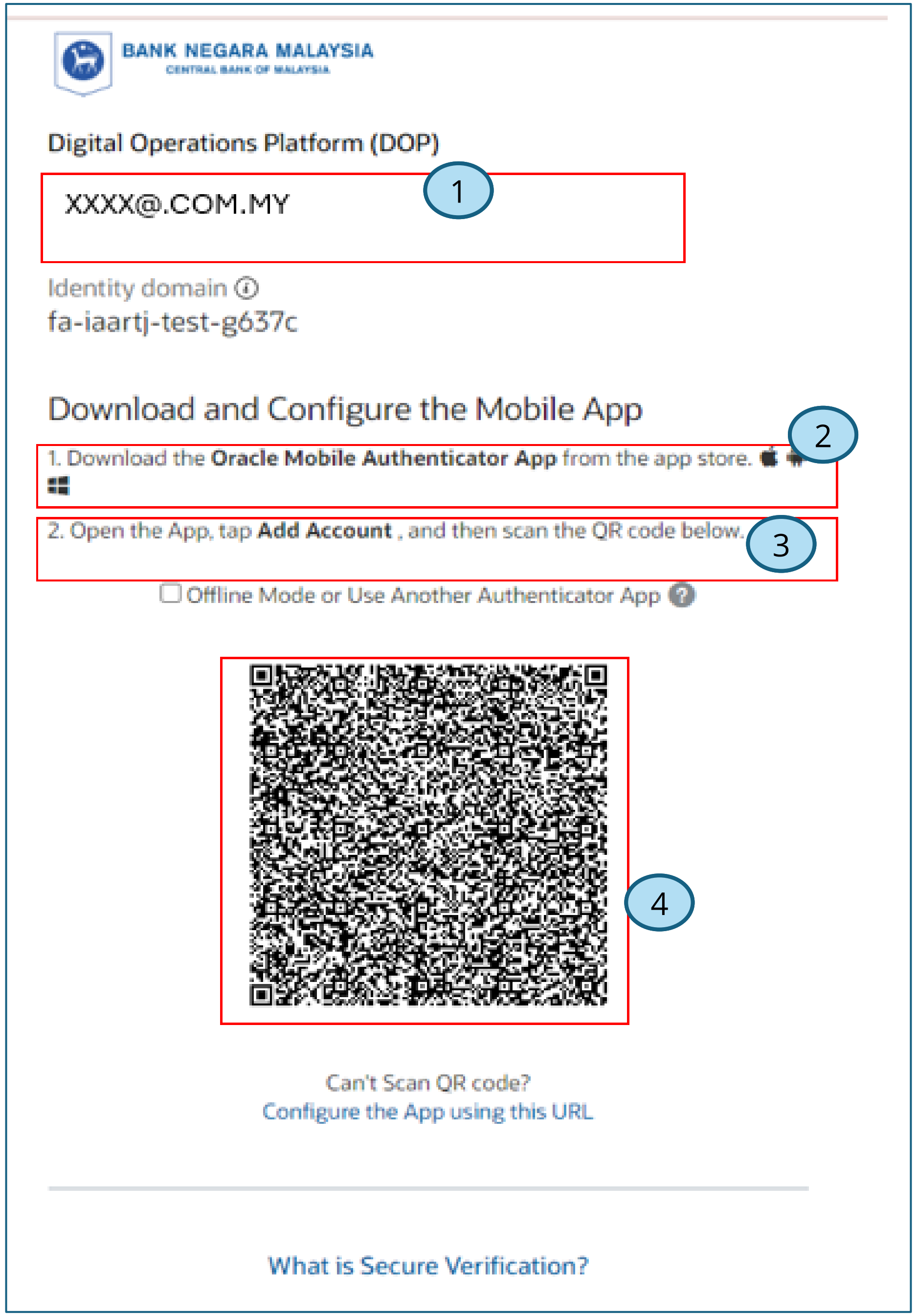
Step 1
Please ensure your ID is correct

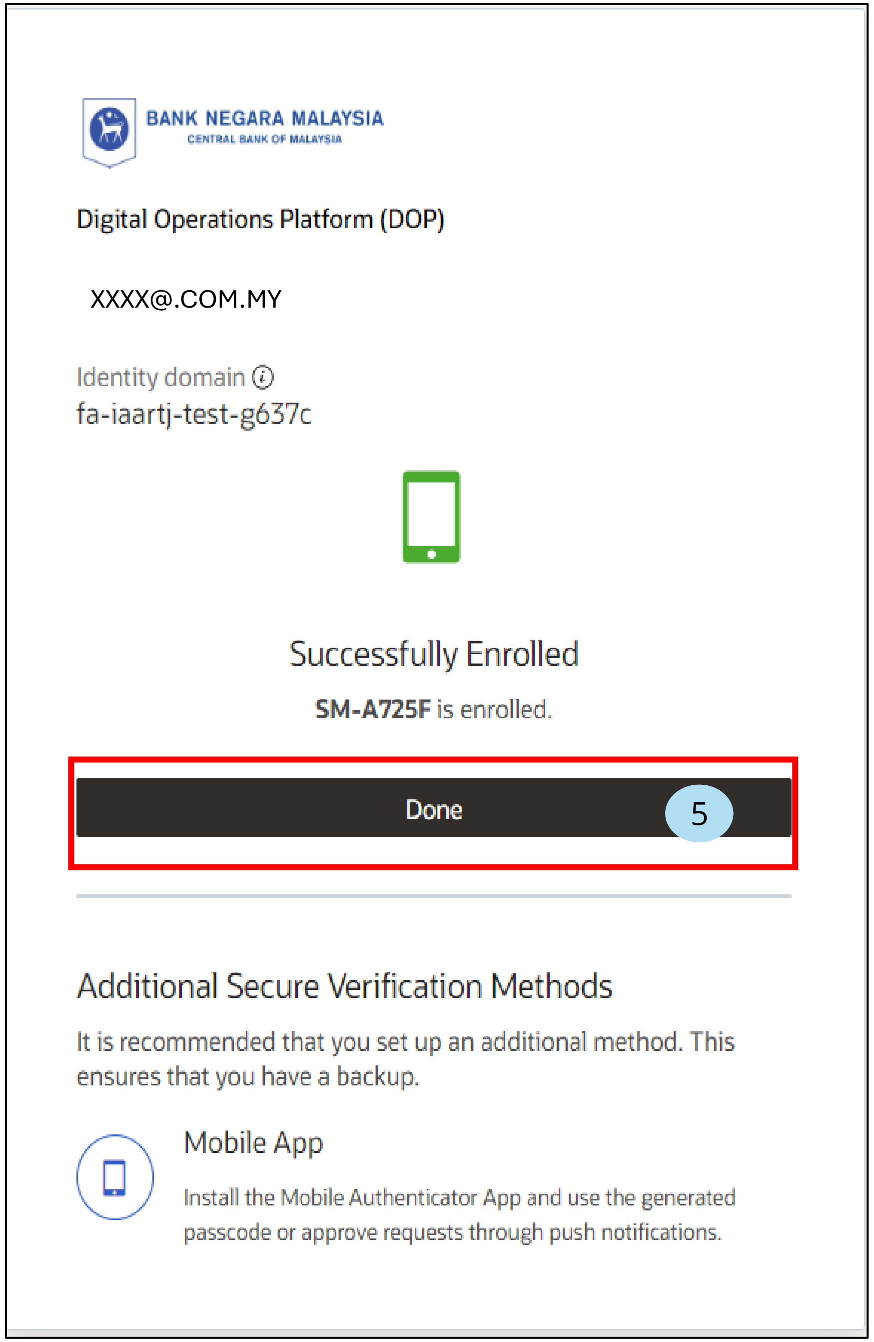
Step 2
Download the **Oracle Mobile Authenticator App** from Apps Store

Step 3
Once completed, login to the **Oracle Mobile Authenticator App** and tap **Add Account**.

Step 4
Scan the QR code from your smartphone device.

Step 5
You will receive the prompt message “Successfully Enrolled”. Click Done and you will be directed to the Supplier Portal page





Web Application

Configure MFA Registration – First Time Login

Supplier

Option 2

Step 1
Please ensure your ID is correct

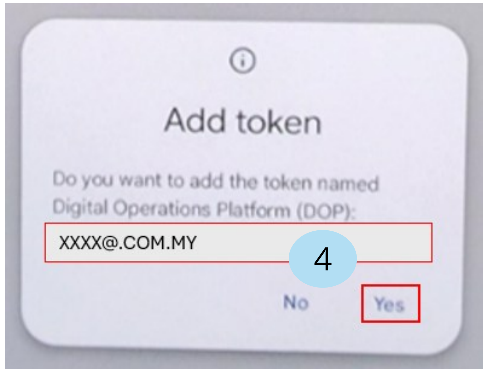
Step 2
Check the box to used another then **Authenticator App.**

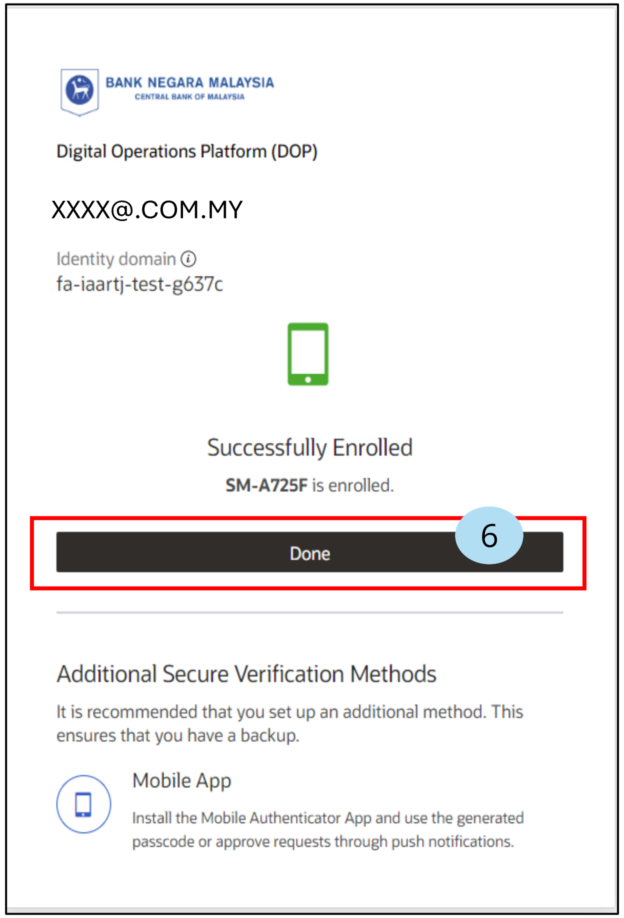
Step 3
Scan the QR code from your smartphone device. Choose your preference Authenticator Apps.

Step 4
A message will prompt to “Add token”. Confirm your login ID and click Yes

Step 5
Login to your Apps and enter the passcode generated from the Apps

Step 6
Click Verify. You will receive the prompt message “Successfully Enrolled”. Click Done and you will be directed to the Supplier Portal page





Subsequent Supplier Portal Login with MFA

Web Application

Subsequent Login with MFA

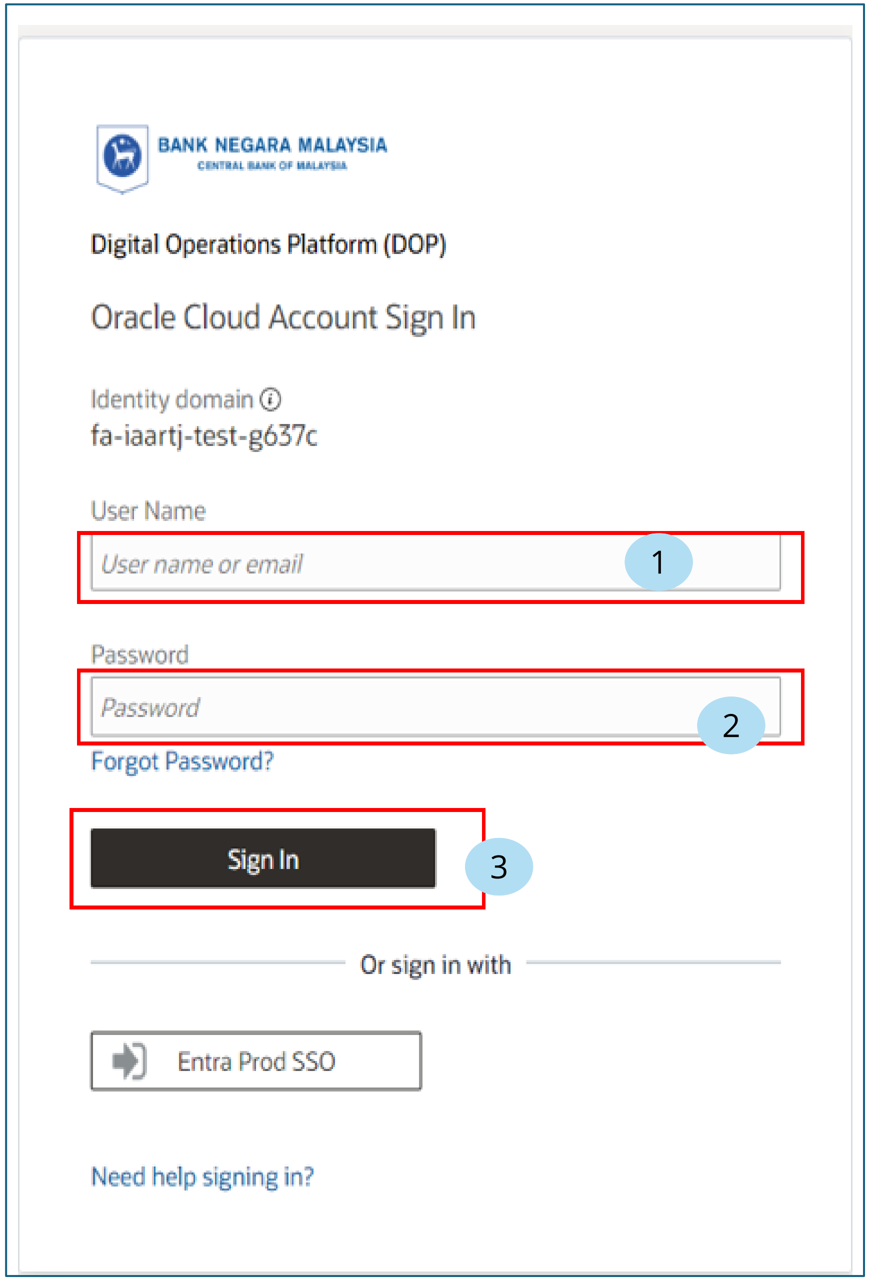
Supplier

Step 1
Type in your User ID

Step 2
Type in your Password

Step 3
Click Sign-In to login

Note:-
Depending on your preference MFA registration, you will receive different notification message to login.



Web Application

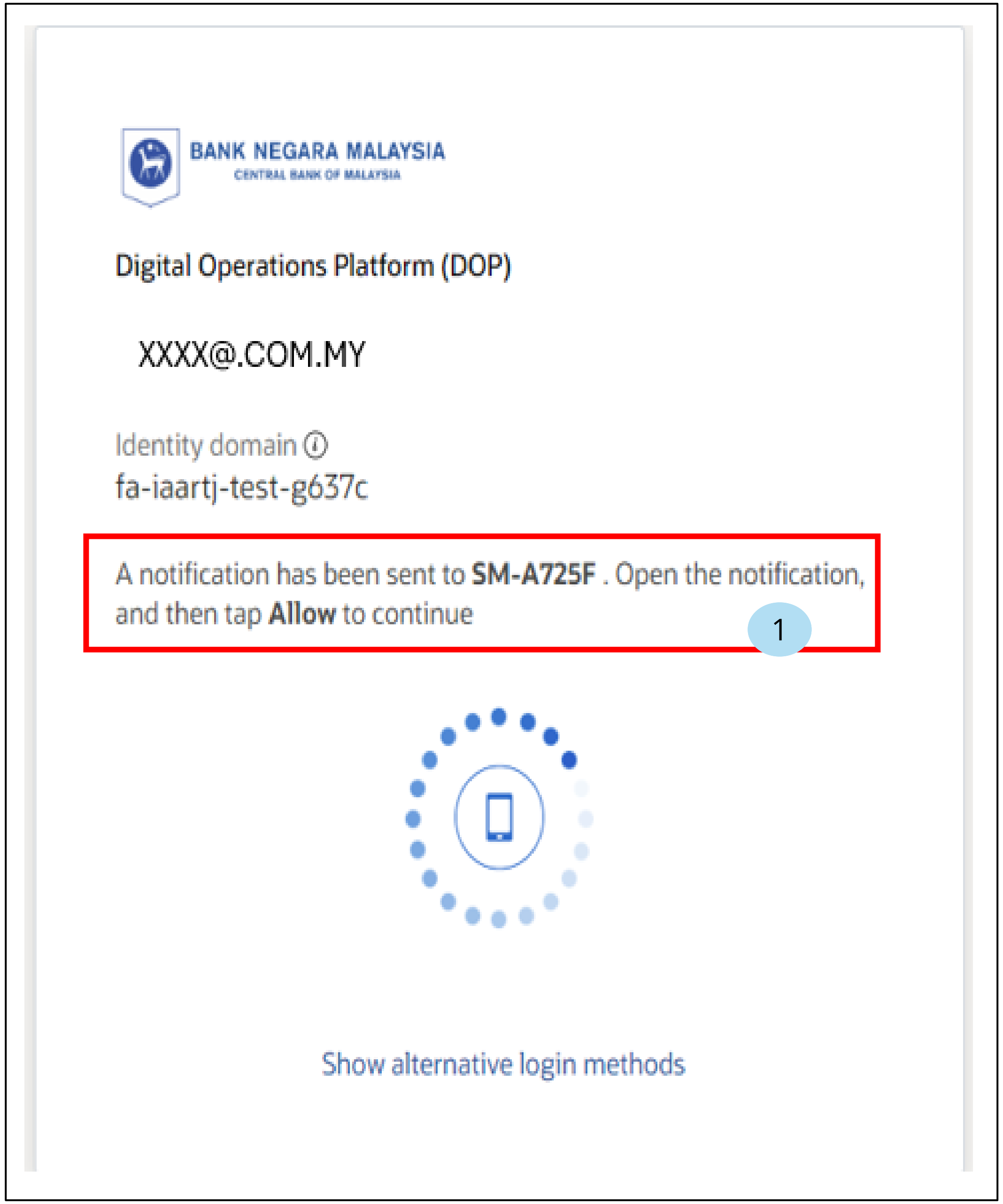
Login with MFA

Supplier

Option 1:

Step 1
A notification on the Oracle Authenticator approval will be appeared and at the same time you will receive the approval notification message via registered Mobile Device.

Tap **Allow** to continue. You will be directed to the Supplier Portal page



Option 1 – Login with MFA Oracle Authenticator Apps

Web Application

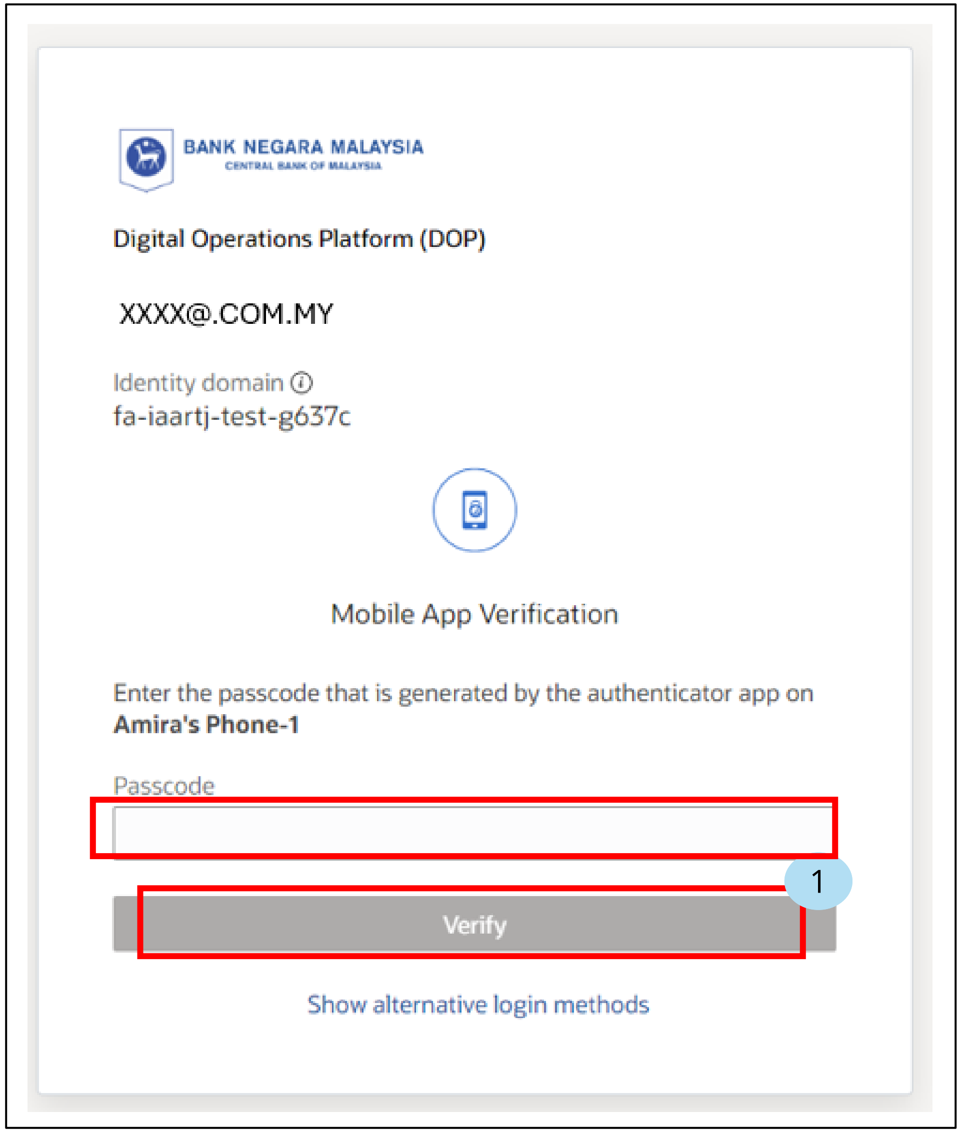
Login with MFA

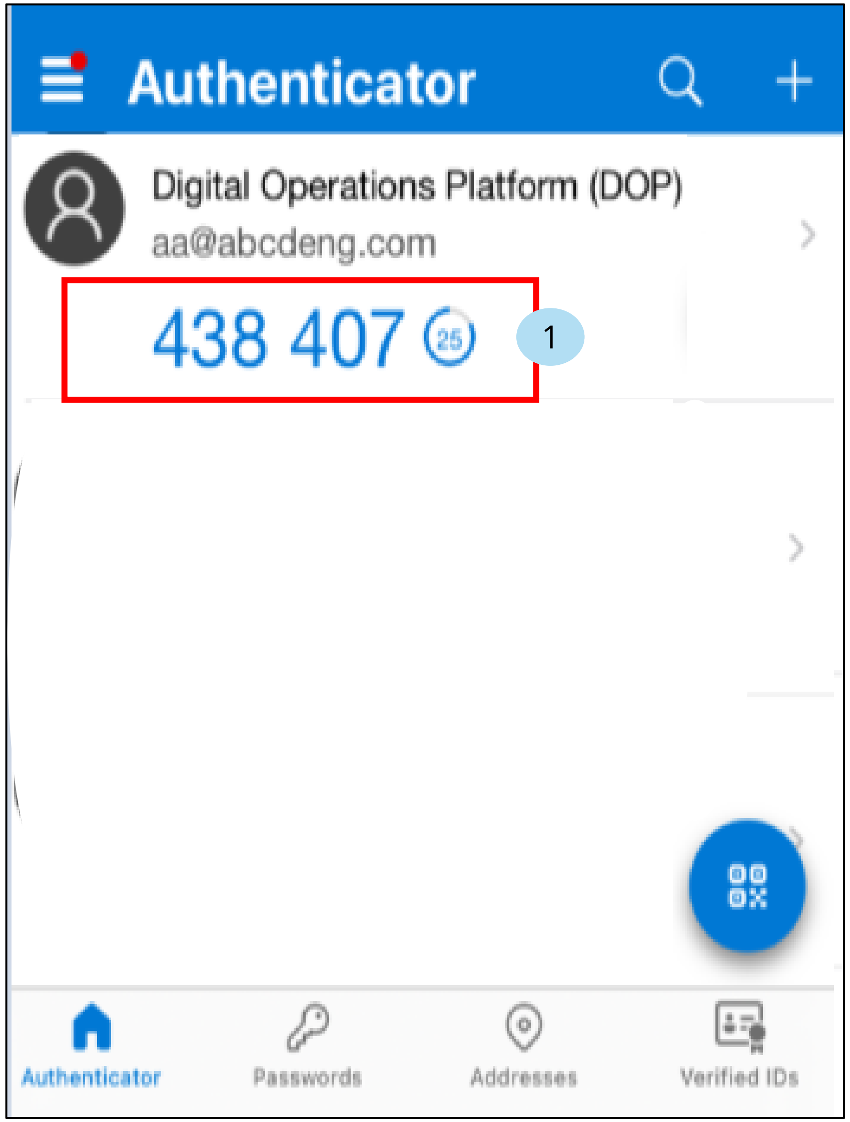
Supplier

Option 2:

Step 1
Once login, a verification page will appear, and you will need to login the Authenticator app to obtain the passcode.

Open your Authenticator Apps and **enter the passcode** generated. Click Verify and you will be directed to the Supplier Portal page





Option 2 – Login with MFA with different Authenticator Apps

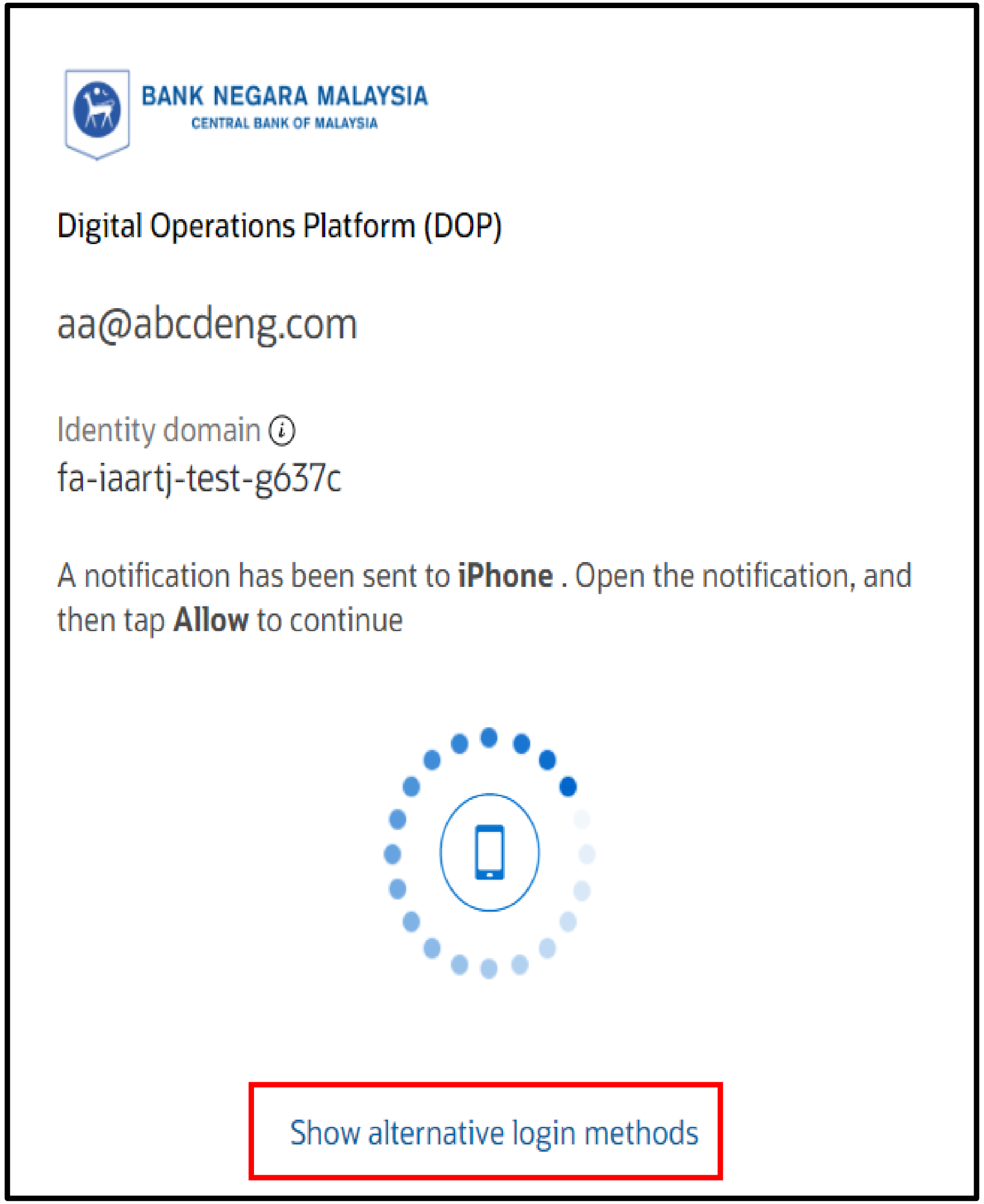
Web Application

Login with MFA

Supplier

Note:
Show alternative login methods - Alternative login is **not enable** for MFA login.

Please use the **Option 1** or **Option 2** to login the Supplier Portal page.



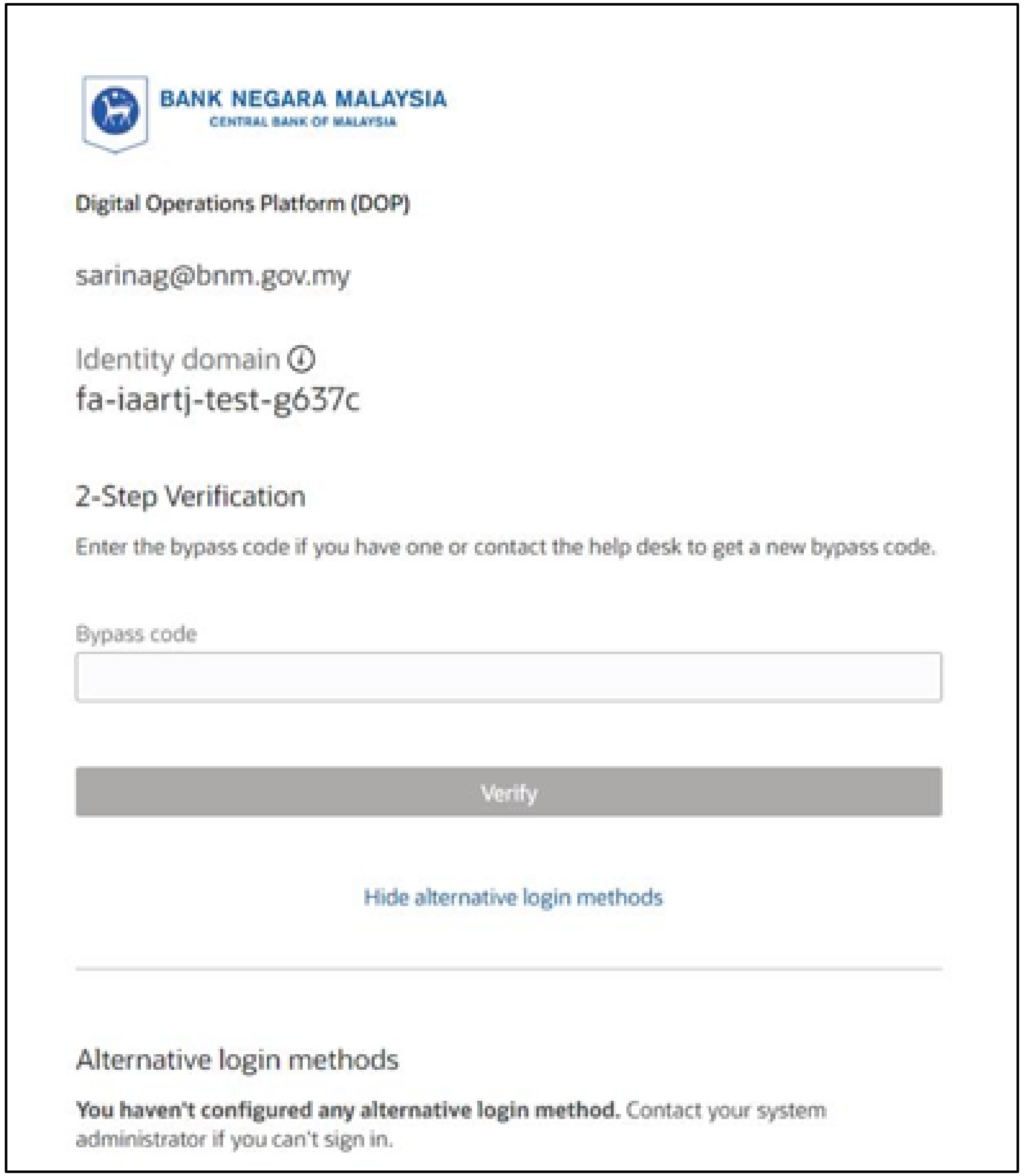
Web Application

Supplier

If you accidentally deleted the Authenticator, this page will be appeared automatically.

Please contact:
cpd_systemsupport@bnm.gov.my
to request reset the authenticator.

Once authenticator has been reset, you will then required to redo the registration. Refer slide page 22-24



Profile Management-Update Supplier Profile

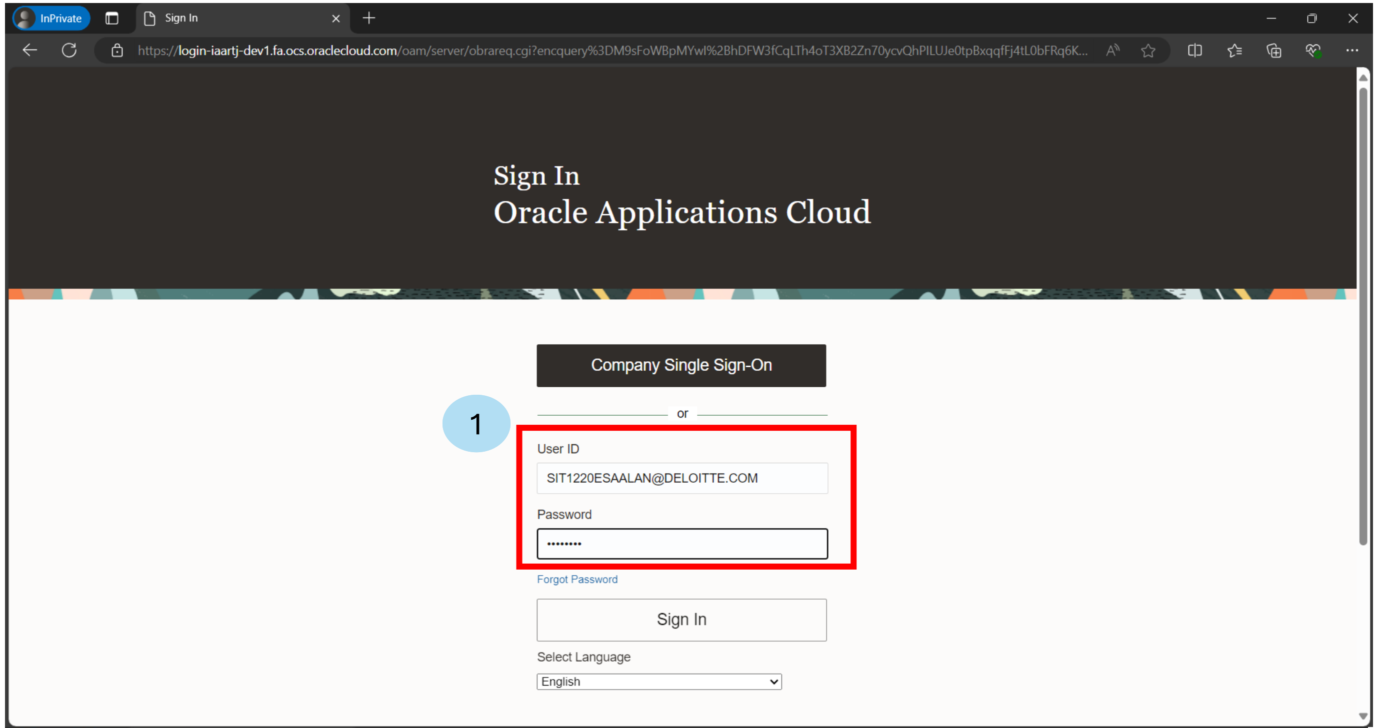
Web Application

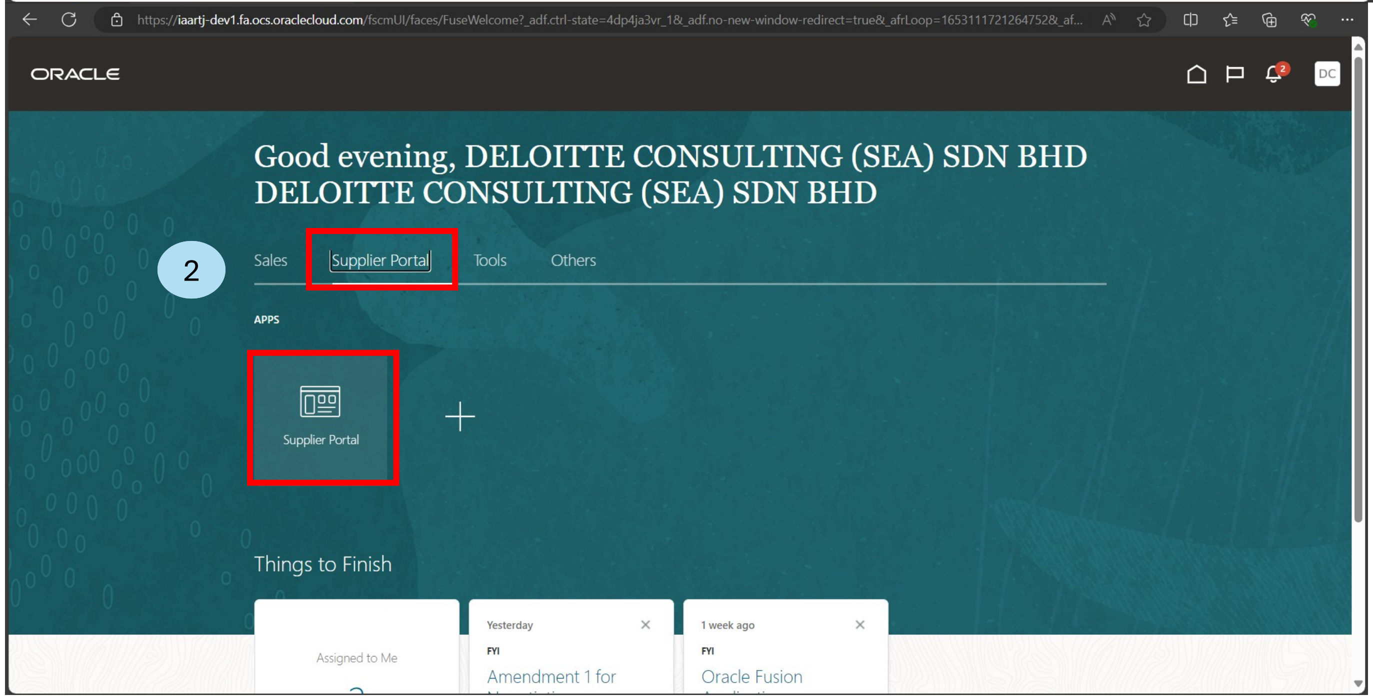
01 Update Organization Details

Supplier

Step 1
Login with Supplier User Credentials

Step 2
Navigate to supplier portal tab: Supplier Portal > Supplier Portal





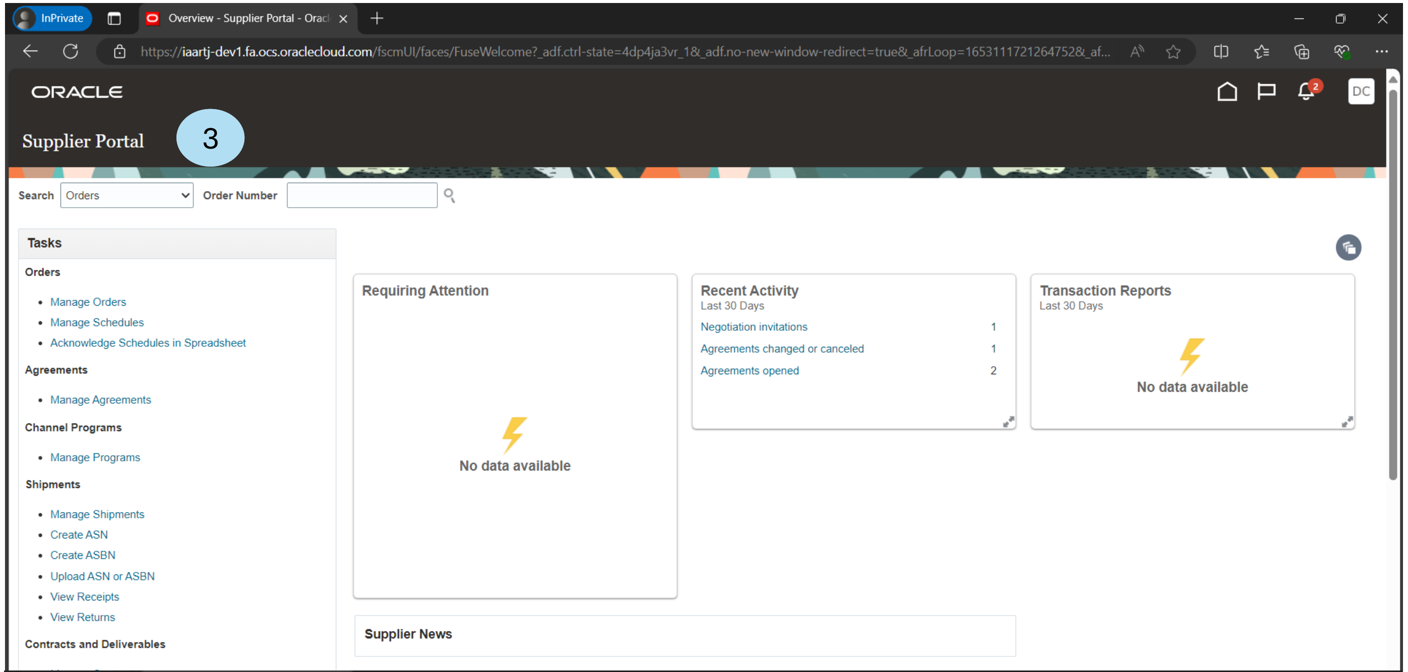
Web Application

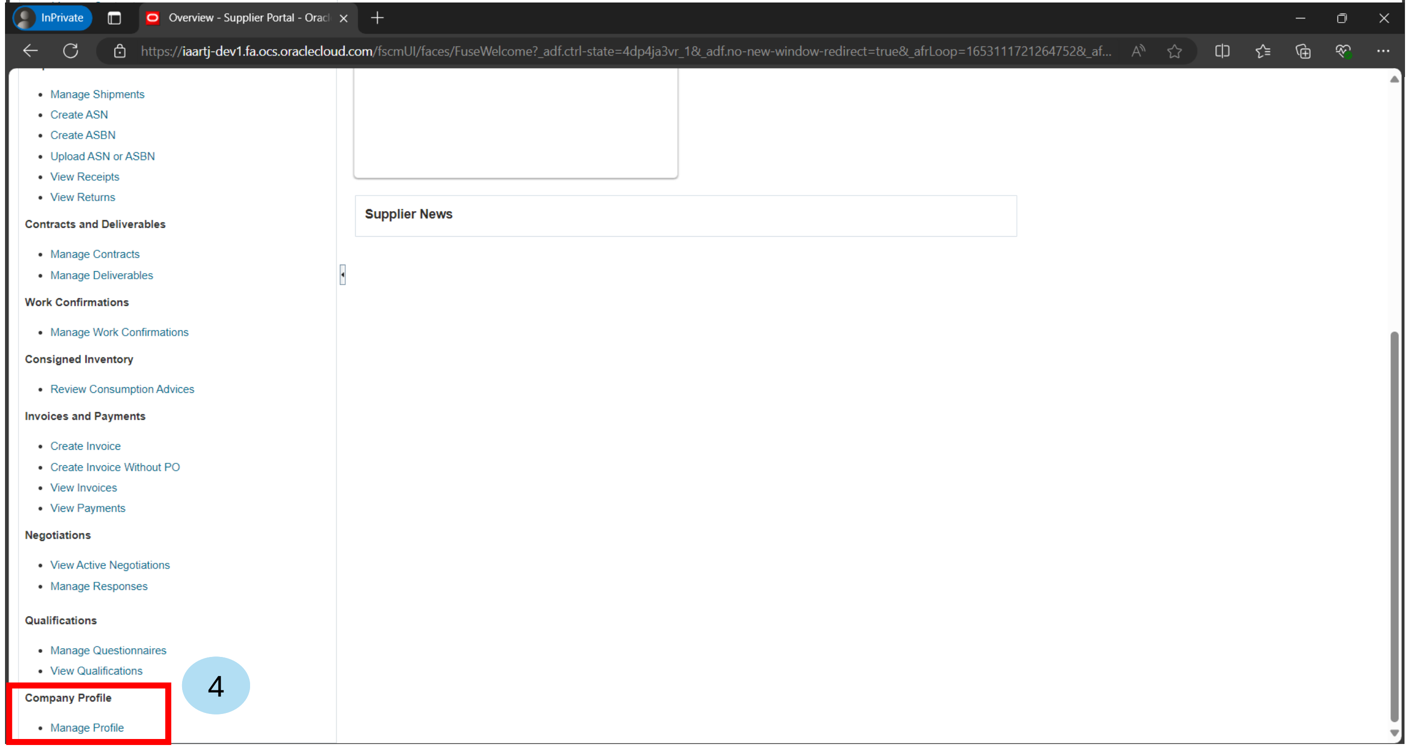
01 Update Organization Details

Supplier

Step 3
Scroll down the page

Step 4
Under "Company Profile“, click on "Manage Profile" link

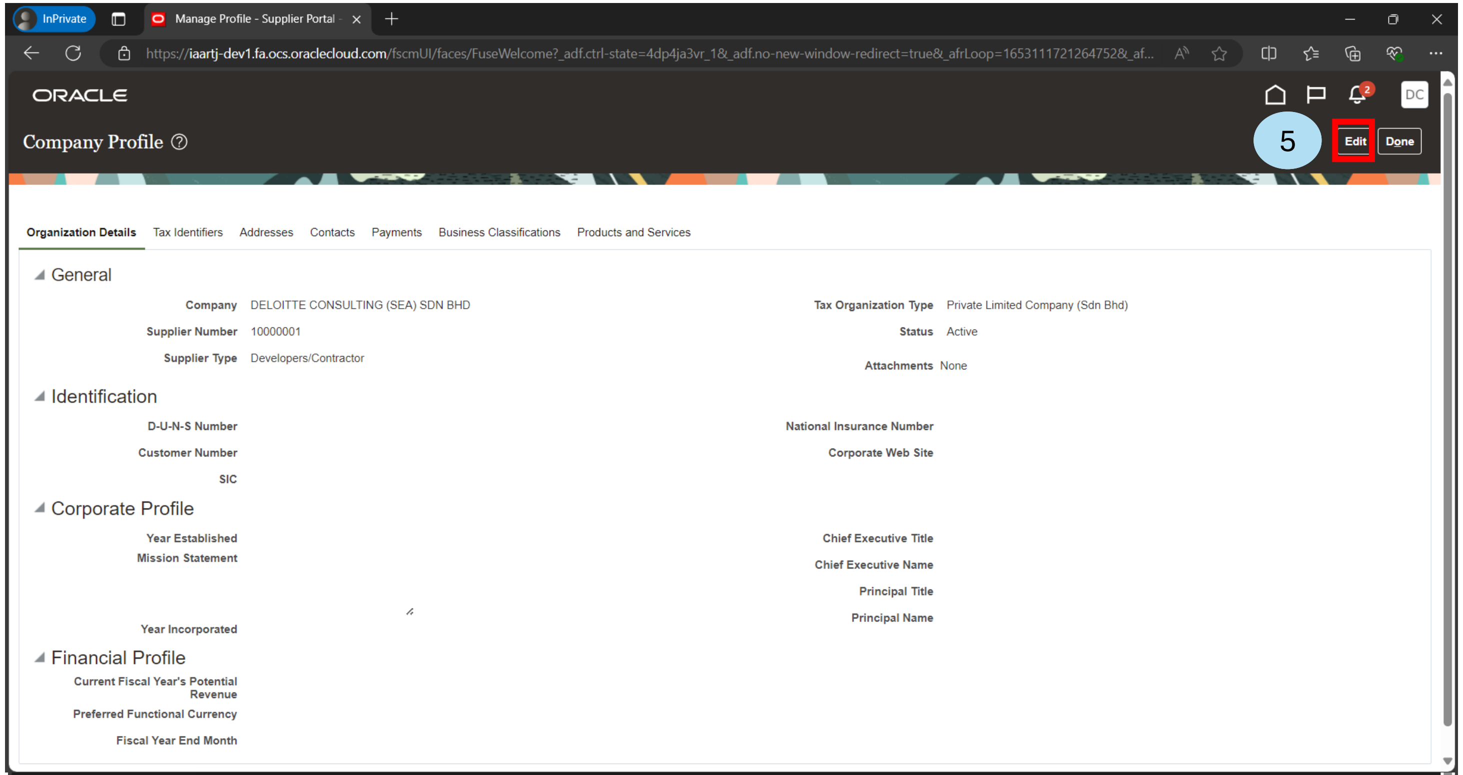


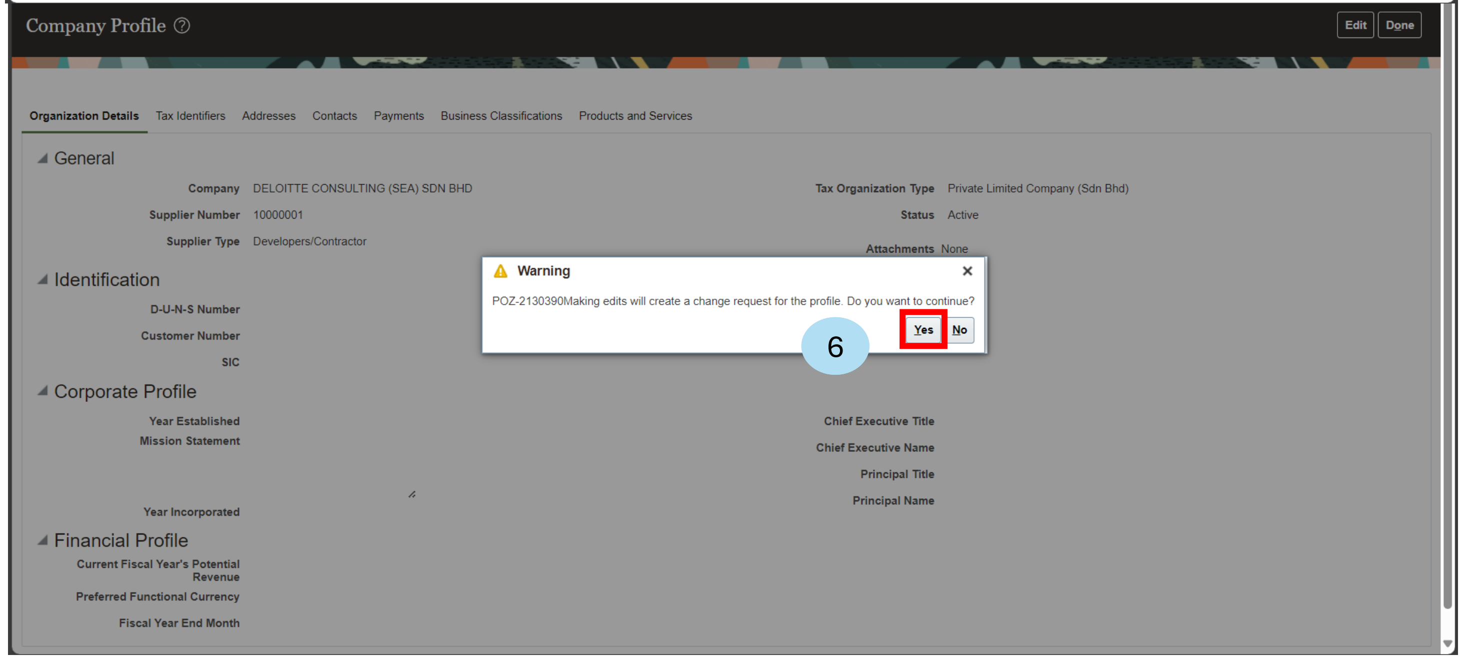


Web Application

01 Update Organization Details

Supplier





Step 5
Click on Edit button at the top right of the page.

Step 6
A warning message will appear. Click Yes to proceed.

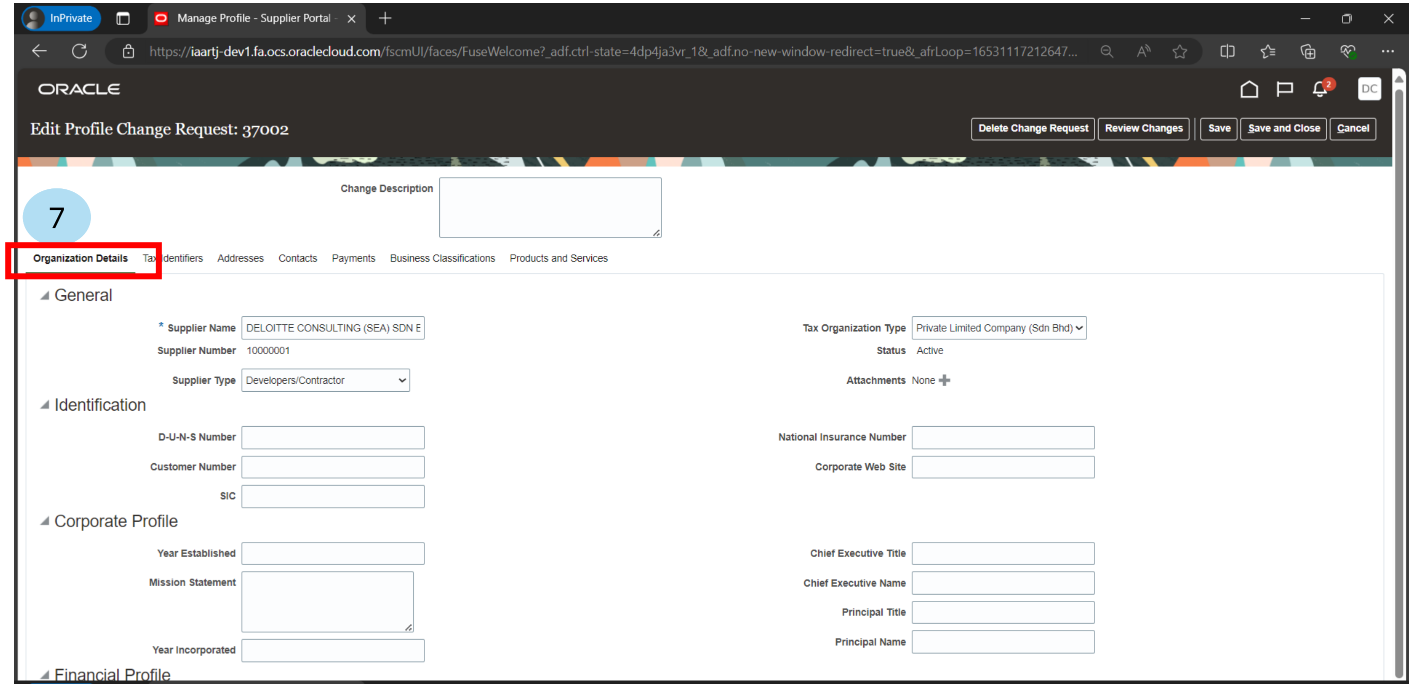
Web Application

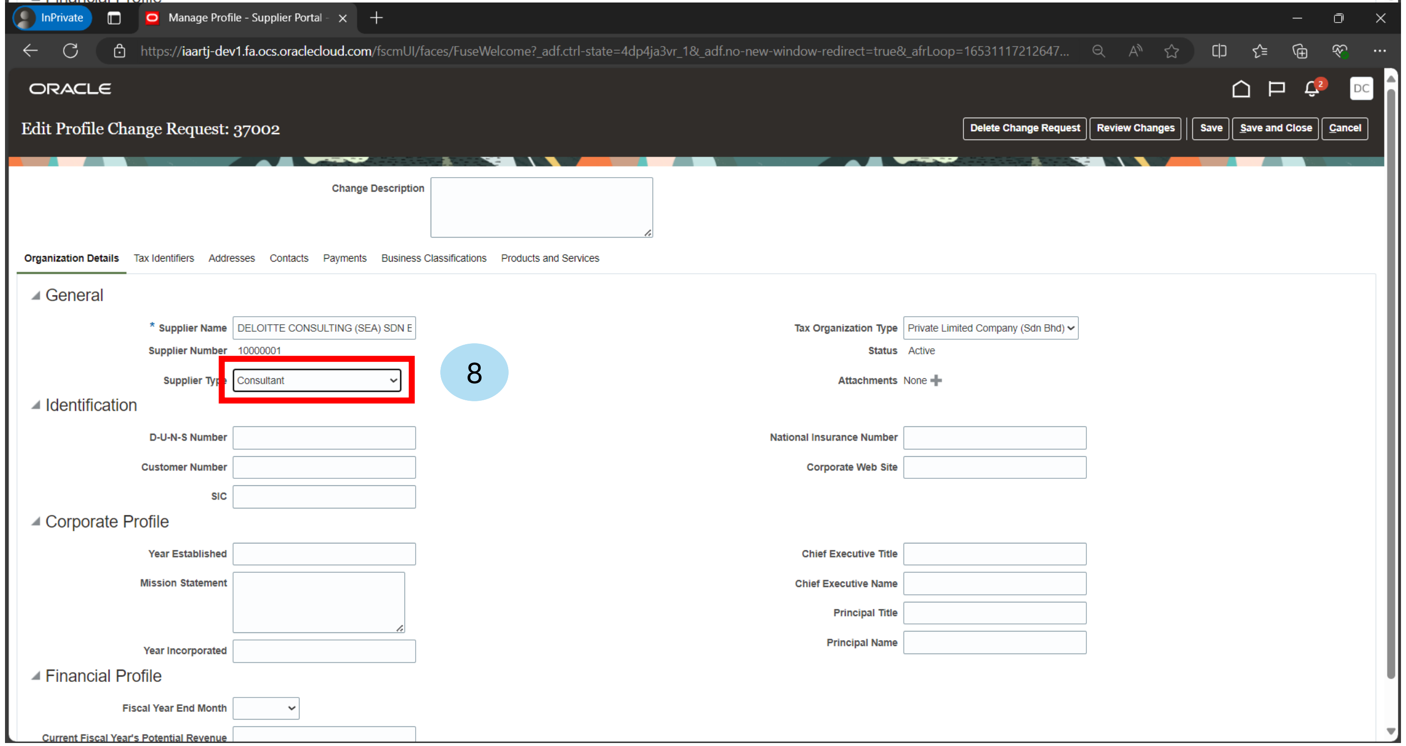
01 Update Organization Details

Supplier

Step 7
Update the required fields under Organization Details tab.

Step 8
For ex, update the Supplier Type field





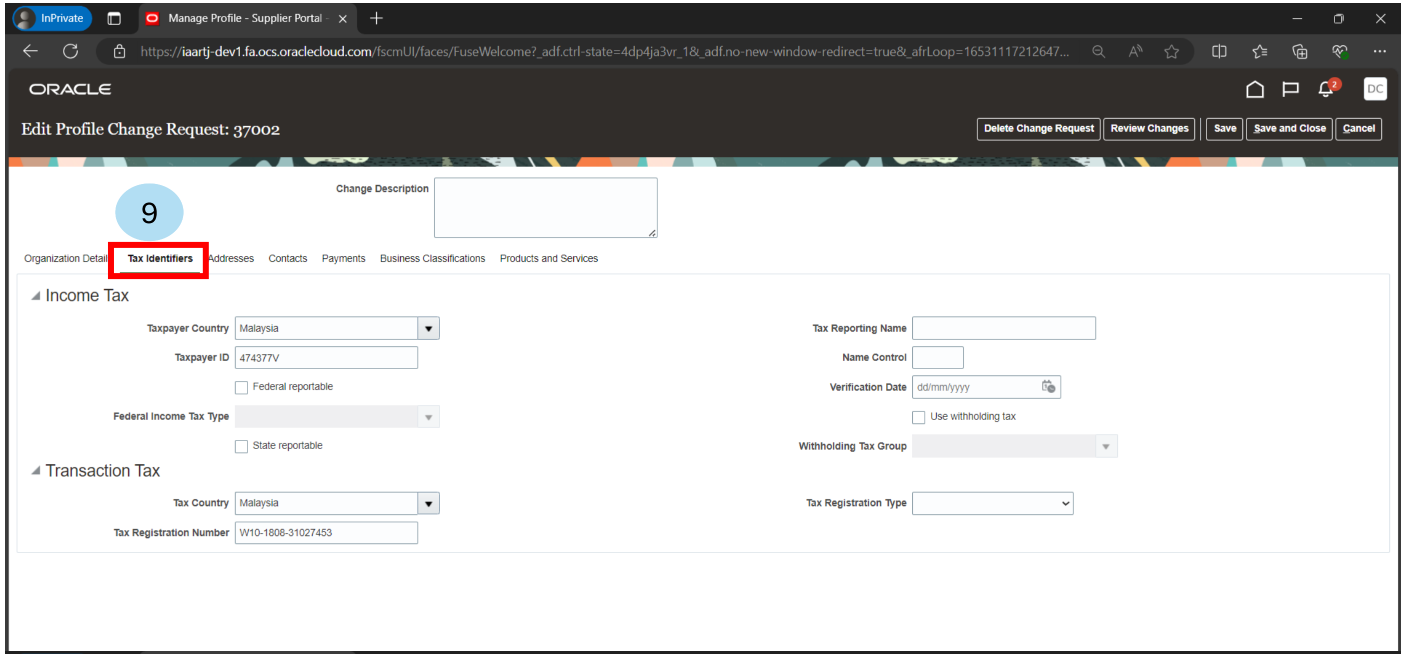
Web Application

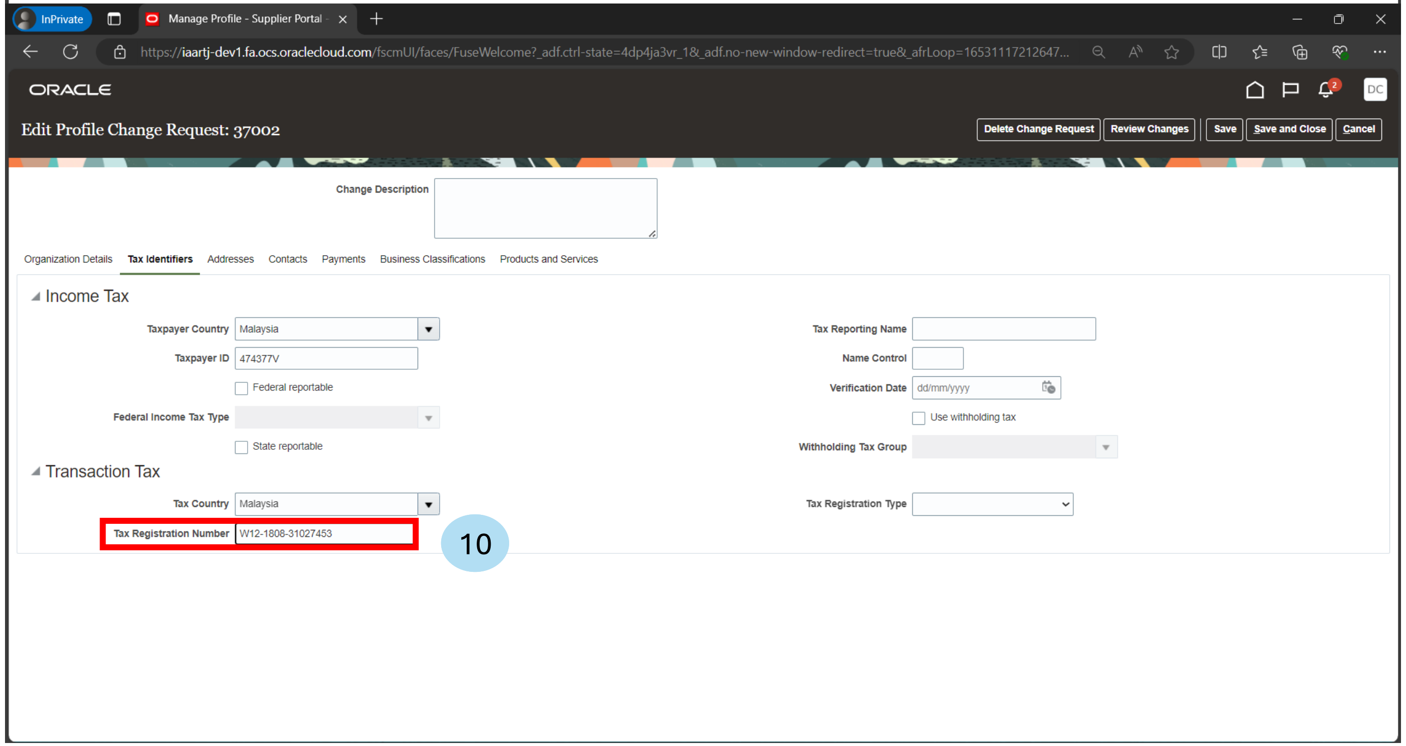
02 Update Tax Identifier Details

Supplier

Step 9
Update the required fields under Tax Identifiers tab.

Step 10
For ex, update the Tax Registration Number





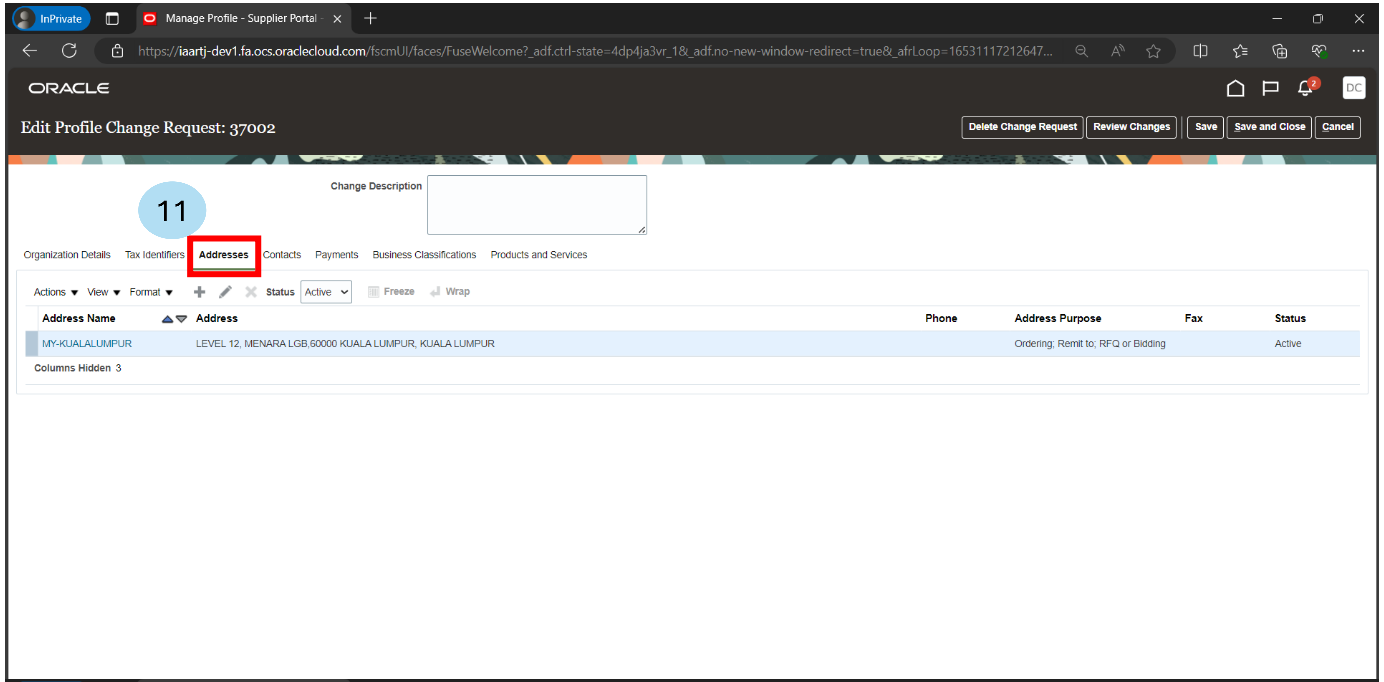
Web Application

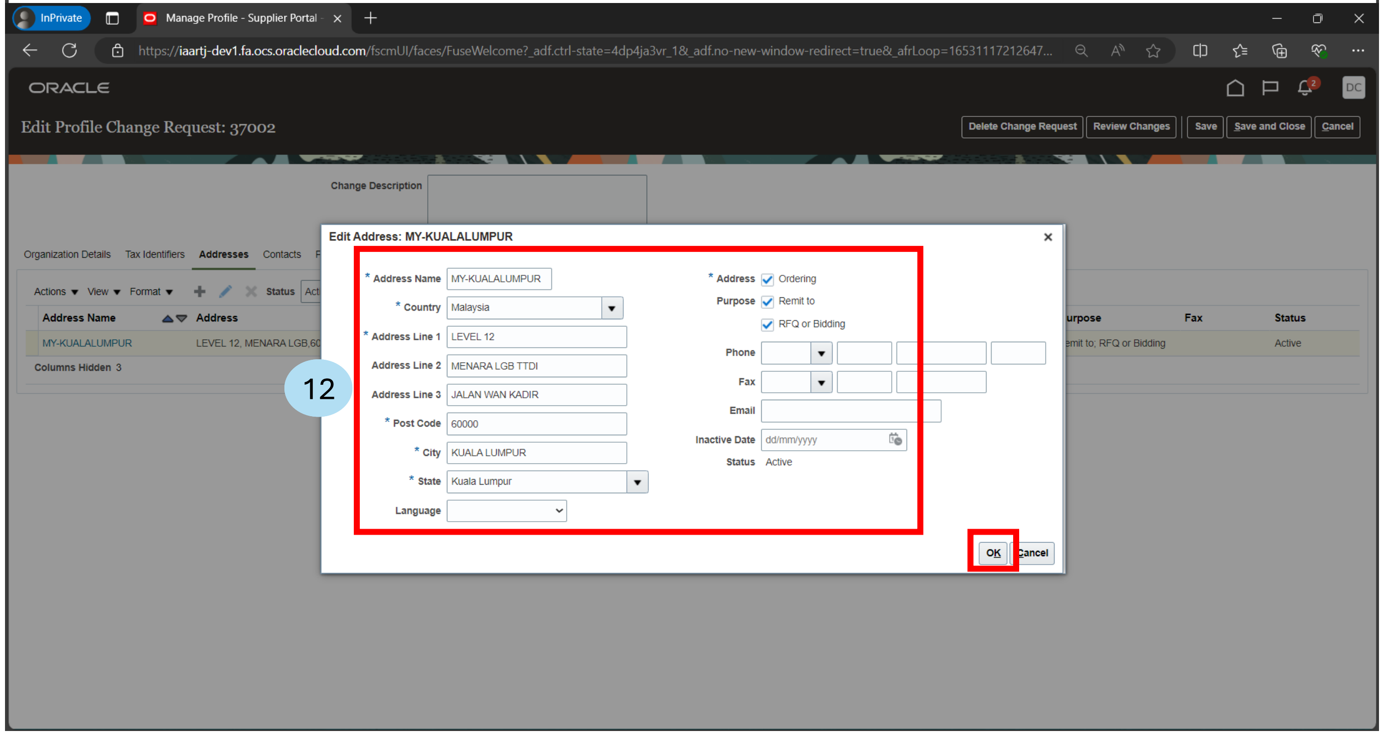
03 Update Addresses Details

Supplier

Step 11
Update the required fields under Addresses tab.

Step 12
For ex, update the Address line fields





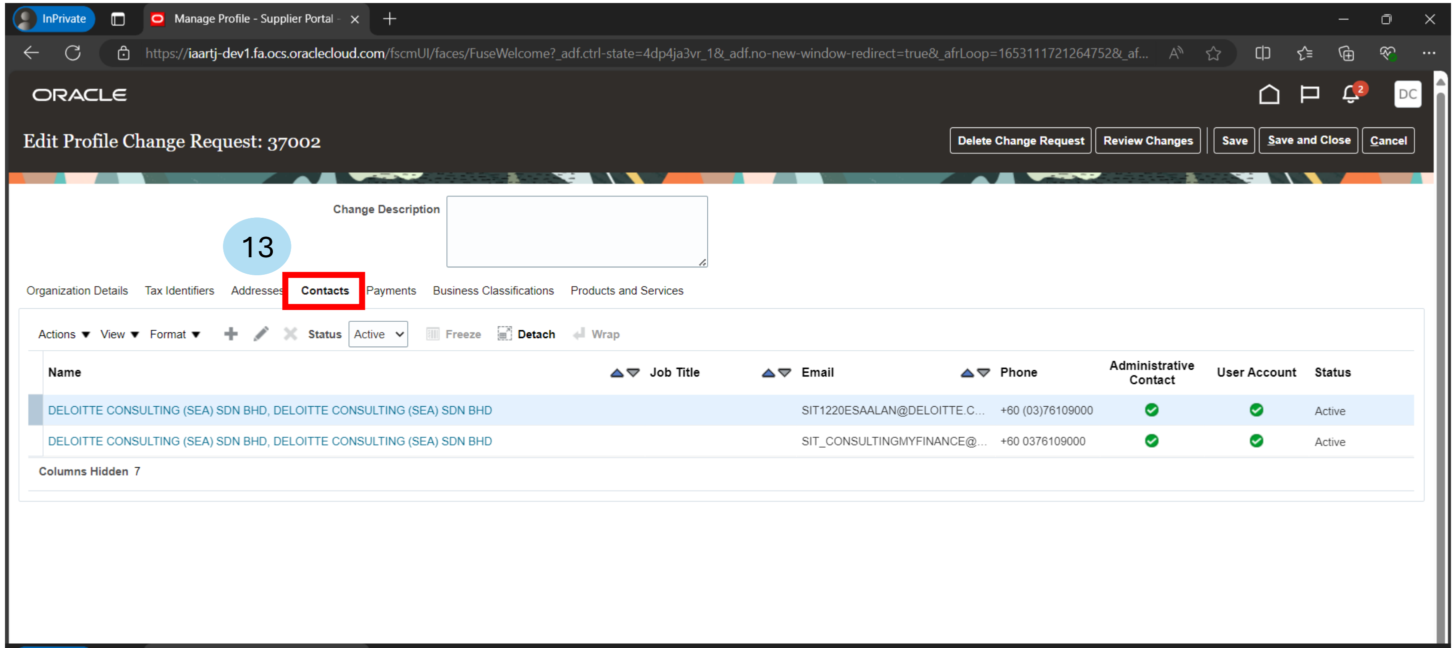
Web Application

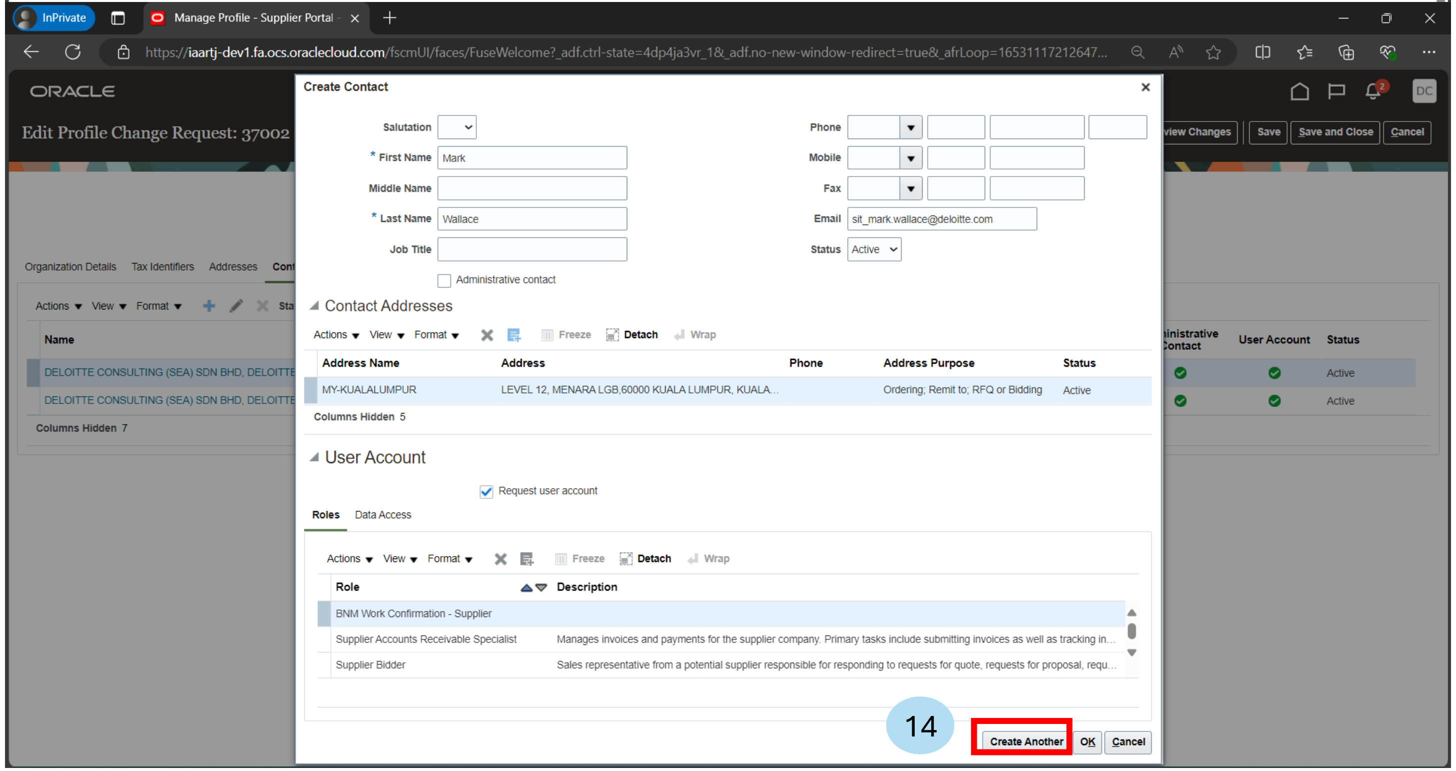
04 Update Contacts Details

Supplier

Step 13
Update the required fields under Contacts tab.

Step 14
For ex, add a new Supplier Contact





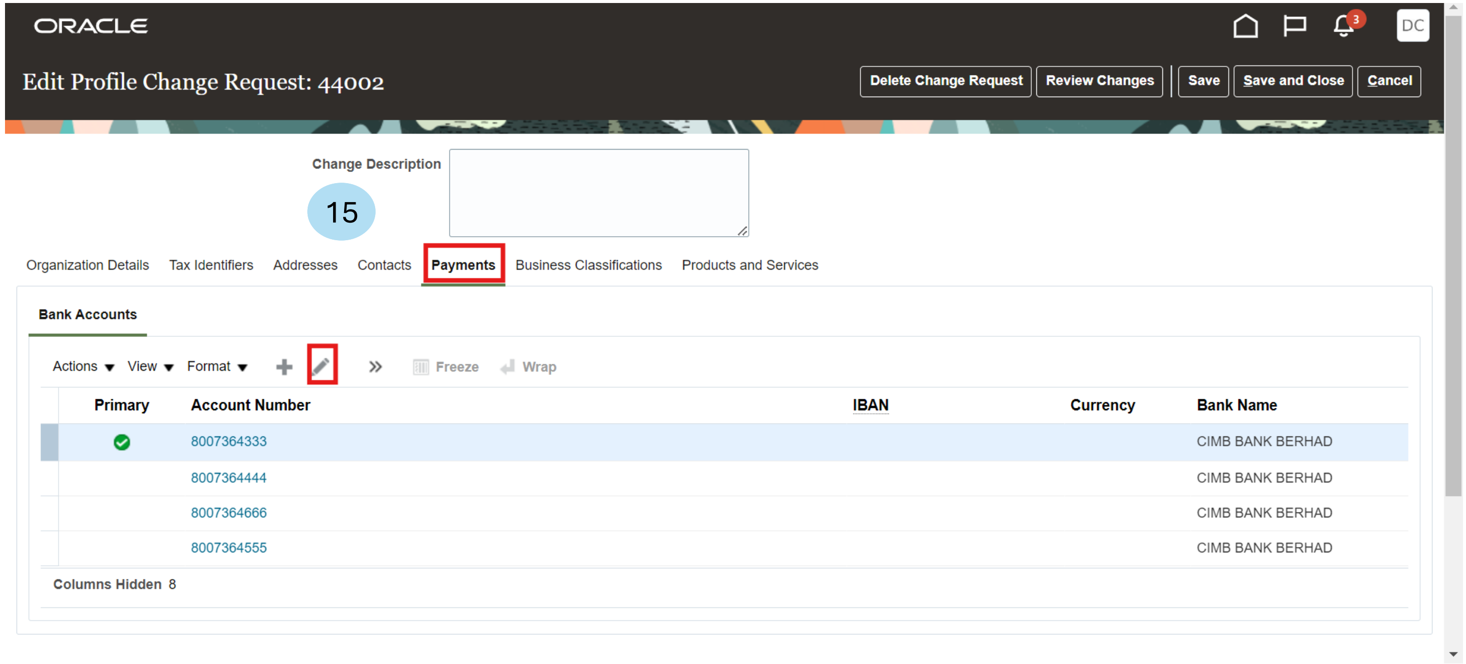
Web Application

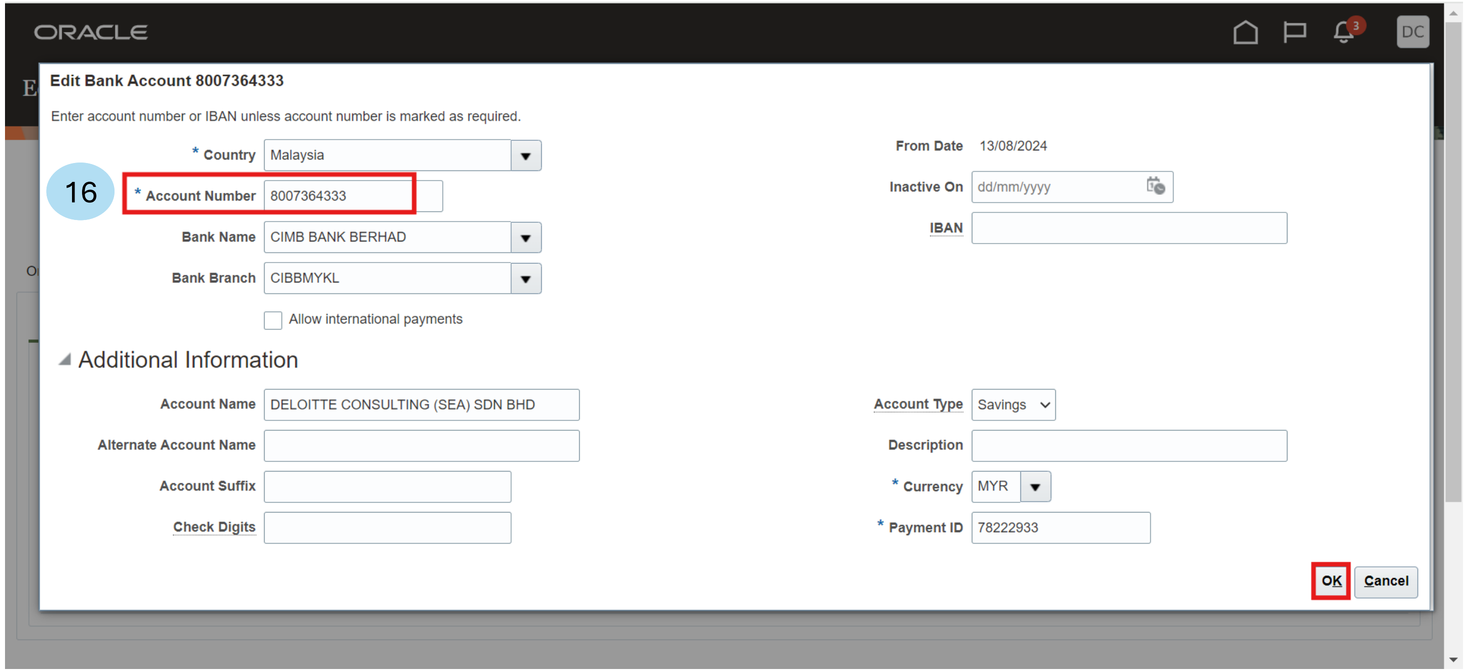
05 Update Payment Details

Supplier

Step 15
Update the required fields under Payments tab.

Step 16
For ex, update the Supplier Bank Account Number





Web Application

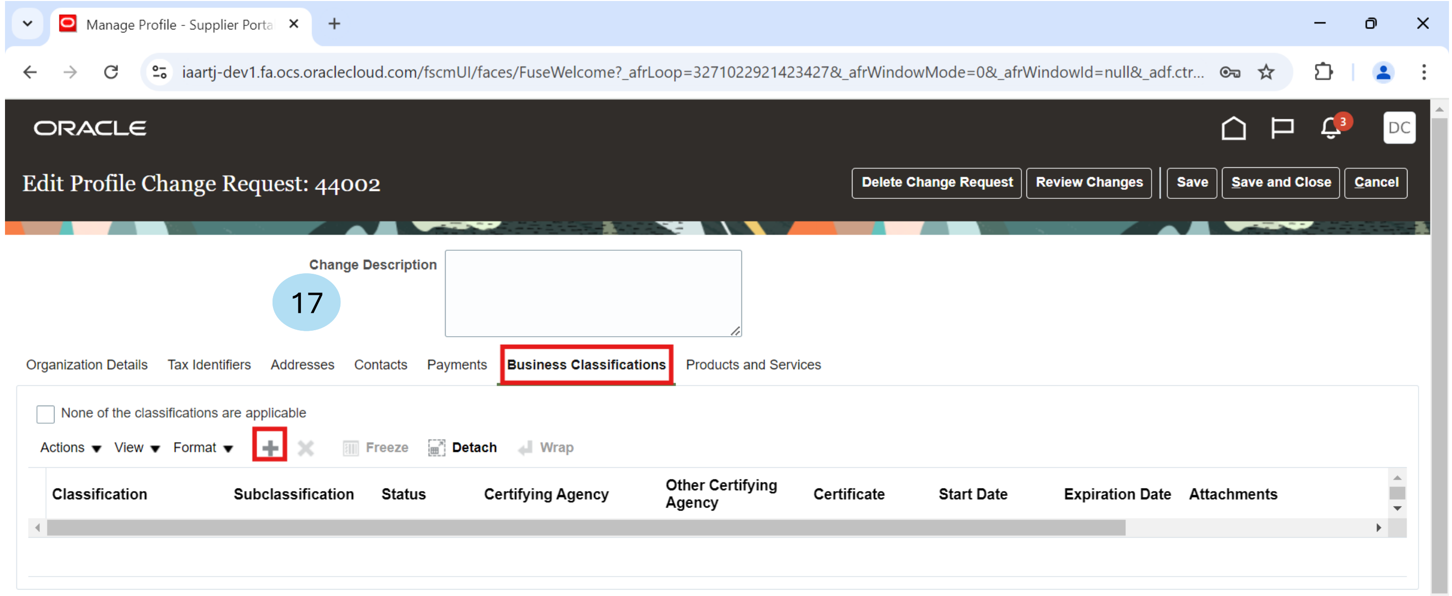
05 Update Payment Details

Supplier

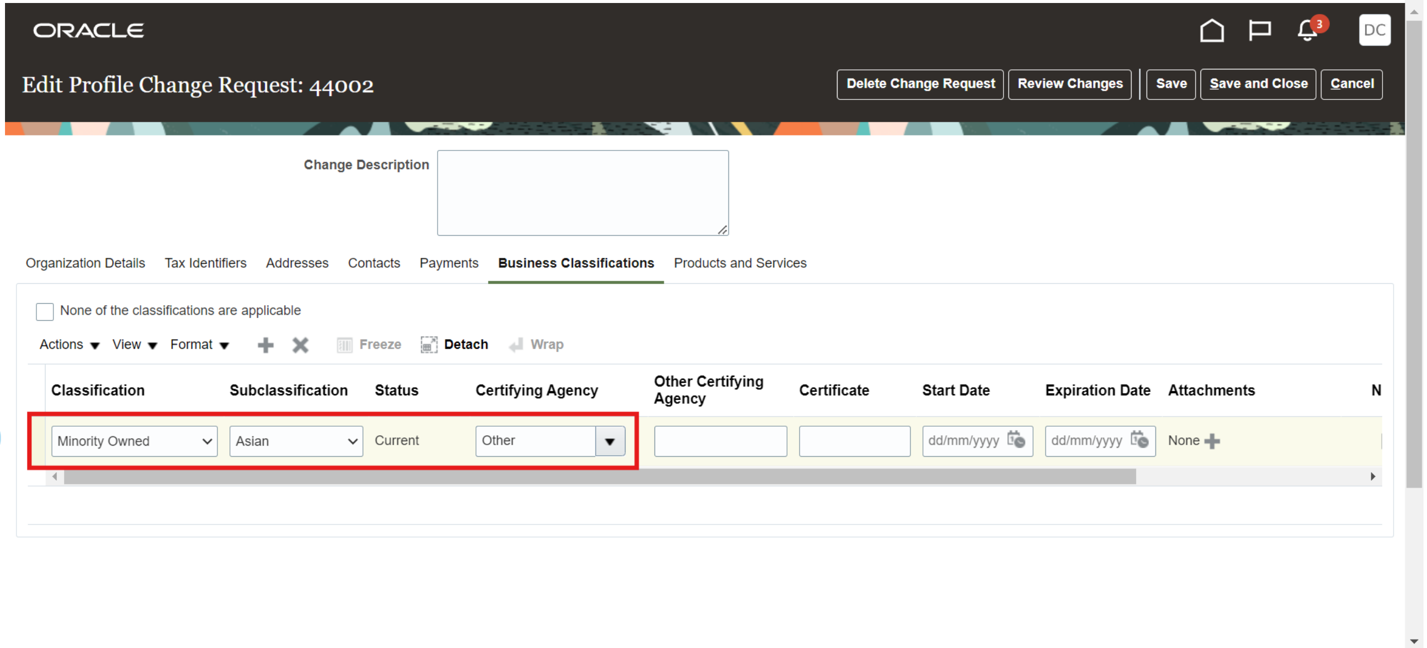
Step 17 (Optional)
Update the required fields under Business Classifications tab.

Step 18
For ex, add a new Business Classifications

17



18



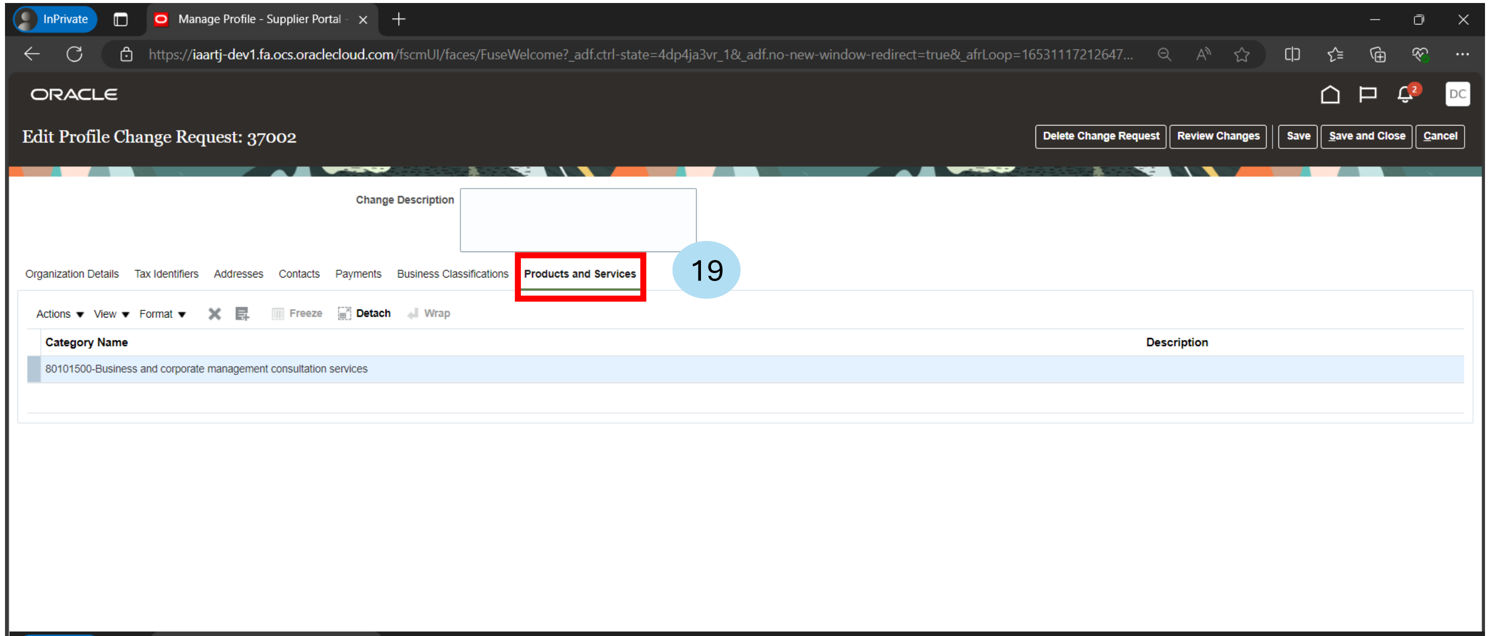
Web Application

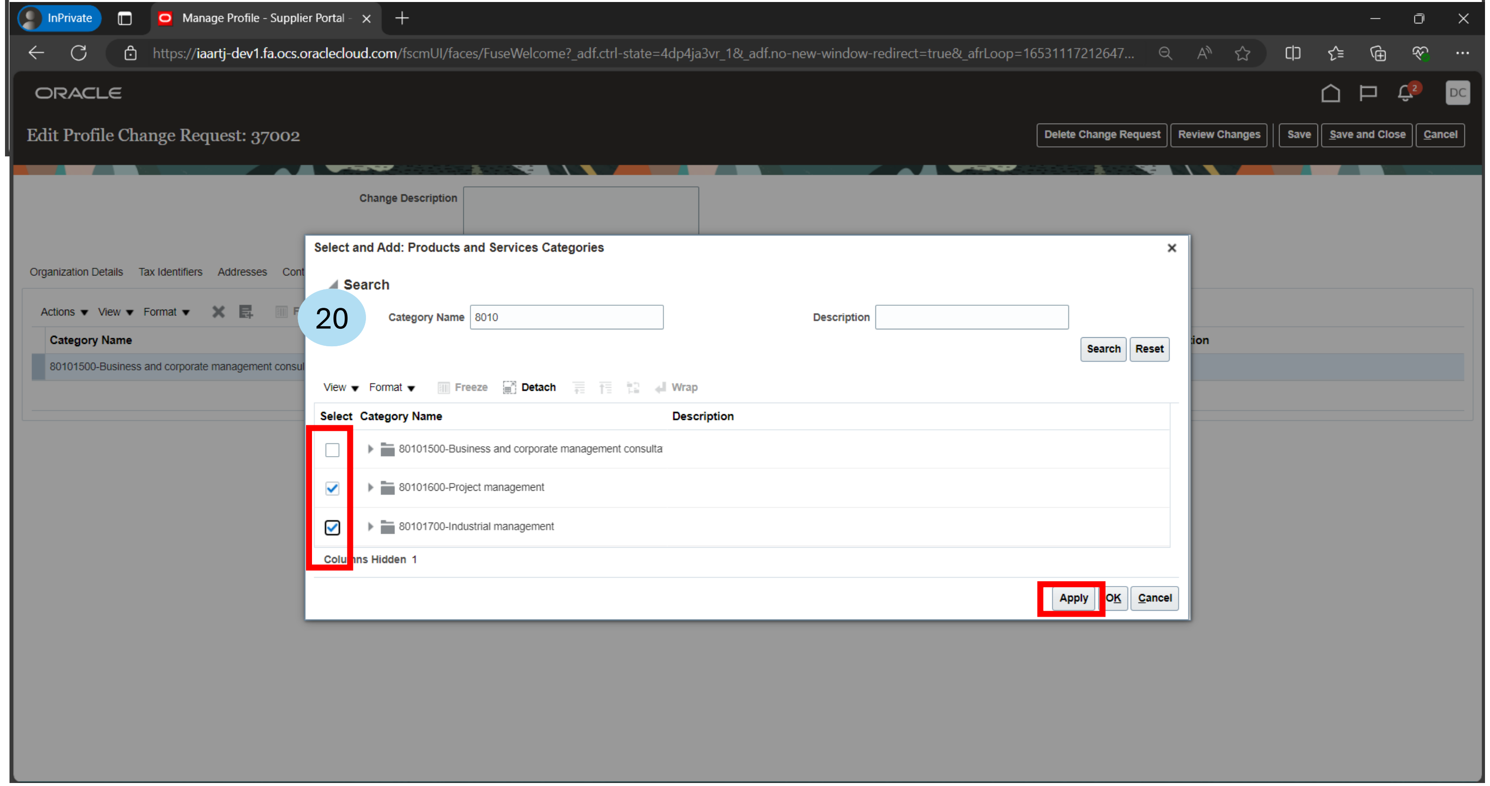
06 Update Products and Services Details

Supplier

Step 19
Update the required fields under Products and Services tab.

Step 20
For ex, search and add new categories.





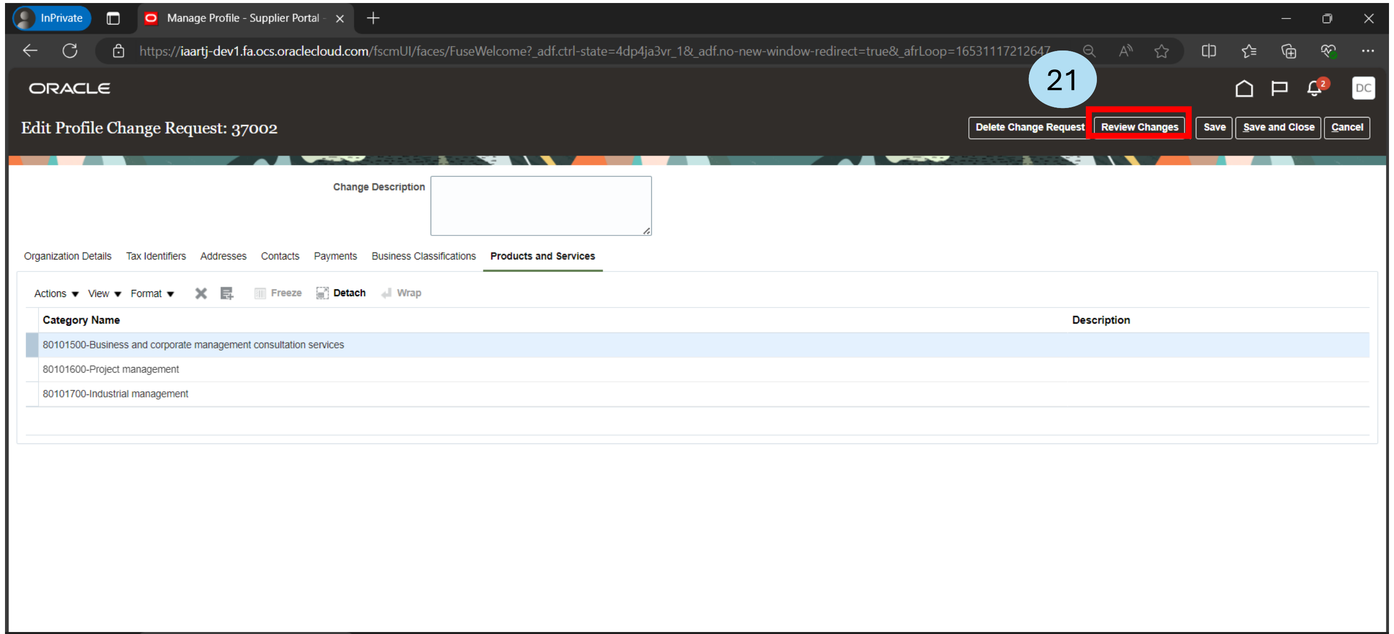
Web Application

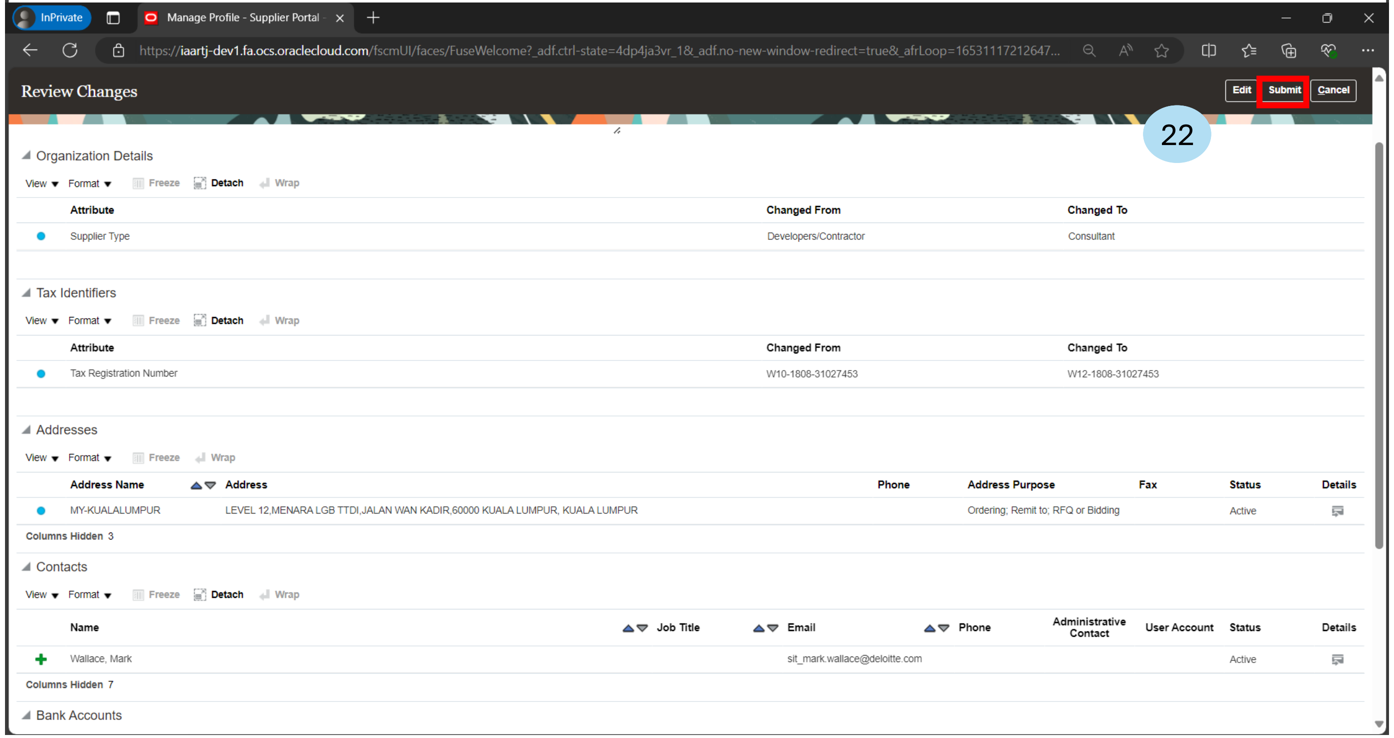
07 Review Changes and Submit Change Request

Supplier

Step 21
Click on Review Changes.

Step 22
Review the changes made and then click Submit.





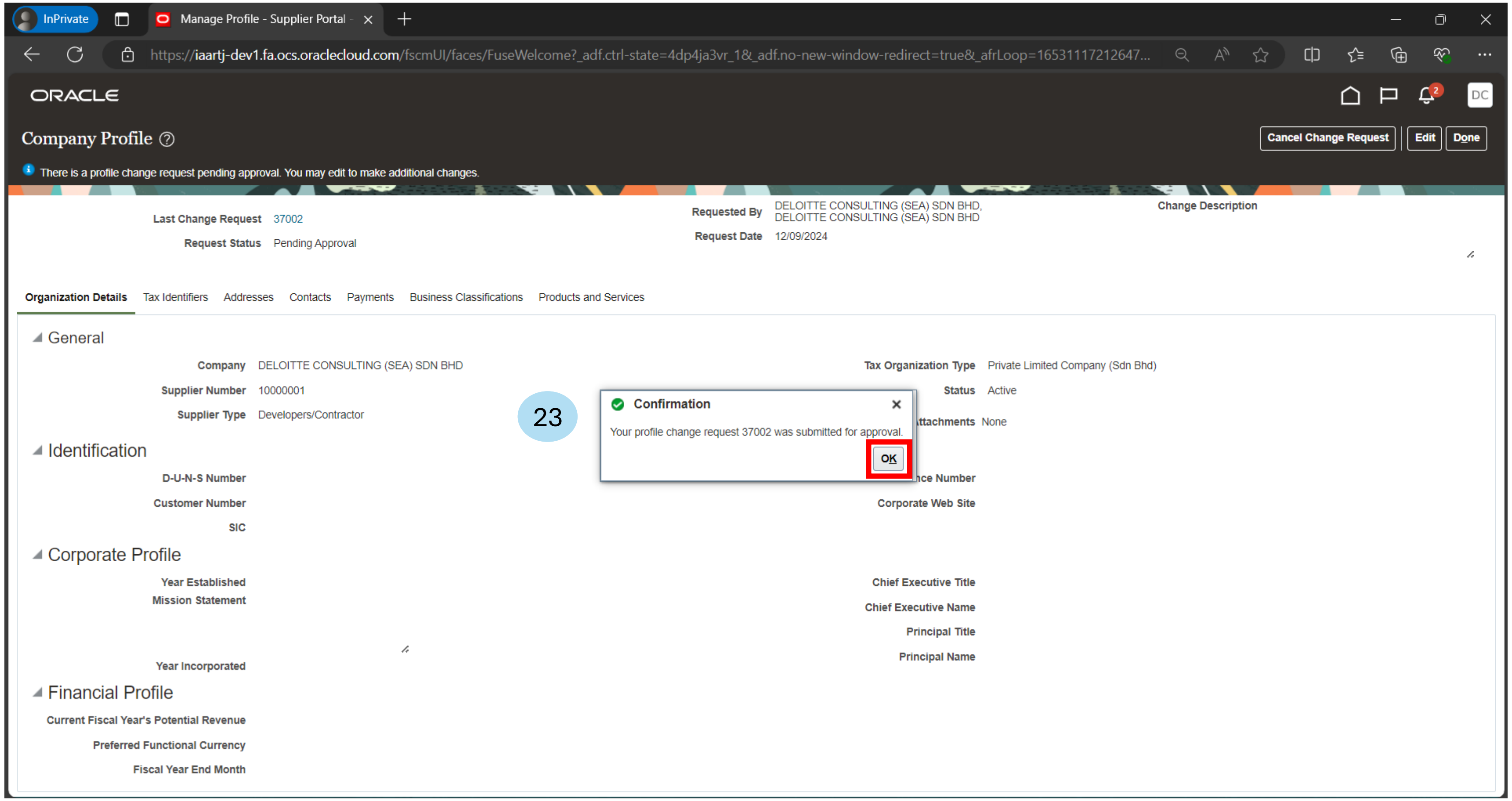
Web Application

07 Review Changes and Submit Change Request

Supplier

Step 23
A confirmation message will appear. Click OK.

Supplier profile change request has been submitted for approval.



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OFFICIAL WEBSITE

Visit Bank Negara Malaysia Official Website for User Guide

https://www.bnm.gov.my/procurement

THANK YOU